



Get connected across Whitehorse

Introduction

This resource lists places in Whitehorse where there is publicly available WiFi or access to free WiFi within community organisations and community spaces.

It also points to organisations that provide a range of training and mentoring options, as well as where you can get refurbished low-cost digital devices.

Free or Public WiFi

Free public Wi-Fi is often available in shopping centres, libraries, cafes, and fast-food outlets. It is also sometimes available in art galleries, museums, city halls, sporting venues, gardens, universities, and hospitals. Look for signs that say Free Wi-Fi or Public Wi-Fi Hotspot.

Digital Skills Training & Mentoring

Organisations such as libraries, neighbourhood houses and community centres offer supports to help improve digital skills. These include computer or digital skills training courses in groups or one to one as well as individual help with technology from a trained digital mentor. Training and support can be face to face or online. 'Be Connected' is a federally funded program available for free to people aged 55+. We have included information on who is running Be Connected as well as other training and mentoring options.

Accessing Computers and other Devices

Alternatives to purchasing a new device include computers available in public buildings (such as libraries or community centres), programs to get devices on loan or refurbished low-cost devices for purchase.

When using free Wi-Fi, it's not safe to log into personal accounts, especially your bank account.





Get Connected across Whitehorse

- This resource supports our local Whitehorse community to be digitally connected. On the map you can find where to access free WiFi or public WiFi (look for signs saying 'Free WiFi' or 'Public WiFi Hotspot').
- We have also listed where you can get computer training and learn digital skills, as well as computers or devices to use for free or purchase at low cost.

 NEIGHBOURHOOD HOUSES

 U3As

 LIBRARIES

 NOT FOR PROFIT
Not on map, details on reverse page

 SHOPPING CENTRES

 WHITEHORSE CITY COUNCIL

 EDUCATIONAL INSTITUTIONS

 AFFORDABLE DEVICES
Not on map, details on reverse page

 HEALTH SERVICES



- Numbers on the map link to the reverse page that gives you more details about what is available.

Location	Be Connected Program (free) 50+	Other IT Training & Mentoring (fee)	Free WiFi or Internet	Devices Onsite or for Loan	
Neighbourhood Houses & Community Centres					
1 Avenue Neighbourhood House@Ely	87 Eley Road Blackburn Tel. 9808 2000 info@theavenue.org.au www.theavenue.org.au		✓ 1:1 and Group sessions ACFE* subsidised training programs. Eligibility criteria	✓ Password from reception. Use own device, or laptop available in reception.	Computers and iPads available for use onsite.
2 Bennettswood Neighbourhood House	7 Greenwood Street Burwood Tel. 9888 0234 info@bennettswoodnh.org.au bennettswoodnh.org.au	✓ 1:1 training, On-site or zoom	✓ 1:1 session	✓ Seniors' internet kiosk available.	Public access computer and iPads available for use onsite.
3 Box Hill South Neighbourhood House	47 Kitchener St Box Hill House Tel. 9898 8270 info@bhsnh.org.au www.bhsnh.org.au		✓ 1:1 session	✓ Password from reception for WiFi using own device.	
4 Burwood Neighbourhood House	1 Church Street Burwood Tel. 9808 6292 burwoodn@bigpond.net.au www.burwoodneighbourhoodhouse.org.au Also 'Burwood Connections' Facebook Page	✓ 1:1 Training	✓ 1.1 and Group sessions	✓ Password from reception for WiFi using own device.	Computer and laptops available for use onsite.
5 Clota Cottage Neighbourhood House	31 Clota Ave Box Hill Tel. 9899 0062 admin@clotacottage.org.au www.clotacottage.org.au	✓ 1:1 and Group, onsite or via Zoom English and Chinese	✓ 1:1 and Group Sessions incl. Chinese sessions. ACFE* subsidised training.	✓ Password from reception for WiFi using own device.	Laptop and iPad available for use onsite, classes and loan.

Location	Be Connected Program (free) 50+	Other IT Training & Mentoring (fee)	Free WiFi or Internet	Devices Onsite or for Loan
<p>6</p> <p>Kerrimuir Neighbourhood House</p> <p>57 Linda Avenue Box Hill North Tel. 9899 7660 info@kerrimuirhouse.org.au www.kerrimuirhouse.org.au</p>		<p>✓</p> <p>1:1 session Bring own device \$40 - \$55 per hour</p>	<p>✓</p> <p>Password from reception for WiFi using own device.</p>	
<p>7</p> <p>Koonung Cottage Community House</p> <p>109 Koonung Road Blackburn North Tel. 9878 6632 info@koonungcottage.org.au www.koonungcottage.org.au</p>		<p>✓</p> <p>Phone for details</p>	<p>✓</p>	<p>Onsite iPad and laptop available.</p>
<p>8</p> <p>Louise Multicultural Community Centre</p> <p>Suite 8, Town Hall Hub 27 Bank St Box Hill Tel. 92854850 info@louise.org.au www.louise.org.au</p>	<p>✓</p>	<p>✓</p> <p>1:1 or group sessions. English, Mandarin, Cantonese, Egyptian, Croatian</p>	<p>✓</p> <p>Password from reception for WiFi using own device.</p>	<p>Computers, tablets, and iPads available for use onsite</p>
<p>9</p> <p>Mitcham Community House</p> <p>19 Brunswick Rd Mitcham tel.9873 4587 info@mitchamcommunityhouse.org www.mitchamcommunityhouse.org</p>		<p>✓</p> <p>Group programs & ACFE* subsidised programs.</p>	<p>✓</p> <p>Password from reception for WiFi using own device.</p>	
<p>10</p> <p>Vermont South Learning Centre</p> <p>1 Karobran Drive, Vermont South Tel.9803 2335 info@vslc.org.au www.vslc.org.au</p>	<p>✓</p> <p>1:1 and Group, onsite, via phone or zoom.</p>	<p>✓</p> <p>ACFE* subsidised training programs. Eligibility criteria.</p>	<p>✓</p> <p>Password from reception for WiFi using own device.</p>	

Location	Be Connected Program (free) 50+	Other IT Training & Mentoring (fee)	Free WiFi or Internet	Devices Onsite or for Loan	
U3As					
11 Box Hill U3A	29 Strabane Ave, Mont Albert North Tel. 9898 3336 info@u3aboxhill.com.au u3aboxhill.com.au		✓ Bring own device.	✓ Password from reception for WiFi using own device.	
12 U3A Nunawading	Nunawading Community Hub 96-106 Springvale Rd, Nunawading tel. 9878 3898 admin@u3anunawading.org.au u3anunawading.org.au		✓ Bring own device; group sessions for members.	✓	
Whitehorse Libraries					
13 Blackburn Library	Cnr Blackburn & Central Rds, Blackburn Tel. 9896 8400 bla@wml.vic.gov.au		✓ Publicised on website.	✓ Opening hours only.	Computers available for use onsite.
14 Nunawading Library	379 Whitehorse Rd, Nunawading Tel. 9872 8600 nun@wml.vic.gov.au		https://www.wml.vic.gov.au/Services/Events-Programs	Need current WML membership card and PIN (membership is free and open to all Victorian residents).	Just turn up or can pre-book for 60 minutes.
15 Box Hill Library	1040 Whitehorse Rd, Box Hill Tel. 9896 4300 box@wml.vic.gov.au		Hard copy produced quarterly.	Connect to WiFi with own device	Need current WML membership card and PIN (membership is free and open to all Victorian residents).
16 Vermont South Library	Pavey Place, Vermont South Tel. 9872 8650 ver@wml.vic.gov.au		Classes held across all library venues.	Use library computers connected to internet Copying, printing, and scanning for a fee.	

Location	Be Connected Program (free) 50+	Other IT Training & Mentoring (fee)	Free WiFi or Internet	Devices Onsite or for Loan	
Not for Profit - for Seniors					
17 Lively Tech help for Seniors	Tel. 9070 4746 hello@lively.org.au www.lively.org.au	No. Supports can be funded through Aged Care Package.	Tech help at home or a location of choice. \$45 per hour.		
Tertiary Institutions			Public WiFi sites		
29 Deakin University	221 Burwood Hwy, Burwood			Can get 8 hours Guest WiFi – fill in online form, add email address.	
Whitehorse City Council					
27 Civic Centre	379-397 Whitehorse Rd, Nunawading			Guest WiFi in foyers, cafes, or other public spaces.	
26 Box Hill Town Hall	1022 Whitehorse Rd, Box Hill			2-hour time limit.	
25 Box Hill Community Arts Centre	470 Station St, Box Hill			Go online for personal use or to help complete council business.	
23 Aqualink Box Hill	31 Surrey Drive, Box Hill				
24 Aqualink Nunawading	Fraser Place, Forest Hill				
12 Nunawading Community Hub	96-106 Springvale Rd, Nunawading				

Location	Be Connected Program (free) 50+	Other IT Training & Mentoring (fee)	Free WiFi or Internet	Devices Onsite or for Loan	
Shopping Centres					
19 Box Hill Central Shopping Centre	1 Main St, Box Hill Tel. 9843 3900 www.boxhillcentral.com.au/centre-info/free-wifi			'FREE Shopping Centre WiFi' Sign in with email address.	
18 Blackburn North	66-104 Springfield Rd, North Blackburn Tel. 9878 4233			'Public wifi north blackburn shopping centre' Add your email address.	
20 Brickworks	70 Middleborough Rd, Burwood Tel. 9258 1350			'Burwood brickworks free wifi' Add your email address and accept T's & C's.	
21 Burwood One	172-210 Burwood Hwy, Burwood Tel. 0488 113 385			'@Burwood One Free Wi-Fi'	
22 Forest Hill Chase	270 Canterbury Rd, Forest Hill Tel. 9878 7111 www.foresthillchase.com.au/centre-info/free-wifi			'_FREEWiFi@TheForest' Sign in with an email address or social media account.	

Location	Eligibility/About	Low-cost Devices Available	IT Training & Mentoring	Cost	
Affordable Devices					
Stev Computer	Unit 1, 8 Wirreanda Crt, Blackburn Tel. 0417 338 704 stevpc@tpg.com.au	Low income; deals with Not-for-Profits, not individuals. Staff to organise for client.	Desktops, laptops, few iPads. Freeware Office.	Support program for NFPs who help clients with IT support/ hardware.	\$90 per device.
B2C Community IT Recyclers (a social enterprise of Werx Foundation)	Factory 3, 3 Elma Rd, Cheltenham 3192 Tel. 9005 0101 info@b2crecyclers.com.au Danny Gi, Executive Director Tel. 0411 238 931 danny@werx.com.au www.b2crecyclers.com.au	Open Tuesdays & Wednesdays to 2pm. Eligibility: Must have a health care card, pension card, disability card or another document relating to low income or experiencing disadvantage.	Desktops, laptops, tablets. Microsoft Windows 10; Office 2010.	Work skills & training for people marginalised by disability.	Individuals can order directly, or community worker can on their behalf. Payment by cash, EFT, or PayPal. Pick up from Cheltenham.

Location	Eligibility/About	Low-cost Devices Available	IT Training & Mentoring	Cost
Computerbank 1 Stawell Street, North Melbourne 3051 Tel. 9600 9161 info@computerbank.org.au www.computerbank.org.au	Open Fridays & Saturdays.	Computers and laptops. Linux and open-source software. No printers.	Some training on using Linux and the software.	Approx. \$100-250.
Work Ventures 109 Lambeck Drive Tullamarine 3043 Tel. 1800 112 205 info@workventures.com.au workventures.com.au	Must have a health care card, pension card, disability card, student ID, senior's card or another document relating to low income or experiencing disadvantage. Door to door shipping.	Computer, laptops. Windows Pro 10, Microsoft Office 2010 Home & Business.	6 months free telephone support to increase digital competence & address technical issues. Understanding social media; Transferring files; Technical issues.	Laptops from \$359. Desktop from \$199. Payment: money order, bank cheque, personal cheque, or direct deposit. Work Ventures has a purchase plan if don't have the money up front.

* Adult, Community and Further Education, Victorian Government

Information about availability and pricing was correct at time of update. but can change. Council is not responsible for the services, products or advice provided by other organisations listed on this resource.

