



REPORTING A CHILD SAFETY INCIDENT, CONCERN OR DISCLOSURE

1. RESPOND

If a child is at risk of immediate harm you must ensure their safety

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Call '000' for medical and/or police assistance to respond to immediate health or safety concerns

If there is no immediate danger go to 'Report'

KEY CONTACTS

After Hours Child Protection Emergency Service
13 12 78

Child Protection East Division Intake
1300 360 391

Commission for Children and Young People (CCYP)
8601 5281

2. REPORT



Reports of child safety related to Council

If your concern is in relation to a Whitehorse Council staff member, volunteer, contractor or Councillor please complete a [Child Safety Incident Report Form](#) and email it to childsafety@whitehorse.vic.gov.au or call Council on 03 9262 6334.



For more information on reports related to Council go to:

www.whitehorse.vic.gov.au/child-safety



Reports of child safety unrelated to Council

Reports unrelated to Council and do not involve a Council staff member, volunteer, contractor or Councillor need to be directed to the appropriate organisations listed below.

If you see or hear something that is concerning and you are not sure what to do or who to tell, contact:

- Commission for Children and Young People
- 1300 78 29 78
- Email contact@ccyp.vic.gov.au

If you see or hear something that seems suspicious, makes you feel uncomfortable and requires further investigation, contact:

- Crime Stoppers: 1800 333 000

If you receive a disclosure from a child about abuse or neglect, or observe indications of abuse or neglect, or if you're are made aware of possible harm to a child contact:

- Department of Families, Fairness and Housing, Child Protection
- Metropolitan Southern: 1300 655 795
- All regions after hours: 131 278

If you have formed a reasonable belief that a child is experiencing sexual and/or physical abuse, contact:

- Victorian Police: 000
- Whitehorse Police Station: 8851 1111
- Department of Families, Fairness and Housing, Child Protection
- Metropolitan Southern: 1300 360 391
- All regions after hours: 131 278

For more information, on reports unrelated to Council go to:



www.ccyp.vic.gov.au

