



Garbage Bin Service Application 2017/2018

Residential / Commercial Properties

THIS FORM MUST BE AUTHORISED BY THE RATEPAYER OR MANAGING AGENT

Ratepayer / Agent Name: _____

Rates Assessment Number, if known (on front of rates notice): _____

Property Address: _____

Invoice Address (if different from property address): _____

Telephone No: (mandatory) _____

Email Address: _____

PLEASE COMPLETE THE TABLE BELOW (REFER TO PAGE 2 FOR PRICING, TERMS AND CONDITIONS)

Capacity available Litres (L)	Available bin options	My current bins (tick)	Bins requested (tick)
80 litres (marked "80LT" on bin)	1x80L		
120 litres	1x120L		
200 litres	2 (80L + 120L)		
240 litres	1 or 2 (240L or 2x120L)		
320 litres	2 (80L + 240L)		
360 litres	2 (120L+240L)		
480 litres	2 x 240L		

Service Agreement

I confirm I am the ratepayer or managing agent of the property above and I agree to Whitehorse City Council's Garbage Bin Services pricing, terms and conditions (**please note agents must provide managing authority with application**).

Signature _____

Date / /

Print name _____

Please return this form to:

Whitehorse City Council
Locked Bag 2 Nunawading DC 3131

or FAX: 9262 6490
or email: customer.service@whitehorse.vic.gov.au

The personal information requested on this form is necessary for providing bin services within the City of Whitehorse. This information will be used solely by Council for that purpose or directly related purposes. The intended recipients of the information are Council officers and bin contractors. Council may disclose the information to law enforcement agencies, courts and other organisations authorised to collect it. Individuals have a right to seek access to their personal information and make corrections by contacting Engineering Administration on 9262 6177. You may view Council's Privacy Policy on our website www.whitehorse.vic.gov.au or obtain a copy from any of the Council offices.

For more information about Council services and programs,
please phone 9262 6333 or visit www.whitehorse.vic.gov.au

Whitehorse City Council Garbage Bin Services

Garbage Bin Pricing

Capacity (litres)	Number of bins for capacity	Annual fee* *Waste services do not incur GST
80 litres initial garbage bin (one per property)	1	Included in rates
120 litres	1	\$46.00
200 litres	2 (80L + 120L)	\$204.00
240 litres	1 or 2 (1x240L or 2x120L)	\$250.00
320 litres	2 (80L + 240L)	\$408.00
360 litres	2 (120L+240L)	\$454.00
480 litres	2 (2x240L)	\$658.00

Terms and Conditions

- 1 Compliance with waste service fees and payments, including
 - 1.1 Additional garbage bins are charged at \$204.00 per 120L increase in capacity.
 - 1.2 **The applicant must be the ratepayer or managing agent. Tenants must obtain their landlord's authorisation—applications from tenants will not be processed.**
 - 1.3 Real estate agents may also act on behalf of ratepayers upon provision of managing authority to Council. Real estate agents must submit the property's managing authority with each application.
 - 1.4 Fees are applicable for the 2017/18 financial year. Fees are reviewed annually and may be subject to change.
 - 1.5 Payment must **not** be sent with application forms. The fees will be invoiced to the fee payer.
 - 1.6 Waste service charges are calculated on a pro-rata basis. Pro-rata fees apply to applications received after the start of the financial year (July 1).
 - 1.7 Registration fees and service fees of services already provided are non-refundable.
 - 1.8 Frequent service alterations within a 12 month period may be subject to a bin changeover fee of \$75.00
- 2 Compliance with waste service user requirements
 - 2.1 Council may contact the ratepayer and/or occupant to organise the exchange or retrieval of bins.
 - 2.2 Bins remain the property of Whitehorse City Council and must not be removed from the property.
 - 2.3 Bin users who vacate the property must contact Council to arrange retrieval of optional bins.
 - 2.4 Incorrect bin usage may result in Council withdrawing the service. Bin users agree to follow correct usage procedures. Check Whitehorse Council website for further information.
 - 2.5 Bin users are responsible for maintaining bins in a clean and usable condition.
 - 2.6 Council must be notified of any damaged or stolen bins.
 - 2.7 Bins that need to be retrieved must be left out for emptying and collection as advised by Council.
 - 2.8 Non-payment of fees will result in the optional service being withdrawn and the bin retrieved, and will incur charges for service until date of bin retrieval.
 - 2.9 A standard 80 litre garbage bin will be issued where an optional garbage bin is retrieved due to non-payment of garbage bin fees.
 - 2.10 Cancellations - fees will continue to be charged until such time Council receives cancellation advice from you and the bin is retrieved.