



Garden Organics Bin Service Application/Cancellation 2016/2017

THIS FORM MUST BE AUTHORISED BY THE RATEPAYER OR MANAGING AGENT

Ratepayer / Agent Name: _____

Rates Assessment Number, if known (on front of rates notice): _____

Property Address: _____

Invoice Address (if different from property address): _____

Telephone No: (mandatory) _____

Email Address: _____

PLEASE TURN TO PAGE 2 FOR PRICING, TERMS AND CONDITIONS

I wish to:

Order a **new** garden organics bin (no existing service)

*Please note registration fees apply

240 Litre bin (standard size)

or

140 Litre bin

(for small garden/storage or for people who find the 240 litre bin physically hard to manoeuvre)

OR

Order an **additional** 240 Litre garden organics bin (for higher volumes of garden organics)

*Please note registration fees apply

OR

Cancel garden bin service - number of bins to be cancelled: _____

Service Agreement

I confirm I am the ratepayer or managing agent of the property above and I agree to Whitehorse City Council's Garden Organics Bin Services pricing, terms and conditions (**please note agents must provide managing authority with application**).

Signature _____

Date / /

Print name _____

Please return this form to:

Whitehorse City Council
Locked Bag 2 Nunawading DC 3131

or FAX: 9262 6490
or email: customer.service@whitehorse.vic.gov.au

The personal information requested on this form is necessary for providing bin services within the City of Whitehorse. This information will be used solely by Council for that purpose or directly related purposes. The intended recipients of the information are Council officers and bin contractors. Council may disclose the information to law enforcement agencies, courts and other organisations authorised to collect it. Individuals have a right to seek access to their personal information and make corrections by contacting Engineering Administration on 9262 6177. You may view Council's Privacy Policy on our website www.whitehorse.vic.gov.au or obtain a copy from any of the Council offices.

For more information about Council services and programs,
please phone 9262 6333 or visit www.whitehorse.vic.gov.au

Whitehorse City Council Garden Organics Bin Services

Garden Organics Bin Pricing

Capacity (litres)	Number of bins for capacity	Fees* <small>*Waste services do not incur GST</small>
140 litres	1	\$55.00 annual fee
		plus \$72.00 initial registration fee per bin
240 litres	1	\$55.00 annual fee
		plus \$72.00 initial registration fee per bin

Terms and Conditions

- The applicant must be the ratepayer or managing agent. Tenants must obtain their landlord's authorisation—**applications from tenants will not be processed.**
- Real estate agents may also act on behalf of ratepayers upon provision of managing authority to Council. Real estate agents must submit the property's managing authority with each application.
- Fees are applicable for the 2016/17 financial year. Fees are reviewed annually and may be subject to change.
- Payment must not be sent with application forms. The fees will be invoiced to the feepayer.
- Waste service charges are calculated on a pro-rata basis. Pro-rata fees apply to applications received after the start of the financial year (July 1).
- Registration fees and service fees of services already provided are non-refundable.
- Council may contact the ratepayer and/or occupant to organise the exchange or retrieval of bins.
- Bins remain the property of Whitehorse City Council and must not be removed from the property.
- Bin users who vacate the property must contact Council to arrange retrieval of optional bins.
- Incorrect bin usage may result in Council withdrawing the service. Bin users agree to follow correct usage procedures.
- Bin users are responsible for maintaining bins in a clean and usable condition.
- Council must be notified of any damaged or stolen bins.
- Bins that need to be retrieved must be left out for emptying and collection as advised by Council.
- Non-payment of fees will result in the optional service being withdrawn and the bin retrieved, and will incur charges for service until date of bin retrieval.
- Cancellations- fees will continue to be charged until such time Council receives cancellation advice from you and the bin is retrieved.
- Garden bins cancelled and then re-ordered within 12 months will be subject to payment of the initial bin registration fee to reinstate