



A Guide to 2015 FIVE STAR HEALTH PREMISES



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Health Hygiene Assessment System

Whitehorse City Council developed the Health Hygiene Assessment (HHA) system as its principal means for evaluating hygiene standards in registered premises under the *Public Health and Wellbeing Act (PHWA) 2008*. These premises include hairdressers, beauty therapy, body piercing, tattooing and colonic irrigation premises.

The aim of the HHA system is to improve standards of hygiene and infection control.

The 5 star rating system is designed to measure businesses' performance and compliance with legislative requirements. Council also uses it to manage non-compliance.

The HHA system is based on risk and assesses the level of compliance with the *Public Health and Wellbeing Regulations 2009* and *Health Guidelines for Personal Care and Body Art Industries*.

This guide provides you with information about Council's Health Hygiene Assessment system and lists health businesses that have achieved a 5 star rating within the City of Whitehorse during 2015.

The ratings contained in this guide relate to the Health Hygiene Assessments conducted during 2015.

About the Assessment System Score

Council's Environmental Health Officers assess standards against a range of factors critical to hygiene and infection control.

Each item assessed is weighted according to risk and is converted to a percentage score that correlates to a star rating as shown below.

Star rating	Assessment Score
★★★★★ Excellent <i>(incorporating best practice)</i>	91-100%
★★★★ Excellent	
★★★ Satisfactory	81-90%
★★ Unsatisfactory	71-80%
★ Poor	70% and below

Businesses are issued with a certificate to display their star rating. This provides consumers with a measure of how the business performed on the day of the assessment relating to:

- Standard of cleaning
- Structural condition and maintenance
- Storage and handling of equipment and materials
- Operator hygiene
- Infection control including disinfection and sterilisation
- Monitoring and recording.

A 4 star and 5 star rating demonstrates a high standard of infection control and hygiene. A 5 star rating also demonstrates compliance with documentation and record keeping that relates to best practice.

The grading achieved in the assessment is valid until the next assessment in 12 months, unless there is a change in business ownership.

The scheme encourages best practice through rewarding and recognising businesses that achieve excellence in health safety.

Businesses that achieve a 5 star grading are acknowledged for their achievement through this publication and other promotional activities.

These businesses also become eligible to receive the annual Health Premises of the Year Award.

Premises of the Year

The following business is awarded the Health Premises of the Year for 2015:

Cocco Hair and Body

4B Milne Road, Mont Albert North

Certificates of Commendation

The following food businesses achieved a 5 star rating with a maximum assessment result of 100% and are awarded a Certificate of Commendation

- **Acuplus Health Centre Mitcham**
- **2 B Hair Studio**
- **Churchills For Hair**
- **Dale Houghton Hairdresser**
- **Kawsa**
- **Susihairko**
- **Silk Skin**
- **Allure Beauty Room**
- **Beauty In 7th Heaven**
- **Black Swan Beauty**
- **City Haven Massage Therapy**
- **Cocco Hair and Body**
- **Elite Laser & Skin Clinic**
- **Ella Bache Nunawading**
- **Jo Classy Cutting**
- **Kawai Hair Care & Beauty Salon**
- **Maggie Timms Hair Design**
- **Scemi Beauty**
- **Station St For Hair & Beauty**
- **Susan's Mobile Hairdressing**
- **The Day Spa At Box Hill Institute**

Trading Name			Hair	Beauty
Allure Beauty Room	Blackburn North Square Shopping Centre, 64/66-104 Springfield Road	Blackburn		•
Bellbird Hairstyling Barbers	105A Canterbury Road	Blackburn	•	
Elite Laser & Skin Clinic	5/28-30 Blackburn Road	Blackburn		•
Hair 2 Love	2 Main Street	Blackburn	•	
Hair Essence & Co	144 Springfield Road	Blackburn	•	
Hairy Canary Hair Design	132 Surrey Road	Blackburn	•	
Katie's Beauty Spot	2 Loris Street	Blackburn		•
Men Only Hair Dressing	3A Main Street	Blackburn	•	
Ringlets 'N' Rags	19 Salisbury Avenue	Blackburn	•	•
The Beauty Beautique	Level 1 3/1 Main Street	Blackburn		•
Xtreme Hair & Beauty	Suite 3/28-30 Blackburn Road	Blackburn	•	•
Freya's Beauty Care	1/134A Canterbury Road	Blackburn South		•
Rouge Hair Design	128 Fulton Road	Blackburn South	•	
Zamors Hair & Beauty	155A Eley Road	Blackburn South	•	•
Zamuels Hair Design	17 Shafer Road	Blackburn North	•	
May Beauty Box Hill	Shop 2-3/938 Whitehorse Road	Box Hill		•
Scemi Beauty	F 25A/Whitehorse Central, 17-21 Market Street	Box Hill		•
Suggar Hair & Beauty	6 Market Street	Box Hill	•	•
Yoon Hair	529-531 Station Street	Box Hill	•	

Trading Name			Hair	Beauty
Station St For Hair & Beauty	943A Station Street	Box Hill North	•	•
Susihairko	168 Elgar Road	Box Hill South	•	
Maggie Timms Hair Design	63 Station Street	Burwood	•	
Black Swan Beauty	Ground/5 Robinlee Avenue	Burwood East		•
Kawai Hair Care & Beauty Salon	477 Highbury Road	Burwood East	•	•
Ultimate Hairworks & Beauty	Burwood Heights Shopping Centre, Shop 4/2-8 Burwood Highway	Burwood East	•	•
Anna Nguyen Nail	47 Brentford Square	Forest Hill		•
Forest Hill Pharmacy Vic	Forest Hill Chase Shopping Centre, 222E/270 Canterbury Road	Forest Hill		•
Hair Always	Brentford Square, 47 Brentford Square	Forest Hill	•	•
Just For Men	Brentford Square, 14 Brentford Square	Forest Hill	•	
Le Salon	37 Mahoneys Road	Forest Hill	•	•
Naaz Beauty Parlour	12 Jolimont Road	Forest Hill	•	•
Richard Bui's Barber Shop	Forest Hill Chase Shopping Centre, 230/270 Canterbury Road	Forest Hill	•	
S L & G Pty Ltd	Forest Hill Chase Shopping Centre, 233/270 Canterbury Road	Forest Hill	•	
Salubra Beauty	Forest Hill Chase Shopping Centre, 229/270 Canterbury Road	Forest Hill		•
Tara's Place Beauty & Laser Clinic Pty Ltd	Brentford Square, 28 Brentford Square	Forest Hill		•
Acuplus Health Centre Mitcham	1A Forster Street	Mitcham		Dry needling
Belle De Jour	7 Avon Avenue	Mitcham		•

Trading Name			Hair	Beauty
Definition Hair Design Team	562 Mitcham Road	Mitcham	•	
Jo Classy Cutting	Shop 3/544-546 Mitcham Road	Mitcham	•	•
Michael's Hair For You	453 Whitehorse Road	Mitcham	•	
Aveda Hairdressing & Beauty At Box Hill	465 Elgar Road	Mont Albert	•	•
Beauty Sensation	1/394 Mont Albert Road	Mont Albert		•
Churchills For Hair	2 Churchill Street	Mont Albert	•	
City Haven Massage Therapy	1/731-733 Whitehorse Road	Mont Albert		Dry needling
La Petite Salon	1C Hamilton Street	Mont Albert		•
The Day Spa At Box Hill Institute	465 Elgar Road	Mont Albert	•	•
2 B Hair Studio	2B Tyrell Street	Mont Albert North	•	
Cocco Hair and Body	4B Milne Road	Mont Albert North	•	•
Dale Houghton Hairdresser	75 Rostrevor Parade	Mont Albert North	•	
Protege Hair Design	6C Milne Road	Mont Albert North	•	
Susan's Mobile Hairdressing	38 Strabane Avenue	Mont Albert North	•	
Beauty By Geraldine	Shop 2/1A Charles Street	Nunawading		•
Ella Bache Nunawading	7/197 Springvale Road	Nunawading		•
JC Unique Health & Beauty	295 Springfield Road	Nunawading		•
Broughtonlea Residential Aged Care Facility	9-17 Broughton Road	Surrey Hills	•	
DAMA Hairdesign	1065-1067 Riversdale Road	Surrey Hills	•	

Trading Name			Hair	Beauty
Kawsa	Ground 1109 Riversdale Road	Surrey Hills	•	
Wicked Indulgence	1121 Riversdale Road	Surrey Hills		•
Alba Day Spa	1/607 Canterbury Road	Vermont		•
Annix Hair Studio	4 Boronia Road	Vermont	•	
Couture Hair & Beauty	Shop 2/16 Boronia Road	Vermont	•	•
Jasmine's Beauty Services	4/8 Grigg Avenue	Vermont		•
Morgan Harris Beauty		Vermont		•
Shelly's Hairworks	8 Boronia Road	Vermont	•	•
Beauty In 7th Heaven	Vermont South Shopping Centre, Shop 27/495-511 Burwood Highway	Vermont South		•
Beauty Paradise	625 Burwood Highway	Vermont South	•	•
Dye For You Hair Design & Creations	Vermont South Shopping Centre, Shop 50/495-511 Burwood Highway	Vermont South	•	
Jarni Hairdressers Of Distinction	1A/272-276 Morack Road	Vermont South	•	
Perfect Hair	1 Stockmans Drive	Vermont South	•	
Real Life Hair	Shop 8/477-479 Burwood Highway	Vermont South	•	
Rosalie's Hair Salon	34 Fortescue Grove	Vermont South	•	
Silk Skin	87-89 Terrara Road	Vermont South		•
Trussardi Hair Design	Vermont South Shopping Centre, Shop 31/495-511 Burwood Highway	Vermont South	•	

Health Hygiene Best Practice

Personal care and body art businesses should supply professional, competent, safe and hygienic practices in clean premises.

Unsafe or unhygienic practices can lead to the spread of infectious diseases between the clients and operators. Illnesses such as Hepatitis B, Hepatitis C and HIV/AIDS can spread by blood-to-blood contact, so it is essential for staff to understand the precautions required for any procedure that may involve skin penetration and possible blood contamination.

These infections include staphylococcal infections such as impetigo, wart and herpes viruses, and fungal infections such as tinea.

Contamination is the spread of micro-organisms from one item to another or person to person. This is how organisms that cause infection can spread in personal care and body art premises.

Instruments that penetrate the skin – for example, lancets, electrolysis needles, body piercing and other instruments – become contaminated by blood or body fluids/substances. Infection may occur when contaminated instruments are not effectively cleaned and sterilised before use on another person, or when single-use instruments are not discarded immediately after use.

Contamination can occur when:

- Strict operator hygiene is not observed
- Operators share the same equipment or materials
- Used and clean instruments come into contact with one another
- Clean instruments are placed on unclean surfaces
- Sterile instruments are placed on unsterile surfaces or come into contact with unsterile instruments
- Contaminated dressings, spatulas and single-use gloves are not disposed of immediately and appropriately after use
- Structural facilities, furnishings and fittings of the premises cannot be, or are not adequately cleaned between clients
- Towels and other articles used on clients are not changed or thoroughly cleaned between clients
- Blood and contaminated instruments come into contact with open cuts, sores or broken skin.

Disclaimer

This is a listing of 5 star PHWA premises, and is not Council's endorsement of any local businesses.

Grading of registered premises under the PHWA as 5 stars is based on a Health Hygiene Assessment carried out during inspection on the date indicated on the Health Hygiene Assessment certificate.

Grading, unless reviewed during the year, lasts for one year. Whitehorse City Council gives no warranty as to the condition or hygiene of the premises at any time other than the date of inspection. The public is urged to use its own judgement in making a consumer choice.

Whitehorse City Council expressly disclaims all and any liability to any person or body for any direct or indirect injury, loss or damage incurred by use of, or reliance on, the information provided.



ACKNOWLEDGEMENT OF COUNTRY

In the spirit of reconciliation, Whitehorse City Council acknowledges the Wurundjeri people as the traditional owners of the land now known as Whitehorse and pays respect to its elders past and present.

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