



Municipal Early Years Plan 2014 to 2018

Appendix 2 – Service Mapping

Funded by Whitehorse Council.

Prepared by the Whitehorse MEYP Reference Group.

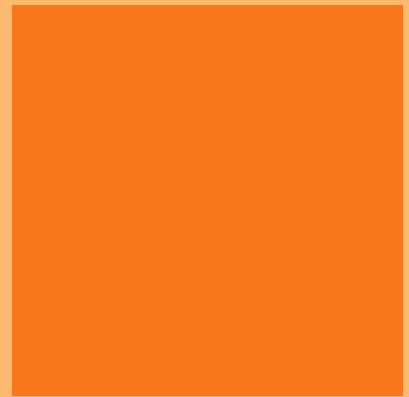
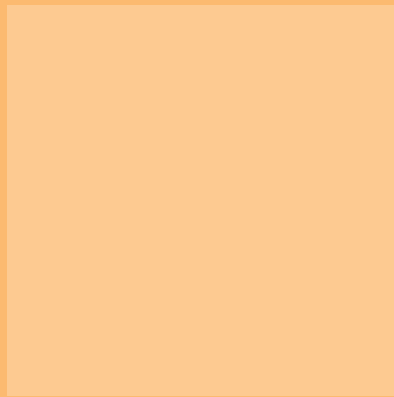
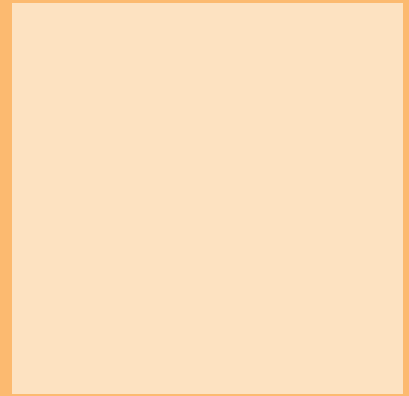


Table of Contents

Early Years Service System	3
1 Universal Services	4
1.1 Maternal and Child Health	4
1.2 Immunisation	5
1.3 Playgroups	5
1.4 Toy Library Groups	6
1.5 Child Care	7
1.6 Long Day Care and Family Day Care	7
1.7 Out of School hours care and Vacation programs	9
1.8 Occasional Care	10
1.9 Kindergarten Services	11
1.10 Neighbourhood Houses and Community Centres	14
1.11 Primary School Education	15
2 Secondary and Tertiary Services	16
2.1 Resourcing and Inclusion	16
2.2 Developmental Concerns	18
2.3 Early Childhood Intervention	19
2.4 Specialist Child and Family Services	20
2.5 Audiology	20
2.6 Education	21
2.7 Aids & Equipment	21
2.8 Respite Care	21
2.9 Maternity and Post-Natal Services	22
2.10 Behaviour & Parenting	23
2.11 Family Support & Counselling	24
APPENDIX 1	25

Early Years Service System

Early childhood services aim to meet the care, health, educational and developmental needs of children. There are 3 broad categories of early childhood and family support services.

- **Universal services**; services that provide support to all who need it, without regard to their ability to pay. Universal services include Maternal and Child Health services, Child Care services, Kindergartens and school nursing.
- **Secondary services**; for families/children with a special need or early stage risk factor. These services include early childhood intervention to support children with a disability or development delay, as well as support and parenting services for families with the aim of reducing the risk or managing the problem.
- **Tertiary services**; for people with needs that require intensive (and often ongoing) intervention. These services include child protection and placement services.¹

Whitehorse's Early Years service system offers a range of services to children and families within the categories of Universal, Secondary and Tertiary services:

¹ About Early childhood Services. Victorian Auditor-General's Office, 2007

1 Universal Services

1.1 Maternal and Child Health

The Whitehorse Maternal and Child Health (MCH) Service is a part of a state-wide service funded by the City of Whitehorse and the State Government Department of Education and Early Childhood Development (DEECD) to provide preventative health and developmental assessments to all families with children under 6-years.

The service is provided to families free of charge. The universal service framework is designed by DEECD and consists of 10 health surveillance visits occurring at key life stages. Additional visits to assist first time mothers and vulnerable children are also provided under the universal framework, as well as a flexible capacity to provide first time parent groups and other community building activities. DEECD also funds the Enhanced Maternal and Child Health Nurse (EMCHN) position, which is an outreach program to vulnerable families who may otherwise not attend the service.

In addition to these services, the City of Whitehorse fully funds additional visits and services for families that contribute to the health and well-being of children and families. These include an additional maternal health check at three months, an additional well baby check at six months of age, a lactation support program, as well as a group for Chinese parents. The current location of Maternal and Child Health Services is provided in Appendix 2.

The following table provides a comparison of the Effective Full Time Nursing Resources against the number of Birth Notices recorded in each of the 6 key localities in the municipality (12 months to 30 June 2013).

Precinct	Birth Notices 2012/13	Family Centres	EFT MCH Nurses & Support Staff
Box Hill/ Box Hill Nth/Mont Albert & Mont Albert Nth	381	1.0	2.40 MCH EFT
Box Hill Sth & Burwood Surrey Hills	388	1.0	2.70 MCH EFT
Blackburn & Blackburn Nth	295	1.0	2 MCH EFT
Blackburn Sth/ Burwood East & Forest Hill	300	1.0	1.80 MCH EFT
Mitcham & Nunawading	348	1.0	2.20 MCH EFT
Vermont & Vermont Sth	233	1.0	1.40 MCH EFT
EMCHN (Enhanced)	85		0.80 EMCHN EFT
TOTAL	1945	6.0	13.30 EFT

Appendix (2) provides a map of the location of each Family centre in the municipality which accommodates the 22 MCH nurses providing direct service delivery and the service support staff.

1.2 Immunisation

The universal protection of children against vaccine preventable diseases remains a cornerstone of public health policy in Australia. The delivery of free immunisation services for 0-5 year old children is delivered by Council, local GPs and hospitals/medical centres in the municipality. Immunisations help to protect and maintain the health of the community from illness and disability that vaccine-preventable disease can cause.

Free vaccinations are available for infants, toddlers, preschool and school-aged children to prevent diseases such as poliomyelitis, measles, mumps, rubella, tetanus, diphtheria, whooping cough, chickenpox, haemophilus influenza B, hepatitis B, pneumococcal, meningococcal Group C and rotavirus. Council provides ten infant immunisation sessions each month from 4 locations (Nunawading, Box Hill Nth, Box Hill Sth & Vermont Sth). Approximately 54% of all infant vaccinations (app' 15,000/year) provided in the municipality are provided at these sessions. There are 200 GPs operating from 50 Medical centres that provide 45% of vaccinations.

Immunisation rates for the 3 key cohorts (listed below) in Whitehorse remain strong and regularly feature amongst the highest in the state. The following is the immunization coverage rates for 2013 for children living in the municipality compared with the State's average in all three of the cohorts.

Immunisation Cohort	Whitehorse Immunisation Rates - 2013	State Average Immunisation Rates - 2013
12-15 months	92.14	90.77
24-27 months	93.22	92.57
60-63 months	93.16	92.35

Funding for the immunisation program is primarily covered by the State and federal Governments with Council contributing a significant part of the program (approximately 65% or \$150,000 per annum) to ensure its ongoing viability.

1.3 Playgroups

Playgroups provide parents and caregivers with the opportunity to meet new people, gain support and exchange parenting ideas. Whitehorse has 25 playgroups registered with Playgroup Association Victoria². As a child service, playgroups intersect with informal child care, voluntary work and child education and are a vital ingredient in developing and building the capacity of local communities.

It is almost impossible to prepare a definitive list of Playgroups for the municipality as many are often informal arrangements that endure for a period of time, and then disappear as children become older, groups disband or amalgamate and family needs change. The table below represents the playgroups operating in Whitehorse that are registered with Playgroup Victoria as at February 2014. Playgroup Victoria's website lists registered playgroups with contact details along municipal boundaries, and regularly updates its lists as new playgroups are registered.

² www.playgroup.org.au

1.4 Toy Library Groups

Toy Library groups also provide parents and caregivers with the opportunity to meet new people, gain support, exchange parenting ideas and provide a cost effective way for parents to access a wide range of toys for their children. Whitehorse has 4 playgroups. Toy library groups also intersect with informal child care, voluntary work and child education and are a vital ingredient in developing and building the capacity of local communities.

Distribution of Play & Toy Library Groups in Whitehorse

Locality	Name	Suburbs
Box Hill/ Box Hill Nth/Mont Albert & Mont Albert Nth	Penguins Playgroup	Box Hill
	Aeon Playgroup	Box Hill North
	St Francis Xavier and St Clare's Playgroup	Box Hill
	St Peters Playgroup	Box Hill
	Woodhouse Toy Library	Kerrimuir
	Little Hippos Playgroup	Mont Albert North
Box Hill Sth & Burwood /Surrey Hills	Burwood Heights Playgroup	Burwood East
	St Thomas' Playgroup	Burwood
	St James Uniting Church Playgroup	Box Hill South
	Wattle Park Chapel Playgroup	Box Hill South
	Box Hill Area Toy Library	Box Hill South
	Combined Playgroups Burwood Neighbourhood House	Burwood
	The Ascension Playgroup	Burwood
Blackburn/Blackburn Nth	St Thomas' Playgroup	Blackburn
	New Hope Baptist Playgroup	Blackburn North
	Little Ones Playgroup	Blackburn
Blackburn Sth/BurwoodEast/Forest Hill	Blackburn South Playgroup Inc	Blackburn South
	Eley Park Nippers Playgroup	Blackburn South
	Music and More Playgroup	Forest Hill
Mitcham/Nunawading	Mitcham Community House Playgroup	Mitcham
	Mitcham Dad's Playgroup	Mitcham
	Spanish Speaking Playgroup "Chiquitines"	Mitcham
	St John's Playgroup	Mitcham
	Nunawading Toy Library Incorporated	Nunawading
Vermont/Vermont Sth	Pal's at St Lukes Playgroup	Vermont
	Vermont Gardening Playgroup	Vermont
	Vermont Playgroup	Vermont
	Weeden Heights Primary School Playgroup	Vermont South
	Vermont South Community House Toy Library	Vermont South

1.5 Child Care

Formal child care refers to regulated care that takes place away from the child's home, for example long day care, occasional care, before and/or after school care and family day care. Informal care refers to non-regulated care that takes place in the child's home or elsewhere. It includes care by relatives, friends and nannies. In 2011, unpaid child care was measured for the first time in the Australian Census.³ In the two weeks prior to the 2011 Census night, a total of 34,140 (27.3%) of 125,198 Whitehorse respondents reported that they provided unpaid child care.

The proportion of Whitehorse respondents who provided unpaid child care was similar to the average rate in Melbourne (27.0%) from the 2011 Census.

Formal child care can facilitate a return to the workforce, study, other activities and commitments for parents or care givers. At the same time, formal child care gives children the opportunity to socialise, learn and play. As observed by Council's Children's Services and apparent in ABS surveys, parents often use a combination of formal and informal child care for their children.

1.6 Long Day Care and Family Day Care

Long Day Care and Family Day Care are formal childcare options primarily available to families who work or study with pre-school aged children. The Family Day Care model also provides care for school aged children out of school hours. Long Day Care is centre-based childcare and is provided by a range of services, both community and privately managed across the municipality.

In total, there are currently 32 community and privately managed long day care services including 5 Council Centres operating in Whitehorse. These services operate Monday through to Friday for at least 48 weeks per year between the hours of 7am and 6:15pm. A map providing their locations is provided in Appendix 2.

Family Day Care aims to provide a quality option to centre based care for working and studying families through combining the benefits of other childcare services within a home environment. The Family Day Care Service provides care for children in small groups in the home of 39 independent Educators (contractors) registered with the Whitehorse Family Day Care Service (as of April 2014).

The City of Whitehorse Family Day Care Service caters for children aged 0 to 12 years. Educators charge the rate they consider appropriate for the service they offer. The City of Whitehorse Family Day Care Coordination Unit has the support of a team of highly qualified early childhood professionals who work with Educators on a daily basis providing training and support to both the Educator and families.

The City of Whitehorse Health & Family Services Department collects data from its 5 long day care centres as well as data from the remaining 29 long day care providers operating within the municipality on an annual basis. The information provided below provides an overview of the provision of long day care and family day care in the City of Whitehorse.

Places

As of February 2014, there were 32 long day care centres, offering a total of 2,021 places across Whitehorse.

³ In the 2011 Census, 'Unpaid Child Care' was defined as care for a child or children less than 15 years of age without pay, in the two weeks prior to Census Night. Care of the person's own children, whether they usually live with them or not, were included as well as grandchildren, the children of other relatives and children of friends or neighbours. The ABS directed respondents to exclude care for a child given through an organisation or club in their answer on unpaid child care, on the grounds that unpaid child care given through an organisation was voluntary work.

As of February 2014, there are three Family Day Services operating in Whitehorse (two are privately operated and one by Council).

The table below provides a breakdown of the distribution of long day care and family day care places within the City of Whitehorse.

Precinct	0-5 Population	EFT Long Day Care Places	Pop'n Per EFT LDC plc	EFT Family Day Care Place	Pop'n Per EFT FDC plc	Population per EFT LDC/FDC Place
Box Hill/ Box Hill Nth/Mont Albert & Mont Albert Nth	1,958	429	4.6	15	130	4.4
Box Hill Sth & Burwood Surrey Hills	1,525	447	3.4	12	127	3.3
Blackburn & Blackburn Nth	1,552	284	5.5	6	259	5.3
Blackburn Sth/ Burwood East & Forest Hill	2,089	233	9.0	24	87	8.1
Mitcham & Nunawading	2,160	298	7.2	39	55	6.4
Vermont & Vermont Sth	1,283	330	3.9	24	53	3.6
TOTAL	10,567	2,021	5.2	120	88	4.9

* Data Source: 2011 Census of Population and Housing. Equivalent long day care places include funded 4-year-old kindergarten places

The information provided in the table above indicates that there are currently 2,141 equivalent full time accredited (LDC & FDC) places in the municipality servicing 10,567 children aged between 0 – 5 years. This represents one equivalent full-time long day care place per 5.2 children under the age of five-years.

The Blackburn Sth, Burwood East & Forest Hill areas have the highest ratio of 0 – 5 yo children to family day care and long day care places in the municipality. Conversely, Blackburn Sth, Burwood East and Forest Hill localities have considerably less as compared to the other five localities.

Waiting Lists

In Whitehorse, long day care centres manage their own waiting lists. However, Council Centres' waiting lists are now centrally managed. Policies in regard to waiting list management vary from service to service. Information provided suggests that there are vacancies to be found for children 3 years and older across the long day care services.

Vacancies for children under the age of 3 are in shorter supply and vary considerably throughout the year. Changes to maternity leave provisions at the federal level in 2011 may have a significant impact on vacancy levels for rooms catering for 0-18 month olds.

Cost

The cost of long day care has risen significantly during the past 10 years. In 1999 the estimated average full-time cost of long day care was \$165.00 per week. In 2009 the cost average cost of a full-time long day care place in the City of Whitehorse was \$299.00, representing an 81.2% increase in 10 years (Avg increase of 6.1% pa over 10 years). In 2014, the

average full-time long day care position per week is \$446, representing an average increase of 8.35% per annum over the last 5 years.

The question of affordability is a relatively complex issue. While child care costs have increased above the inflation rate over the last 15 years, the Government's means tested Child Care Benefits Scheme and later the Child Care Tax Rebate have provided a major offset to these costs. Although, the rebate of \$7,500 limit per annum has not increased for several years. The cost of child care to parents in real terms has changed significantly, with changes in the economy and employment conditions combined with changes in government regulations in 2009/2010 contributing to this position.

1.7 Out of School hours care and Vacation programs

There are a range of out of school hours programs and holiday programs provided for primary school aged children with the municipality. The following table provides a list of the services offered and their locality.

BEFORE AND AFTER SCHOOL CARE			
Box Hill/ Box Hill Nth/Mont Albert & Mont Albert Nth	Box Hill North Primary School	3128	BSC/ASC
	St Francis Xaviers Primary School	3128	BSC/ASC
	Kerrimuir Primary School	3129	BSC/ASC
	Mont Albert Primary School	3127	BSC/ASC
Box Hill Sth & Burwood Surrey Hills	Roberts McCubbin Primary School	3128	BSC/ASC
	Kingswood College Junior School	3128	ASC
	PLC	3125	BSC/ASC
	Surrey Hills Primary School	3127	BSC/ASC
	St Benedict's Primary School	3125	BSC/ASC
	St Scholastica's Primary School	3125	ASC
	Wattle Park Primary School	3125	BSC/ASC
Blackburn/Blackburn Nth	Blackburn Lake Primary School	3130	BSC/ASC
	Blackburn Primary School	3130	BSC/ASC
	Laburnum Primary School	3130	BSC/ASC
	St Thomas the Apostle School	3130	BSC/ASC
	Old Orchard Primary School	3130	BSC/ASC
Blackburn Sth/Burwood East/Forest Hill	Orchard Grove Primary School	3130	BSC/ASC
	Mount Pleasant Road Primary School	3131	BSC/ASC
	Burwood Heights Primary School	3151	ASC
	Parkmore Primary School	3131	BSC/ASC
	Burwood East Primary School	3150	BSC/ASC

Mitcham/Nunawading	Antonio Park Primary School	3132	BSC/ASC
	Mitcham Primary School	3132	BSC/ASC
	Rangeview Primary School	3132	BSC/ASC
	St John's Parish School	3132	BSC/ASC
	Nunawading Christian College - Primary Campus	3131	BSC/ASC
	Whitehorse Primary School	3131	BSC/ASC
Vermont/Vermont Sth	St James Primary School	3133	BSC/ASC
	Vermont Primary School	3133	BSC/ASC
	Holy Saviour School	3133	ASC
	Livingstone Primary School	3133	BSC/ASC
	St. Timothy's Primary School	3133	BSC/ASC
	Weeden Heights Primary School	3133	BSC/ASC

Vacation Care			
Box Hill/ Box Hill Nth/Mont Albert & Mont Albert Nth			
Box Hill Sth/Burwood & Surrey Hills	Roberts McCubbin Primary School	3128	VC
Blackburn/Blackburn Nth	Blackburn Lake Primary School	3130	VC
	Blackburn Primary School	3130	VC
	Laburnum Primary School	3130	VC
	Orchard Grove Primary School	3130	VC
Blackburn Sth/Burwood East/Forest Hill	Parkmore Primary School	3131	VC
Mitcham/Nunawading	Antonio Park Primary School	3132	VC
	Mitcham Primary School	3132	VC
	Rangeview Primary School	3132	VC
Vermont/Vermont Sth	Vermont Primary School	3133	VC

1.8 Occasional Care

Occasional Care is available for short periods of time on a permanent or casual basis. It enables children to play and interact with other children, while parents are provided with child-free time.

There are currently 9 Occasional Care centres operating within the City of Whitehorse. The provision of occasional care includes stand-alone services, services operating with leisure centres and gymnasiums, neighbourhood and community centres. A map illustrating the location of occasional care centres in Whitehorse is provided in Appendix 2.

Utilisation data collected from occasional care services in Whitehorse in 2014 shows that there is currently a total of approximately 150 occasional childcare places provided across the municipality. This figure is based on the total number of (half day) sessions provided by each service, multiplied by the total number of places provided for each session.

The table below provides the total number of occasional care places provided in each of the six localities of Whitehorse as compared to the target population (ie: 5 years and under).

Locality	5 and under population⁴	Occasional Care Childcare Places	Ratio of Children per occasional care place
Box Hill/ Box Hill Nth/Mont Albert & Mont Albert Nth	1,958	30	38.8
Box Hill Sth, Burwood & Surrey Hills	1,525	15	97.7
Blackburn & Blackburn Nth	1,552	15	93.3
Blackburn Sth/ Burwood East & Forest Hill	2,089	30	70.6
Mitcham & Nunawading	2,160	30	69.4
Vermont & Vermont Sth	1,283	30	43.9
TOTAL	10,567	150	60.2

Across Whitehorse there are a total of about 150 occasional care childcare places servicing 8,829 children aged 0 to 4 years of age (this figure does not include those children who are 5 years old). Amongst the 6 areas identified above, the Blackburn & Blackburn Nth locality has the least number of places for children 5 years and under, Box Hill/ Box Hill Nth/Mont Albert & Mont Albert Nth localities have the most Occasional care places.

1.9 Kindergarten Services

Victorian State Government policy commits that every child will have the opportunity to attend one year of funded kindergarten prior to commencing their primary school education. The Victorian Government provides per capita funding to support the provision of attendance of 4-year-old children. This funding reduces the cost of attendance to 4-year-old kindergarten for children. In addition to the universal funding provided for all 4-year-old children additional support is provided by the State Government for Health Care Holders to reduce the cost of kindergarten education.

In addition to 4-year-old kindergarten, many services also provide a 3-year-old kindergarten service. This service does not attract funding and is solely provided on a full user-pays system.

In Whitehorse, kindergarten is provided through a range of management options inclusive of 30 community-managed stand-alone kindergartens, 7 independent schools, 6 community/council managed long day care centres and 10 privately managed long day care centres.

Council supports the provision of kindergarten for both 4 and 3-year-old children through the provision of 24 Kindergarten services operated on Council owned land accommodating

⁴ ABS 2006 Census Population and Housing

community-managed stand-alone kindergarten facilities, 5 council-managed long day care centres and 1 community managed long day care centre. In addition to the provision of these services, Council also supports the sector through sponsorship of the Whitehorse Preschool Association (WPSA). The WPSA administers the kindergarten central application service for 3 and 4 year-old children attending member community-managed 'stand- alone' kindergarten services, provides resources and support to service providers and coordinates training for voluntary committee's of management and advocacy.

The State Government funds a minimum of 15 hours per week of 4 -year old kindergarten. In Whitehorse, centres provide a range of timetables and programs to 15 hours through to full days 5 days per week (approximately 30 hours per week). Appendix 2 provides a map identifying the location of stand-alone and independent school kindergartens.

In addition to the State-funded 4 year old kindergarten program, there are a total of 1,071 3 year old kindergarten places provided from stand-alone kindergarten services and independent schools in 2014.

In Whitehorse, the community managed kindergartens which are run by volunteer parent committees have developed some creative and flexible hours of delivery which are operating across the municipality. These program models have been developed in response to meeting the needs of families.

The total number of 4 year old and 3 year old places during 2014 provided for each locality is provided in the tables below:

4 Year-Old Kindergarten Places 2014

Locality	Stand-Alone Kindergarten	Long Day Care	Independent Schools	Total
Box Hill/ Box Hill Nth/Mont Albert & Mont Albert Nth	163	57	50	270
Box Hill Sth/Burwood & Surrey Hills	233	4	163	400
Blackburn & Blackburn Nth	265	23	30	318
Blackburn Sth/ Burwood East & Forest Hill	244	0	52	296
Mitcham & Nunawading	172	71	40	283
Vermont & Vermont Sth	182	25	50	257
TOTAL	1,259	180	385	1,824

In 2014, based on utilisation data collected from 4-year-old kindergarten service providers there was a total of 1,824 places provided. It is noted that the actual physical capacity available across all services (34 standalone kindergartens, 16 Long Day Care Centre and 3 private schools) was greater than 2,200 places. In comparison with an overall 4-year-old population of approximately 1,850, the municipality is well served for 4-year-old kindergarten places. (Note: There are approximately a net total of 170 four year old children accessing kindergarten services outside the municipality.

The community-managed stand alone kindergartens make up 80% of the overall service provision, long day care 11% and independent schools 9%.

(Stand alone) 3 Year-Old Kindergarten Places 2014

Locality	Stand-alone kindergarten
Box Hill/ Box Hill Nth/Mont Albert & Mont Albert North	146
Box Hill Sth, Burwood & Surrey Hills	200
Blackburn & Blackburn Nth	173
Blackburn Sth/ Burwood East & Forest Hill	156
Mitcham & Nunawading	139
Vermont & Vermont Sth	69
TOTAL	883

By comparison there are 376 less places provided for 3-year-olds (at standalone kindergartens). As discussed earlier in this document, 3-year-old kindergarten does not attract State government funding and therefore kindergarten services must prioritise the provision of 4-year-old places.

Cost

The cost for 4yo kindergarten varies significantly in Whitehorse. In 2014, the lowest fee is \$265 per term and the highest is \$480 per term respectively. The average across the 24 centres surveyed is between \$380 and \$420 per term. Note: No accurate data on 3 year old kindergarten fees could be collected.

For example, fees for kindergarten offered from an independent school or long day care centre are significantly higher than the cost of attendance at a community-managed stand-alone Kindergarten. However the hours offered by these services are significantly greater. For some working families, the independent school system can provide a cost effective alternative to that of long day care.

Subsidies are available for families experiencing economic or social disadvantage. The subsidies are planned to assist with annual fees and charges and in special circumstances, other kindergarten related expenses.

Vacancies

Based on utilisation data collected from kindergarten services in 2014 there are a total of approximately 42 vacancies for 4-year-old kindergarten in stand-alone centres across the municipality. (Data on vacancies for independent schools & child care centres was not available). There was also about 42 vacancies for 3-year-old kindergarten in the stand-alone services. Of interest is the fact that a number of the standalone services have waiting lists recorded at the start of 2014. There were a total of 48 children on the 4 yr old waiting list and 95 children on the 3 yr waiting list

The table provided below provides an overview of vacancies in stand-alone and independent schools by locality.

4 & 3 year-old vacancies – 2014

Locality	Stand-alone Kindergartens	
Box Hill/ Box Hill Nth/ Mont Albert & Mont Albert Nth.	4 yo	2
	3yo	0
Box Hill Sth/Burwood & Surrey Hills	4yo	12
	3yo	9
Blackburn & Blackburn Nth	4yo	1
	3yo	0
Blackburn Sth/ Burwood East & Forest Hill	4yo	11
	3yo	23
Mitcham & Nunawading	4yo	0
	3yo	0
Vermont & Vermont Sth	4yo	5
	3yo	0

1.10 Neighbourhood Houses and Community Centres

In addition to the range of universal care and education services provided for the early years, the City of Whitehorse is also well serviced with 10 high quality neighbourhood houses/community centres that provide a range of community strengthening activities and support services for families of young children. The City of Whitehorse places a high value on the services these houses and centres provides and is committed to facilitating their ongoing provision through the provision of funding to assist in their operation.

Community centres and neighbourhood houses operating within the City of Whitehorse are listed below.

Locality	Name
Box Hill/ Box Hill Nth/Mont Albert & Mont Albert Nth	Clota Cottage Neighborhood House
	Kerrimuir Neighborhood House
Box Hill Sth, Burwood & Surrey Hills	Bennetswood Neighborhood House
	Box Hill Sth Neighborhood House
	Burwood Neighborhood House
Blackburn & Blackburn Nth	Koonung Cottage Neighborhood House
Blackburn Sth/ Burwood East & Forest Hill	The Avenue Neighborhood House
Mitcham & Nunawading	Louise Multicultural Community Centre
	Mitcham Community House
Vermont & Vermont Sth	Vermont Sth Community House

1.11 Primary School Education

The municipality is well resourced with a range of primary schools both public and independent. A list of primary schools located in the municipality is provided in the following table.

Primary Schools in Whitehorse

Locality	School	Age	Type	Suburb
Box Hill/Box Hill Nth/ Mont Albert/Mont Albert Nth	St Francis Xavier PS Box Hill North PS Kerrimuir PS Mont Albert PS	Primary Primary Primary Primary	Catholic Government Government Government	Box Hill Box Hill Nth Box Hill Nth Mont Albert
Box Hill Sth/Burwood/ Surrey Hills	Roberts McCubbin PS Kingswood College Junior School Mount Scopus Memorial College Presbyterian Ladies College St Benedict's PS St Scholastica's PS Wattle Park PS Our Lady's PS Surrey Hills PS	Primary Primary Primary Primary Primary Primary Primary Primary Primary	Government Independent Independent Independent Catholic Catholic Government Catholic Government	Box Hill Sth Box Hill Sth Burwood Burwood Burwood Burwood Burwood Surrey Hills Surrey Hills
Blackburn/ Blackburn Nth	St Thomas The Apostle School Blackburn PS Blackburn Lake PS Laburnum PS Nunawading Christian College St Philip's PS Old Orchard PS Whitehorse PS	Primary Primary Primary Primary Primary Primary Primary Primary	Catholic Government Government Government Independent Catholic Government Government	Blackburn Blackburn Nunawading Blackburn Nunawading Blackburn Nth Blackburn Nth Blackburn Nth
Blackburn Sth/ Burwood East/ Forest Hill	St Luke The Evangelist School Orchard Grove PS Burwood Heights PS Burwood East PS	Primary Primary Primary Primary	Catholic Government Government Government	Blackburn Sth Blackburn Sth Burwood East Burwood East
Mitcham/Nunawading	St John's Parish School Antonio Park PS Mitcham PS Mount Pleasant Road PS Rangeview PS	Primary Primary Primary Primary Primary	Catholic Government Government Government Government	Mitcham Mitcham Mitcham Nunawading Mitcham
Vermont/Vermont Sth	St James PS St Timothy's PS Vermont PS Holy Saviour School Livingstone PS Parkmore PS Weeden Heights PS	Primary Primary Primary Primary Primary Primary Primary	Catholic Catholic Government Catholic Government Government Government	Vermont Vermont Vermont Vermont Sth Vermont Sth Forest Hill Vermont Sth

2 Secondary and Tertiary Services

This section maps out the main secondary and tertiary services available for families and Early Years professionals working within the Whitehorse municipality. It is not meant to be a comprehensive list, but rather to provide insight into the range of services available and their locations.

2.1 Resourcing and Inclusion

Local Services	Description	Location
ISFs	Inclusion Support Facilitators promote inclusion of children with additional needs into childcare services.	City of Whitehorse Mitcham Family Centre
ISP	The Inclusion Support Program provides assistance and support to help child care services to include all children, including those with additional needs, in the child care environment	Commonwealth funding accessed through the City of Whitehorse
PSFO	Pre-School Field Officers assist the inclusion of children with developmental concerns to access a funded year of Kindergarten through the provision of consultancy, support and advice to Kindergarten teachers and families.	Connections Family Services Blackburn
Regional Services	Description	Location
Eastern Recreation and Leisure Services Inc. (ERLS)	ERLS aims to support sport and recreation environments that are inclusive of people with disabilities. ERLS also provides recreation-based respite weekends away per annum for carers of people with a disability. ERLS endeavors to provide more meaningful respite through linking participants into community sport and recreation activities and events.	Eastern suburbs.
Supported Inclusion Program.	This Program supports children with severe disabilities who attend a State funded kindergarten by providing funding to enable the employment of an additional assistant.	This program is delivered on a regional basis through the Uniting Church Connections Program, Croydon.

State-wide Services	Description	Location
Association for Children with a Disability	The Association for Children with a Disability is an information, support and advocacy organisation for families of children with a disability in Victoria.	Hawthorn
Community Child Care Association	An independent, non-profit organisation that provides training, resources, advice and advocacy. Supports the provision of community owned family and children's services.	Preston
FKA Multicultural Resource Centre	The FKA Multicultural Resource Centre is a Statewide Service that fosters positive attitudes among providers and staff in children's services towards the development of multicultural perspectives in their services and programs.	Richmond
Kindergarten Parents Victoria	Management support to member early childhood services. Membership available to Victorian kindergarten committees, group employers and various other organisations associated with early childhood education.	Fitzroy
Noah's Ark	Noah's Ark is a resource and training agency that promotes the inclusion of children with disabilities into childcare services.	Armadale
Victorian Co-operative on Children's Services for Ethnic Groups	VICSEG is an advocacy organisation for and on behalf of parents from non-English speaking backgrounds as well as a State-wide information and resource centre.	Coburg

2.2 Developmental Concerns

Local Services	Description	Location
Whitehorse Community Health Centre	Provides: <ul style="list-style-type: none"> • Speech Therapy • Occupational Therapy • Podiatry • Dietician • Physiotherapy 	Box Hill.
Private paediatricians and allied health practitioners.	Paediatric and other specific services.	Whitehorse municipality
Regional Services	Description	Location
Child and Adolescent Mental Health (Maroondah Hospital)	Case management, assessment and treatment for children and adolescents up to 18 years old with social, emotional, psychological or psychiatric problems.	Box Hill
Monash Medical Centre – Centre for Developmental Psychiatry	Range of special clinic initiatives in the fields of sexual abuse, autism, developmental disabilities, school refusal and families with infants.	Clayton
Monash University Clinical Psychology Centre	Psychological assessment, treatment and consultation for a wide range of mental health problems experienced by infants, children, young people.	Clayton
Private paediatricians and allied health practitioners.	Paediatric and other specific services.	Whitehorse municipality
State-wide Services	Description	Location
Royal Children’s Hospital	Specialist pediatric hospital, provides a full range of clinical services, tertiary care and health promotion and prevention programs for children and adolescents.	Parkville

2.3 Early Childhood Intervention

Local Services	Description	Location
St Pauls College	Villa Maria, through St Paul's College, offers Early Childhood Intervention Services, a Bridging Program and a comprehensive educational program for students aged 5 to 18 years.	Kew
Regional Services	Description	Location
Biala Early Childhood Intervention Centre	Children 0-6 years with a significant disability.	Box Hill
Cerebral Palsy Education Centre	Provides a range of comprehensive, inclusive, and innovative services to families who have a child with Cerebral Palsy (and like conditions).	Glen Waverley
Elwyn Morey Centre Monash University	Early childhood intervention programs and services to children aged Birth to 6 years with significant developmental delay and disabilities and their families. Children enrolled in the program participate in centre based, group programs supported by teaching and therapy staff.	Clayton
Irabina Child Autism Services	Children up to 8 years who have been diagnosed with autism and or an associated disorder.	Bayswater
Scope	Early Childhood Intervention services that support families with young children with a disability, promote the development of young children with a disability, facilitate the inclusion and participation of children with disabilities in their local communities and work in partnership with families and other people important in the child's life.	Box Hill
Stride Early Intervention Centre	Children 0-6 years with a delay in any two or more areas.	Templestowe
Taralye	Children 0-6 years with any degree of hearing loss. Also inclusive kindergarten program.	Blackburn
Best Chance Child Family Centre	A centre-based early childhood intervention program for infants and children 0 to 6 years old with developmental delay or disabilities.	Glen Waverley
Yooralla Early Childhood Intervention Services	Program for infants and children 0 to 6 years old with developmental delay, multiple disabilities or intellectual, sensory or physical disabilities.	Blackburn South
State-wide Services	Description	Location
Vision Australia	Provides services across Australia to people who are blind, have low vision or have difficulty reading standard printed material. A range of programs is offered to facilitate each child's development, access to education and independence through their life stages. Vision Australia also run a specialist school in Burwood for children who are blind or vision impaired.	Burwood

Noah's Ark Family Resource and Toy Library (NICAN)	Noah's Ark provides early childhood intervention services to promote the health, well-being and developmental needs of children with additional needs, while supporting the whole family. These services use therapeutic and educational strategies in group and individual settings. Services occur at centres or the family home.	Armadale
---	---	----------

2.4 Specialist Child and Family Services

Regional Services	Description	Location
Specialist Child and Family Services	A direct service of DHS. It provides support to families with children with a disability/developmental delay from birth to school entry. Services can include service co-ordination, special education and therapy programs, counseling, parent support, transition to school and access to early childhood primary services. Assessment and treatment services in areas of: <ul style="list-style-type: none"> • Psychology • Speech therapy • Physiotherapy • Occupational Therapy • Nutrition and Dietetics 	Provided by DHS, through the Regional Office at Glen Waverley.

2.5 Audiology

Local Services	Description	Location
Whitehorse M&CH Service	Hearing screening.	6 locations across the Whitehorse municipality
Listening Works	Auditory processing, hearing testing.	Camberwell
Regional Services	Description	Location
Monash Hospital	Hearing testing.	Clayton
Taralye	Hearing testing.	Blackburn
Yarra Community Health Service	Hearing testing.	Richmond
State-wide Services	Description	Location
Australian Hearing	Hearing testing- government service.	Locations around Melbourne
Royal Children's Hospital	Auditory processing, hearing testing.	Parkville

2.6 Education

Local Services	Description	Location
Villa Maria	A Bridging Program and a comprehensive educational program for students aged 5 to 18 years.	Kew
Regional Services	Description	Location
Parkhill	Transition Program	Ashwood
Andale	Specialist School	Kew
Belmore	Specialist School	Balwyn
Carronbank	Specialist School for hearing impaired children.	Glen Waverley
Princess Elizabeth Junior School for Deaf Children	Specialist School for hearing impaired children.	Burwood
Bulleen Heights School	Specialist school for children with autism spectrum disorder.	Burwood East
Monash Special Developmental School	Specialist school for children with developmental delays or intellectual disabilities.	Clayton
Birralee Primary School	Prep – Primary (specialist programs).	Doncaster

2.7 Aids & Equipment

Regional Services	Description	Location
Victorian Aids & Equipment Program	Assists children with a disability to access subsidised aids, equipment and home modifications to enhance their safety and independence.	Box Hill Hospital, Box Hill
State-wide Services	Description	Location
Noah's Ark	Noah's Ark offers a wide range of activities including toy and borrowing equipment, playgroups and recreation	Windsor
Safety Centre at RCH	The Safety Centre provides information and advice to parents and families about safety, particularly in the home. The centre also conducts education programs and services.	Parkville

2.8 Respite Care

Local Services	Description	Location
In Home Respite Care	In home respite care for families who have a child with a disability is available through the Home care Service	Whitehorse Home Care Service
Interchange	An Interchange program provides support primarily to children with a disability and their families, through the volunteer host carer service and may include a range of other respite, social and recreation services.	Canterbury

2.9 Maternity and Post-Natal Services

Local Services	Description	Location
Australian Breastfeeding Association	Provides Breastfeeding support	Mitcham/Box Hill
Whitehorse Breastfeeding clinic	Breastfeeding support	Box Hill South Family Centre
O'Connell Family Centre	Sleep Program – Residential or Day Stay	Canterbury
PND Screening	Whitehorse M&CH Post natal Depression Screen Visit.	6 Locations across the Whitehorse municipality.
Regional Services		
Queen Elizabeth Centre	Sleep Program – Residential or Day Stay	Noble Park
Tweedle Child and Family Health Service	Sleep Program – Residential or Day Stay	Footscray
Masada Private Hospital	Sleep Program – Residential or Day Stay	Balaclava
Mitcham Private Hospital	Sleep Program – Residential or Day Stay	Mitcham
Northpark Private Hospital	Sleep Program – Residential or Day Stay	Bundoora
South Eastern Private Hospital	Sleep Program – Residential or Day Stay	Noble Park
Birrallee Maternity Service (Box Hill Hospital)	Lactation Clinic	Box Hill
Masada Private Hospital	Lactation Clinic	Balaclava
Mitcham Private Hospital	Lactation Clinic	Mitcham
Mercy Hospital Mother and Baby Unit	Post natal depression	East Melbourne
State-wide Services	Description	Location
Royal Children's Hospital	Distressed Infants Clinic	Parkville
Royal Women's Hospital	Lactation Clinic	Carlton
PaNDa	PaNDa is a Victorian, statewide, not for profit association which works for women and their families affected by ante natal and postnatal mood disorders.	Richmond

2.10 Behaviour & Parenting

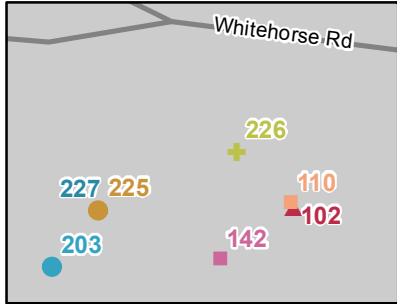
Local Services	Description	Location
Enhanced M&CH Service	This service is an extension of the M&CH Program and is targeted to families who are experiencing early parenting difficulties	Through Whitehorse M&CH Service
O'Connell Family Centre	Mother & Baby Unit	Canterbury
My Time	Peer support group/playgroup for families with children with disabilities.	Craig Ashburton Centre,
Regional Services	Description	Location
Connections Child, Youth and Family Services	(Formerly known as Uniting Care Connections) Wide range of services for families and children.	Blackburn
Tweddle Child and Family Health Service	Mother & Baby Unit	Footscray
Queen Elizabeth Centre	Mother & Baby Unit	Noble Park
State-wide Services	Description	Location
Victorian Parenting Centre	The Victorian Parenting Centre is a research and training organisation committed to developing and disseminating effective supports for families in the challenging task of raising their children.	Fitzroy North
Drummond Street Relationship Centre	Drummond Street Relationship Centre is a provider of child and family relationship counselling, groups for parents, children; and young people and education and training services for professionals and those working with families across a range of sectors.	Carlton

2.11 Family Support & Counselling

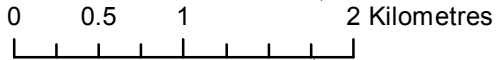
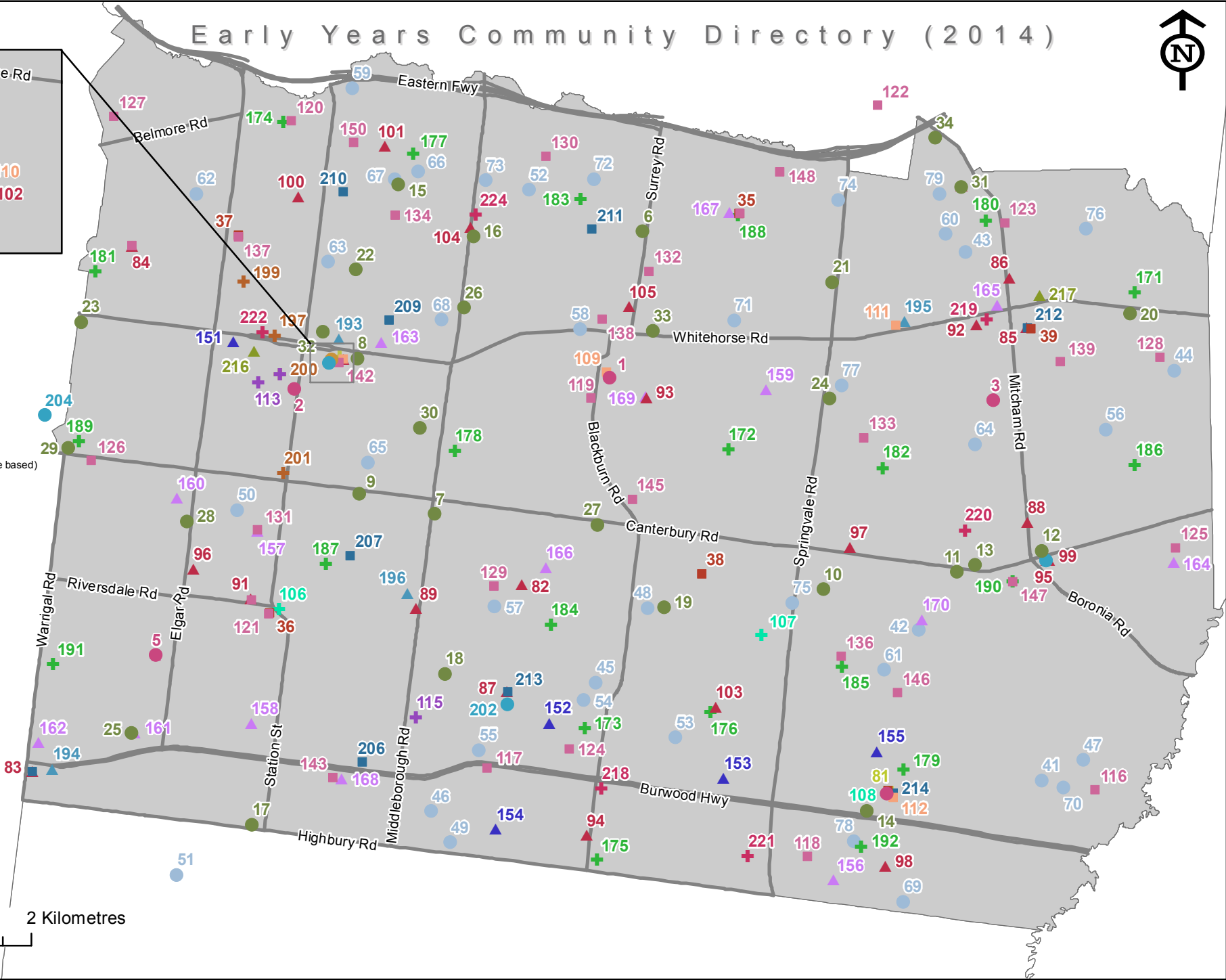
Local Services	Description	Location
ROK EACH FAN East Burwood Counselling	Parent and family support, programs, and counseling.	Whitehorse
Eastern Area Multiple Birth Association	A community group for families with multiple births to help, support and learn from each other in a fun friendly atmosphere	Nunawading
East Burwood Counselling Service	Provides emergency relief and a wide range of counselling and advisory services. Also provides information about and referral to other agencies that provide community support.	Burwood East
Relationships Australia	Counselling and Family Support	Kew
Regional Services	Description	Location
Uniting Care Agency	Counselling and Family Support	Ringwood
Anglicare	Counselling and Family Support	Box Hill
Parentzone Eastern	Counselling and Family Support	Bayswater
DHS Regional Office	Child Protection ChildFIRST Family Services	Box Hill Blackburn
State-wide Services	Description	Location
Drummond Street Relationship Centre	Drummond Street Relationship Centre is a provider of child and family relationship counselling, groups for parents, children; and young people and education and training services for professionals and those working with families across a range of sectors.	Carlton
Family Planning Victoria	Aim is to offer reliable, up-to-date and non-judgmental information about contraception, family planning, safe sex and sexual and reproductive health.	Box Hill
Parenting Research Centre	A range of research activities to help parents raise children well. Focus is generating new knowledge of how parenting practices affect children, and how best to engage and support parents in this task.	East Melbourne
Mothers of Pre-schoolers (MOPS)	Support for Mothers of pre-schoolers	Burwood, Mitcham (Whitehorse groups)

APPENDIX 1

Early Years Community Directory (2014)



- Categories**
- Child Care (Council operated - centre based)
 - Child Care (not Council operated)
 - Community Centres
 - Community Information
 - Family Day Care
 - Kindergarten
 - Libraries
 - Maternal and Child Health
 - Neighbourhood Houses
 - Occasional Care
 - ▲ Other - Education
 - ▲ Other - Support Services
 - ▲ Playgroups
 - ▲ Police
 - ▲ Primary Schools - Independent
 - + Primary Schools - State
 - + Services - Disability
 - + Services - Health
 - + Services - Multicultural
 - + Support Groups - Support
 - + Support Groups - Youth
 - + Toy Libraries



Refer to legend on next page

Early Years Community Directory-Map Legend (p 1 of 2)**Child Care - Council operated- centre based(5)**

- 1 Blackburn Children's Service Centre
 2 Central Box Hill Children's Services Centre
 3 Lucknow Street Children's Service Centre
 4 Vermont South Children's Services Centre
 5 Wattle Park Children's Services Centre

Child Care (not Council operated) (29)

- 6 Blackburn Early Learning Centre
 7 Good Start Blackburn South
 8 Good Start Box Hill
 9 Good Start Canterbury Road
 10 Good Start Forest Hill
 11 Good Start Canterbury Road South Vermont
 12 Red Apple Early Learning Centre
 13 Good Start Canterbury Road North Vermont Central
 14 Beacon Street Children's Centre
 15 Box Hill Early Learning Childcare Centre and Kindergarten
 16 Casa Bambini
 17 Deakin and Community Childcare Centre
 18 All Children's Care
 19 Holbury Children's Centre
 20 Emmikins Early Learning Centre
 21 Little Raskals Kindergarten and Child Care Centre
 22 Mary's Little Lambs
 23 Mont Albert Child Care Centre and Kindergarten
 24 Our Kids Child Care Centre
 25 Presbyterian Ladies' College Early Learning Centre
 26 Rugratz Retreat
 27 Starfish Early Learning Centre
 28 Surry Hills Baptist Children's Centre
 29 Surrey Hills Child Care
 30 Sweetland Road Early Learning Centre
 31 Tinkabell Early Learning Centre
 32 Watts Street Children's Centre
 33 Maple Street Early Learning Centre
 34 Children's Corner

Maternal and Child Health (6)

- 35 Blackburn North Maternal and Child Health Centre
 36 Box Hill South Family Centre
 37 Burgess Family Centre
 38 Forest Hill Family Centre
 39 Mitcham Maternal and Child Health
 40 Vermont South Maternal and Child Health

Family Day Care (39)

41-79 Carer 1 - Carer 39

Occasional Care (2)

- 80 Holbury Children's Centre
 81 Vermont South Community House (Childcare)

Playgroups (24)

- 82 Blackburn South Playgroup Incorporated
 83 Combined Playgroups Burwood Neighbourhood House
 84 Little Hippos Playgroup
 85 Mitcham Community House Playgroup

- 86 Mitcham Dad's Playgroup
 87 Nippers Playgroup
 88 Pal's at St Lukes Playgroup
 89 Penguins Playgroup
 90 Spanish Speaking Playgroup ""Chiquitines""
 91 St James Uniting Church Playgroup
 92 St John's Playgroup
 93 St Thomas' Playgroup
 94 The Ascension Playgroup
 95 Vermont Playgroup
 96 Wattle Park Chapel Playgroup
 97 Music and Therapy Playgroup
 98 Weeden Heights Primary School Playgroup
 99 Vermont Gardening Playgroup
 100 Aeon Playgroup
 101 St Francis Xavier and St Clare's Playgroup
 102 St Peter's Playgroup
 103 Burwood Heights Playgroup
 104 New Hope Baptist Playgroup
 105 Little Ones Playgroup

Toy Libraries (3)

- 106 Box Hill Area Toy Library
 107 Forest Hill Toy Library Incorporated
 108 Vermont South Community House Toy Library

Libraries (4)

- 109 Whitehorse Manningham Regional Library Blackburn Branch
 110 Whitehorse Manningham Regional Library Box Hill Branch
 111 Whitehorse Manningham Regional Library Nunawading Branch
 112 Whitehorse Manningham Regional Library Vermont South Branch

Services - Disability (3)

- 113 The Alkira Centre
 114 Uniting Care Community Options
 115 Yooralla Early Childhood Intervention Service

Kindergartens (35)

- 116 Barriburn Pre-School Association Incorporated
 117 Benwerrin Pre-School
 118 Birralee Pre-school
 119 Blackburn Pre-School Centre Incorporated
 120 Box Hill North Primary School Kindergarten
 121 Box Hill South Pre-School Incorporated
 122 Donvale Pre-School
 123 Dr Stanley Cochrane Memorial Kindergarten Inc
 124 East Burwood Pre-School Incorporated
 125 Eastmont Pre-School
 126 Florence Road Pre-School
 127 Friend Street Kindergarten
 128 Heatherdale Pre-School
 129 Indra Pre-School
 130 Katrina Pre-School
 131 Kingswood College Early Learning Centre
 132 Larch St Kindergarten

- 133 Mount Pleasant Kindergarten
 134 NewHope Baptist Pre-School
 135 Seedlings @ Whitehorse Kindergarten
 136 Parkmore Pre-School
 137 Parkside Pre-School Centre
 138 Pope Road Blackburn Pre-School Association Incorporated
 139 Rangeview Pre-School
 140 St Augustine's Anglican Kindergarten
 141 St James Kindergarten
 142 St Peter's Anglican Kindergarten Incorporated
 143 St Scholastica's Kindergarten Incorporated
 144 Surrey Hills Baptist Children's Centre
 145 Taralye
 146 Terrara Pre-School
 147 Vermont Primary School Kindergarten
 148 Warekila Pre-School
 149 Wattle Hill Kindergarten
 150 Woodhouse Grove Kindergarten Association Incorporated

Other-Education (5)

- 151 Adult Multicultural Education Services (AMES) - Distance Learning Centre
 152 Blackburn English Language School
 153 Vision Australia School and Education Centre
 164 Burwood East Special Developmental School
 155 Vermont South Special School

Primary Schools - Independent (15)

- 156 Holy Saviour School
 157 Kingswood College Junior School
 158 Mount Scopus Memorial College (Gandel Campus)
 159 Nunawading Christian College - Primary Campus
 160 Our Lady's Primary School
 161 Presbyterian Ladies' College - Junior School
 162 St Benedict's Primary School
 163 St Francis Xaviers Primary School
 164 St James Primary School
 165 St John's Parish School
 166 St Luke The Evangelist School
 167 St Philip's Primary School
 168 St Scholastica's Primary School
 169 St Thomas the Apostle School
 170 St Timothy's Primary School

Primary Schools - State (22)

- 171 Antonio Park Primary School
 172 Blackburn Lake Primary School
 173 Blackburn Primary School
 174 Box Hill North Primary School
 175 Burwood East Primary School
 176 Burwood Heights Primary School
 177 Kerrimuir Primary School
 178 Laburnum Primary School
 179 Livingstone Primary School
 180 Mitcham Primary School
 181 Mont Albert Primary School
 182 Mount Pleasant Road Primary School

Early Years Community Directory-Map Legend (p 2 of 2)

Primary Schools - State (22) cont...

- 183 Old Orchard Primary School
- 184 Orchard Grove Primary School
- 185 Parkmore Primary School
- 186 Rangeview Primary School
- 187 Roberts McCubbin Primary School
- 188 Whitehorse Primary School
- 189 Surrey Hills Primary School
- 190 Vermont Primary School
- 191 Wattle Park Primary School
- 192 Weeden Heights Primary School

Police (4)

- 193 Box Hill Police Station
- 194 Burwood Police Station
- 195 Nunawading Police Station
- 196 Sexual Offence and Child Abuse Unit

Services-Health (5)

- 197 Family Planning Victoria Incorporated
- 198 Living Well Counselling
- 199 Upton House Central East Area Mental Health Service
- 200 Whitehorse Community Health Service
- 201 Terra Firma

Community Centres (4)

- 202 Eley Park Community Association Incorporated
- 203 Louise Multicultural Community Centre Incorporated
- 204 Surrey Hills Neighbourhood Centre
- 205 Vermont Uniting Community Centre

Neighbourhood Houses (9)

- 206 Bennettswood Neighbourhood House
- 207 Box Hill South Neighbourhood House
- 208 Burwood Neighbourhood House Incorporated
- 209 Clota Cottage Neighbourhood House
- 210 Kerrimuir Neighbourhood House
- 211 Koonung Cottage Community House
- 212 Mitcham Community House Incorporated
- 213 The Avenue Neighbourhood House
- 214 Vermont South Community House

Other-Support Services (3)

- 215 Centre 81 - Mountview Uniting Church
- 216 Community Housing Limited
- 217 LinC Whitehorse Incorporated

Support Groups - Support (7)

- 218 Burwood East Centre Incorporated - Counselling Services
- 219 Centacare - Catholic Family Services
- 220 Christian City Care Incorporated
- 221 Crossway Pastoral Counselling
- 222 Department of Human Services Box Hill Housing Office
- 223 Eastern Volunteer Resource Centre Incorporated (Box Hill)
- 224 Karinya Counselling Centre Incorporated

Community Information (1)

- 225 Box Hill Citizens Advice Bureau

Support Groups - Youth (1)

- 226 Family Access Network

Services - Multicultural (1)

- 227 Migrant Information Centre (Eastern Melbourne) Branch