

Food Hygiene Assessment Best Practice Records 2017











Food Hygiene Assessment Best Practice

- · Verification of cleaning record
- Pest control record
- Incident record
- · Quarterly internal review record
- · Food recall procedure and record
- Staff training record
- Cleaning Schedule (insert)

Additional copies of these records can be obtained from your Environmental Health Officer or downloaded from www.whitehorse.vic.gov.au/Food-Hygiene-System.html

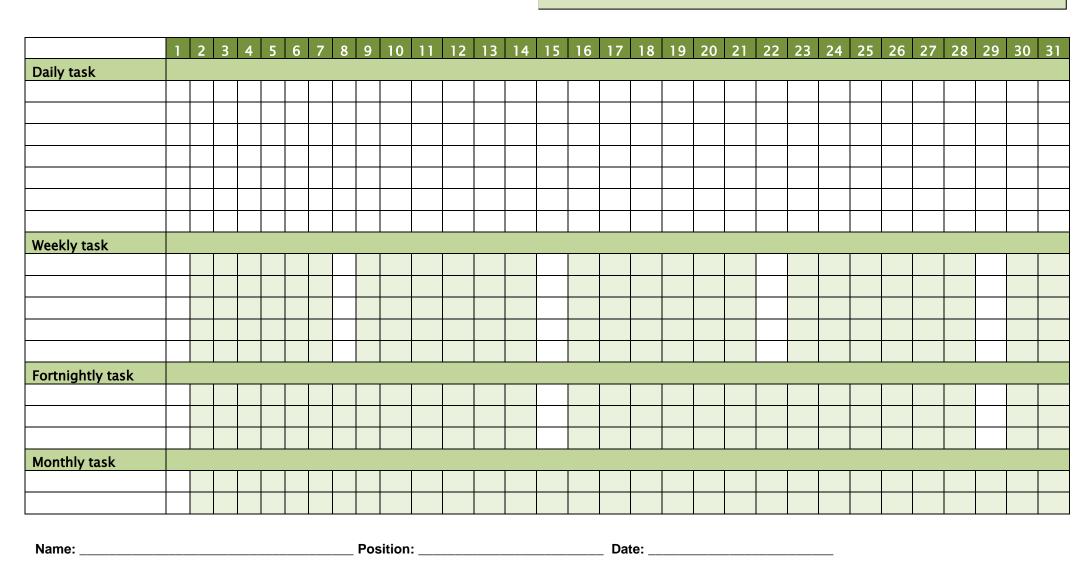
VERIFICATION OF CLEANING RECORD

MONTH	YFAR	

(please tick)

Staff to complete the cleaning task and record their name/initial below.

The proprietor, manager or food safety supervisor must verify the task has been completed by a visual inspection of the premises and sign below when the record is complete.



Yes, I have inspected the premises and verified that the cleaning has been conducted to an acceptable standard.

PEST CONTROL RECORD

YEAR:
Professional pest control records are accepted where the visits are scheduled every 6-10 weeks
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To be completed each month by the proprietor, manager or food safety supervisor.

- This record is designed to help you identify any pest infestation within the business.
- Check for any activity of pests including, ants and cockroaches.
- If pests are present, treat and record action taken.

	Yes,	l use a professional	pest control company	. Name of company	
_	,	•			

Month	Area Checked	Evidence (Yes/No/NA)	Action Taken	Responsible Person	Position
January	Dry storage area				
	Main kitchen				
	Storeroom				
	Rear yard				
February	Dry storage area				
	Main kitchen				
	Storeroom				
	Rear property				
March	Dry storage area				
	Main kitchen				
	Storeroom				
	Rear property				
April	Dry storage area				
	Main kitchen				
	Storeroom				
	Rear property				
Мау	Dry storage area				
iviay	Main kitchen				
	Storeroom				
luna	Rear property				
June	Dry storage area				
	Main kitchen				
	Storeroom	+			
t l	Rear property	+			
July	Dry storage area				
	Main kitchen				
	Storeroom				
_	Rear property				
August	Dry storage area				
	Main kitchen				
	Storeroom				
	Rear property				
September	Dry storage area				
	Main kitchen				
	Storeroom				
	Rear property				
October	Dry storage area				
	Main kitchen				
	Storeroom				
	Rear property				
November	Dry storage area				
	Main kitchen				
	Storeroom				
	Rear Property				
December	Dry Storage Area				
	Main Kitchen				
	Storeroom				
	Rear Property	1			

INCIDENT RECORD

The proprietor, manager or food safety supervisor must complete this record when there has been an incident reported. Incidents include:

- Damaged foods being delivered from a supplier
- Pest sighting
- Customer complaint
- Staff illness

Food handlers are reminded to notify their supervisor if experiencing symptoms including diarrhoea, vomiting, fever or sore throat with fever. Food handlers with gastrointestinal symptoms should be excluded from food handling activities for a minimum of 48 hours to prevent possible contamination of the food.

Date	Name of supplier/customer	Type of incident	Detail of Incident	Corrective Action	Signature of manager
1/5/16	Cindy Lee	Complaint	Spoke to manager, explained soup was cold	Discussed with food safety supervisor and met with staff	C.Jones
7/9/16	Mark Maloney	Staff illness	Staff member felt ill, had upset stomach	Mark went home, not to return to work for 48 hours after symptoms stop	C.Jones C.Jones

QUARTERLY INTERNAL REVIEW RECORD

Name:	
Position:	_
Date:	

The proprietor, manager or food safety supervisor should complete this record every three months. This record is designed to help you identify areas that need attention and to ensure staff are complying with your Food Safety Program.

- All questions are to be answered yes, no or not applicable (N/A)
- Any observations, issues or corrective action must be recorded
- Record to be signed and dated

1. Purchasing/Delivery	Υ	N	N/A	Observations/Corrective Action	Date Completed
Are all of the suppliers that you use on	•		11//1	observations/ corrective / tetion	Bate completed
your approved suppliers list?					
Are product temperatures monitored					
when received?					
Are products stored correctly after					
they are received?					
Are all transport vehicles checked					
regularly?					
Are staff aware of what they need to					
check for when receiving products?					
Is the goods receiving form					
completed?					
Is the incident record completed when					
damaged goods are received?					
2. Storage					
Are all foods stored off the ground on					
approved shelving units and not					
overstocked?					
Are storage areas in the correct					
temperature range?					
Is the storage unit temperature log					
completed daily?					
Is there a risk of cross contamination					
in the storage area from raw to cooked					
or raw to ready to eat foods?					
Are all storage containers labelled and					
covered appropriately?					
Are food stocks stored and rotated to					
ensure products do not go out of					
date? eg use older food first.					
3. Preparation					
Is there a risk of cross contamination					
in the preparation area?					
Are staff aware of safe food handling					
practices and how to avoid food					
contamination?					
Are staff personal belongings stored					
out of food preparation areas?		l			

Dranavation cont	V	N	NI/A	Observations / Corrective Action	Data Completed
Preparation cont.	Υ	N	N/A	Observations/Corrective Action	Date Completed
Is food waste disposed of					
appropriately and regularly removed					
from preparation areas?					
4. Processing					
Has the activity log been completed?					
Are approved methods of thawing					
being used to defrost foods?					
Is there a risk of cross contamination					
during thawing?					
Are foods being cooked to at least					
75° C?					
Is cross contamination being avoided					
during cooking?					
Is food being cooled within the					
recommended time frames?					
Is food being cooled quickly in small					
batches?					
Is cross contamination being avoided					
during cooling?					
Are foods being reheated to at least					
75°C?					
Is cross contamination being avoided					
during reheating?					
Are foods being reheated in an					
approved manner?					
5. Display and Serving					
Is the storage units temperature log					
completed?					
Are cross contamination risks avoided					
during display and serving?					
6. Packaging and Labelling					
Is packaging material stored					
appropriately?					
Does labelling comply with national					
food standards?					
To assist in food recalls, are there					
batch or lot numbers on labels?					
Can your business provide information					
upon request on ingredients and					
allergens of your products?					
7. Transport					
Are transport vehicles clean and in					
good condition?					
Is food transported at appropriate					
temperatures and stored to avoid					
contamination?					
Are transport staff aware of			İ		
appropriate food safety practices,					
including the use of protective					
clothing?					
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8. Customer Complaints	Υ	N	N/A	Observations/Corrective Action	Date Completed
Are customer complaints and your		14	N/A	Observations/ Corrective Action	Date Completed
corrective actions recorded on the					
incident record?					
Are staff aware of what to do if they					
receive a customer complaint?					
9. Personal Health and Hygiene					
Are staff aware of safe food practices					
and their responsibilities to ensure					
they handle food safely?					
Do staff wear suitable clothing when					
handling food?					
Do staff wash their hands at					
appropriate times and have clean					
hands at all times when handling					
food?					
10. Illness					
Are staff aware they must not be at					
work if they are suffering from any					
gastroenteritis illness or food borne					
disease?					
Are staff aware of their responsibilities					
in providing a clearance certificate					
upon returning to work after suffering					
any gastroenteritis illness or food					
borne disease?					
11.Cleaning and Sanitising					
Does the cleaning schedule include all					
relevant information?					
Is there adequate equipment to					
undertake cleaning and sanitising					
effectively?					
Are all cleaning chemicals clearly					
labelled and stored appropriately?					
12. Pest Control and Waste					
Has the Pest Control Record been					
completed?					
Has appropriate action been taken					
when evidence of pest activity has					
been identified?					
Are internal and external rubbish bins					
provided with lids?					
Are internal and external rubbish bins					
cleaned regularly?					

Υ	N	N/A
	ı	
	•	
Υ	N	N/A
	Y	YN

Exhaust System

It is important that food businesses maintain the mechanical exhaust systems (including ducts and flue) in a clean condition. Exhaust systems that are not maintained have a build-up of grease and residue that can result in a kitchen fire.

Remember to keep a copy of the invoice from the professional contractor to demonstrate when your mechanical exhaust system was last cleaned.

Grease Traps

Food businesses need to have a Trade Waste agreement with Yarra Valley Water and a maintained grease trap that is regularly emptied and cleaned. Remember to keep a copy of the invoice from the contractor to demonstrate when your grease trap was last cleaned.

If you are not sure if your business generates Trade Waste, please contact the Yarra Valley Water Trade Waste Team on 9872 1240 or email tradewaste@yvw.com.au

FOOD RECALLS

A food recall is action taken to remove unsafe food from distribution, sale and consumption. All food businesses must be able to quickly remove food from the marketplace to protect public health and safety.

Reasons that food can be recalled include:

- Microbial contamination with food poisoning microorganisms
- Non-compliant labelling, incorrect food ingredients on the ingredient list, incorrect date markings or other food labelling errors
- Foreign matter contamination with material such as glass, metal or plastic objects
- Chemical/other contaminants including substances such as cleaning products, pesticides, machine oil, etc.
- Undeclared allergens due to incorrect labelling, incorrect packaging or contamination of the product by an allergen

Types of food recalls

<u>Trade recalls</u> involve food not directly sold to the general public but sold to other food businesses such as distribution centers, re-processors, manufacturers and wholesalers. It may involve food in hospitals, restaurants and other major catering establishments, and outlets that sell food manufactured for immediate consumption.

<u>Consumer recalls</u> involve the food product at all points in the production and distribution network including any affected product bought by consumers. These recalls may involve, but are not limited to, trade outlets, retail outlets, supermarkets, grocery stores, health food stores, online stores, pharmacies and gyms that sell food.

Business Responsibilities

As a requirement of the FSANZ Food Standards Code, businesses that have notified to recall a food product must:

- 1. Remove the food product from sale
- 2. Clearly identify it and keep it separate from other foods. For example, the business could label the product that it has been recalled and use a dedicated refrigerator shelf or dry storage area solely for this purpose, or keep these foods in special containers
- 3. Assess and deal with the product as outlined in the food recall notice. This may include returning it to the supplier or disposing the product in the rubbish.

Businesses must document the details of the action taken on the food recall record.

FOOD RECALL RECORD

Product Name Batch Number Use by Date

Number of Units in Stock

Method of Disposal

Carried out by:

Businesses may be advised of food recalls from either the food supplier or Council. Details of the recall notice and actions taken to dispose the food must be recorded on either the on the food recall notice from Council or the record below.

	Hotice from Council o	title record below.
Date	Details of Recall	Action Taken
Name of Product		
Product in stock Yes/No		
If Yes:		
Name of Supplier/Manufacturer		
Reason for Recall		
Product Name		
Batch Number		
Use by Date		
Number of Units in Stock		
Method of Disposal		
Carried out by:		
		ı
Date		
Name of Product		
Product in stock Yes/No		
If Yes:		
Name of Supplier/Manufacturer		
Reason for Recall		
Product Name		
Batch Number		
Use by Date		
Number of Units in Stock		
Method of Disposal		
Carried out by:		
Date		
Name of Product		
Product in stock Yes/No		
If Yes:		
Name of Supplier/Manufacturer		
Reason for Recall		

STAFF TRAINING RECORD

- Everyone who handles food must have the skills and knowledge in food safety to ensure that they handle the food safely.
- It is the responsibility of the Food Safety Supervisor to ensure that all staff have the appropriate skills and knowledge in relation to their role.
- Use this record to document the names of all food handlers and the training they have completed. Training includes:
 - Formal training provided by registered training organisation record the qualifications completed by staff (minimum of 3 staff formally qualified)
 - Free on line training available to all food handlers on the Department of Health and Human Services website www.dofoodsafely.health.vic.gov.au/
 - Internal training provided by the Food Safety Supervisor, in this case document how this training was provided including what areas of food safety
- Review annually and update the details including new food handlers

Name of staff member	Position of staff member	Formal qualifications	Free on line training http://dofoodsafely.health.vic.gov.au/	Internal training
Megan Smith	Food Handler	Use hygienic practices for food safety, 2016	Completed 2015	Cleaning and sanitising procedure