



WHITEHORSE  
CITY COUNCIL

## Food and Garden Organics Recycling Service Guide

# Put your organic waste to good use

食物及花园有机垃圾回收服务指南  
善用有机垃圾



**Starting from 1 July 2022**

从2022年7月1日开始

# Getting started is easy...

上手很容易...

Your kit includes a roll of lime green compostable liners, a fridge magnet and a bin lid sticker to go on the top of your bin outside.

您的套件中包括一卷青柠绿色的堆肥垃圾袋、一个冰箱贴和一张贴在室外垃圾桶盖上的贴纸。



## Step 1.

**Line your kitchen caddy with the approved lime green compostable liner (AS 4736)**

将经批准的青柠绿色堆肥垃圾袋 (AS 4736) 套入厨房堆肥箱

Open the liner and fit it inside your caddy. Secure the edges of the liner around the top of the open caddy.



## Step 2.

**Collect and store food waste in your caddy**

收集食物垃圾并将其存放在厨房堆肥箱中

Keep the caddy somewhere shady and easy to access, like your kitchen bench or under the sink.



## Step 3.

**Empty your caddy into your lime green-lid bin**

将厨房堆肥箱清空倒入青柠绿色盖子的垃圾桶

Food waste can go into your lime green-lid bin loose or tied up in the liner provided.

Empty caddy and replace liners regularly to avoid breakage, particularly in warmer months.



## Step 4.

**Put your lime green-lid bin out the night before collection**

在收集垃圾的前一天晚上，将青柠绿色盖子垃圾桶推到外面

Your lime green-lid bin goes out fortnightly, on the alternate week to your recycling bin. Check your collection calendar or visit our website for your collection day.

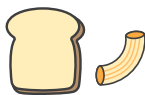
# What can go in your food and garden organics bin?

哪些物品可以放入食物及花园有机垃圾桶？

## ✓ YES 可以放入



Fruit & vegetable scraps  
水果和蔬菜残渣



Bread, cereal, pasta & rice  
面包、谷物、意面和米饭



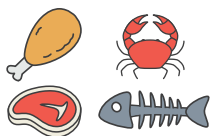
Dairy leftovers & egg shells  
乳制品剩余物和蛋壳



Loose tea leaves & coffee grounds  
零散的茶叶和咖啡渣



Used paper & paper towel  
使用过的纸和纸巾



Meat, seafood & bones  
肉类、海鲜和骨头



Grass clippings, leaves, weeds  
草屑、树叶和杂草



Flowers, garden cuttings, garden prunings  
鲜花、花园修剪的枝条枝叶



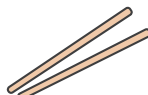
Leftovers  
剩菜



Citrus, garlic, onion, chilli  
柑橘、大蒜、洋葱、辣椒



Human & animal hair  
人类及动物毛发



Tooth picks, skewers, uncoated chopsticks  
牙签、竹签、无涂层的筷子



Lime green compostable liners (AS 4736)  
青柠绿色堆肥垃圾袋 (AS 4736)

## ✗ NO 不可放入



Liners not lime green in colour and without the seedling logo  
不带幼苗标志的非青柠绿色堆肥垃圾袋



Plastic bags  
塑料袋



Food packaging  
食品包装



Compostable or biodegradable packaging (other than liners)  
可堆肥或可生物降解的包装 (除堆肥垃圾袋外)



Nappies  
尿布



Animal waste  
动物粪便



Oyster & clam shells  
生蚝和蛤壳



Liquids  
液体



Treated timber  
处理过的木材



Tea bags and coffee pods  
茶包和咖啡胶囊



Vacuum dust  
灰尘

# Tips to keep your kitchen caddy and bin fresh

保持厨余堆肥箱和垃圾桶干净清新的方法



Layer your food  
and garden waste  
将食物和花园垃圾分层



Don't overfill your caddy or bin, ensure the lid can close  
不要把厨房堆肥箱或垃圾桶装得太满，确保盖子可以关闭



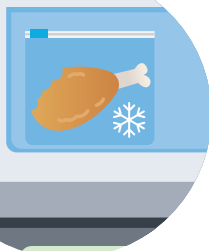
Keep your bin in the shade  
将垃圾桶放在阴凉处



Rinse your caddy regularly  
定期清洗厨房堆肥箱



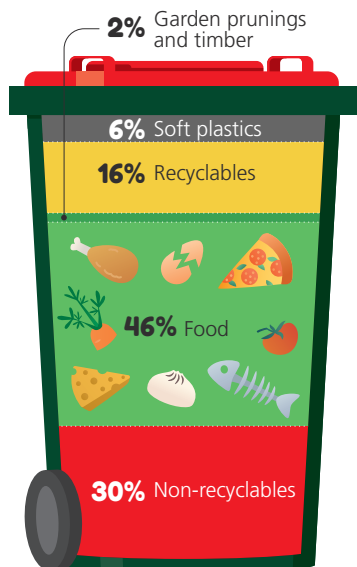
Wash your bin and caddy  
from time to time  
(kitchen caddies are  
dishwasher safe)  
时常清洗垃圾桶和厨房堆肥箱（厨房堆肥箱可以使用洗碗机洗）



Freeze smelly or rotten  
food in an airtight  
container and empty  
straight into the bin the  
night before collection  
使用密闭容器存放发臭或腐烂的食物，将其放入冰箱冷藏，并在垃圾收集前一天晚上直接倒入垃圾桶



Sprinkle bi-carb soda  
to reduce smells  
喷洒双碳苏打以减少气味



## Why recycle your food waste?

为什么回收食物垃圾？

Approximately half of the average garbage bin in Whitehorse is food and garden waste.

Keeping food and garden waste out of landfill is one way we can reduce greenhouse gas emissions and help protect the environment.

Visit our website to find out how you can further reduce, reuse, recycle:

[www.whitehorse.vic.gov.au/reduce-reuse-recycle](http://www.whitehorse.vic.gov.au/reduce-reuse-recycle)

## What happens to your food and garden waste?

您的食物和花园垃圾会怎样处理？

It's important to get it right. The compost created from your organic waste is used to make plants and food grow in gardens and farms across Victoria.

Any items in the bin from the 'No' list can impact the compost quality making it hard for growers and farmers to use. Pet waste for example can contain pathogens which can't be used to grow food.



# Reduce and reuse before recycling your food waste

Victorian household throw away \$2,200 worth of food on average a year. Save money and the environment by cutting food waste where you can.



Plan your meals and create a shopping list



Compost at home – Council offers discounts to help you get started. Visit our website for more information



Store your food properly so it lasts longer



For more tips:  
[www.sustainability.vic.gov.au/food-waste](http://www.sustainability.vic.gov.au/food-waste)



Love your leftovers. Freeze some for another time, or make them into something delicious

## More information

Visit our website for further information and further FAQs  
如需获取详细信息，请访问网站

[www.whitehorse.vic.gov.au/food-recycling](http://www.whitehorse.vic.gov.au/food-recycling)



SCAN ME



# Frequently Asked Questions (FAQs)



## How do I use my liners?

Gently tear a liner from the roll. Rub gently on the liner where it instructs you to do so to open the liner. Place the liner in the caddy and roll over the edges.

## What if I already compost at home?

That's great! We encourage you to continue composting at home. This service does not replace home composting but it can complement it. Things like meat, seafood, dairy, citrus, garlic, onions and bread that can't go in your compost bin, but can all be recycled in your lime green-lid bin.

## I haven't received my caddy and liners, where can I get them?

If you have a lime green-lid bin and haven't received caddies and liners, they can be picked up from a Customer Service Centre.

## My lime green-lid bin is full with garden waste, how can I add food scraps?

Loose food scraps won't take up much space in your bin. If you need to make space, we recommend cutting your garden prunings or scraps into smaller pieces.

Additional bins can be organised at a cost via our website or by calling customer service on 9262 6333.

## Where do I get extra compostable liners?

A roll of liners will be provided with the caddy. When you run out, you can do the following:

- Use paper towel or newspaper to line your caddy
- Purchase liners from the supermarket or online suppliers. They must be lime green in colour and include the AS 4736 certification and logo
- Pick up liners from one of our Customer Service Centres, subject to availability and limits per household.

## I don't want this kitchen caddy and liners where can I return it?

Unwanted caddies and liners can be returned to one of our customer service centres.

## Can I use the liners for my animal waste?

No, the compostable liners provided are meant for the food and garden organics service.

## Can I start adding food in my lime green-lid bin straight away?

No, our service doesn't start until 1 July. Recycling food waste requires a different composting process.



## ACKNOWLEDGEMENT OF COUNTRY

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Whitehorse City Council acknowledges the Wurundjeri Woi-wurrung people of the Kulin Nation as the traditional owners of the land. We pay our respects to their Elders past, present and emerging.

## CONTACTING COUNCIL

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**Postal Address:** Whitehorse City Council  
Locked Bag 2, Nunawading Vic 3131

**Telephone:** 9262 6333  
**NRS:** 133 677 then quote 9262 6333  
(Service for deaf or hearing impaired people)

**Email:** [customer.service@whitehorse.vic.gov.au](mailto:customer.service@whitehorse.vic.gov.au)

**Website:** [www.whitehorse.vic.gov.au](http://www.whitehorse.vic.gov.au)

**Service Centres:** Whitehorse Civic Centre  
379–399 Whitehorse Road, Nunawading 3131

**Box Hill Town Hall Service Centre**  
Box Hill Town Hall  
1022 Whitehorse Road, Box Hill 3128

**Forest Hill Service Centre**  
Forest Hill Chase Shopping Centre  
Shop 275, 270 Canterbury Road, Forest Hill 3131

**TIS:** 131 450  
(Call and ask to be connected to Whitehorse City Council)



### Chinese 中文

如需免费口译协助, 请致电 131 450。电话接通后, 请说出 你说的语言, 并要求转接白马 市政府。

### Greek Ελληνικά

Για δωρεάν βοήθεια με διερμηνεία τηλεφωνήστε στο 131 450. Αναφέρετε τη γλώσσα που ομιλείτε και ζητήστε να συνδεθείτε με το Δήμο του Whitehorse.

### Italian Italiano

Per assistenza di interpretariato chiama il 131 450. Indica la lingua che parli e chiedi di essere messo in contatto con il Whitehorse City Council.

### Vietnamese Tiếng Việt

Để được hỗ trợ thông dịch miễn phí hãy gọi số 131 450. Hãy nói tên ngôn ngữ của quý vị và yêu cầu được kết nối với Hội đồng Thành phố Whitehorse.

 Printed on 100% recycled paper

Kitchen caddies are made in Australia from 100% recycled plastic