



WHITEHORSE Quarterly Performance Report

January – March 2023





Acknowledgement of Traditional Owners

Whitehorse City Council acknowledges the Wurundjeri Woi Wurrung people of the Kulin Nation as the traditional owners of the land.

We pay our respects to their Elders past, present and emerging.

Our Quarterly Performance Report

The Quarterly Performance Report provides updates and transparency for our community. It reports on Council activities, performance and future direction in alignment with the Council Plan 2021-2025.

This report is sectioned in a structured and easy to follow manner. Each section covers major activities undertaken throughout the year, the progress towards our Capital Works and our financial performance.

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Our Highlights This Quarter

ERP Replacing our HR, Finance & Payroll systems

Launched
6 March
2023

FINANCE

HR & PEOPLE LEADERSHIP

PAYROLL

PURCHASING

The Enterprise Resource Planning (ERP) project has been a major project to update the technology and processes that are used to support the Human Resource Management and Finance Management functions. After 14 months of implementation work, collaboration and commitment between the vendors and staff, the new Oracle system was launched on time in March 2023. The project focus is to support embedding the changes to how we work and transition to 'business as usual' operations. The team are now focused on implementing a new version of the Financial Reporting system and an expanded roll out of electronic timesheet solution to staff who require it.



300 gardens visited

The Gardens for Wildlife Program, which remains operational due to our volunteers, passed a **milestone** of 300 garden visits this quarter.



1,200 pieces of feedback

was received from the engagement undertaken for Managing Dogs in Parks and Reserves.

Midsumma Festival

The Box Hill Community Arts Centre facilitated the 'Pride and Joy' exhibition, which celebrated the work of 17 local LGBTQIA+ artists. Accompanying the artwork were stories of diversity and inclusion.



Our Highlights This Quarter

Harmony Day Festival



**2,500
attendees**

'Everyone Belongs' was the theme for the Harmony Day Concert at Strathdon House and Orchard Precinct. Held on the Wurundjeri land on the 19th March, the community gathered to celebrate the United Nation's International Day for the Elimination of Racial Discrimination.



**451 children
participated in the
Big Summer Read**

Participants read over **6,000** books throughout the summer school holiday program. This was an **42% increase** in participation on the previous year and an **77% increase** in the number of books read.



Summer Shake Up

As part of the summer school holidays programming, Activate Whitehorse delivered pop-up dance classes in Mitcham and Box Hill by local dance schools.



**120,000
attendees**

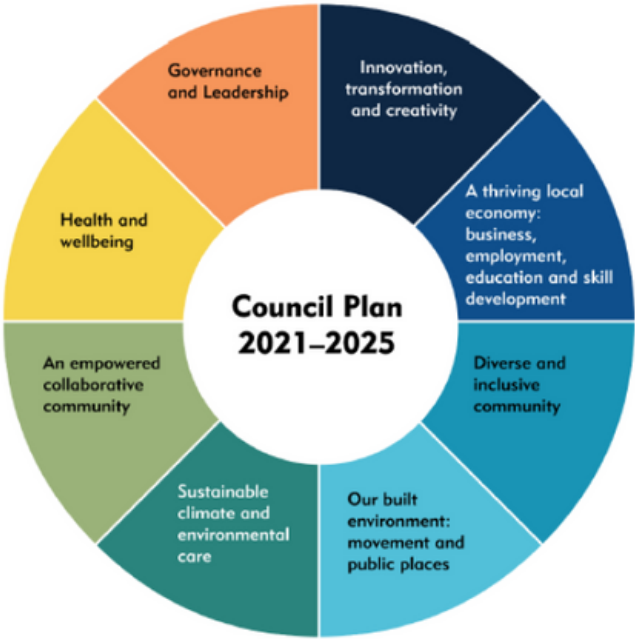
Celebrated the Lunar New Year Festival at central Box Hill to welcome the Year of the Rabbit with entertainment, lion dancers, firecrackers and street food.



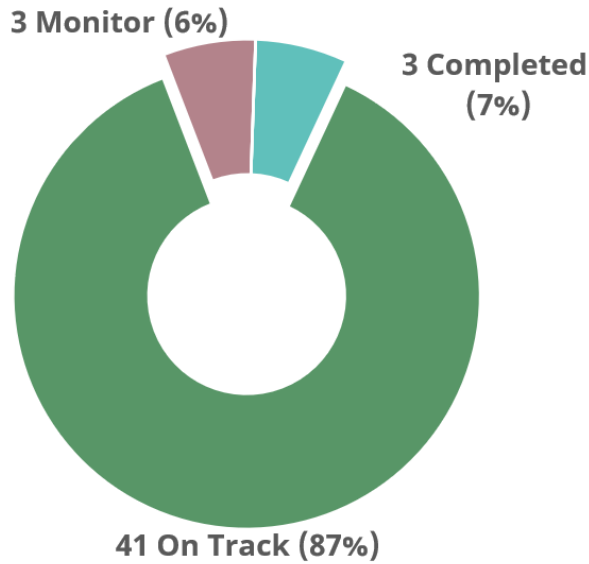
Performance against the Council Plan 2021-2025

This section provides a quarterly update on major initiatives, initiatives and services, as outlined in the Council Plan 2021-2025.

Our Council Plan 2021-2025 outlines the eight (8) strategic directions with related objectives and strategies for Council to work towards over the next four years to achieve the Whitehorse 2040 Community Vision.



Initiatives Status



Initiatives – Are significant projects or actions identified in the Council Plan 2021-2025, and the adopted 2022/23 Budget, and will directly contribute to the achievement of Council’s short and longer term objectives.

Services – Council delivers more than 100 services to the community. This report provides a snapshot of service highlights for the quarter.

This quarter saw 47 initiatives reported:

Completed:	3
On Track:	41
Monitor (at risk of/or is falling behind):	3
Deferred (on hold until further notice):	0
Not Started:	0

Initiatives completed previous quarters: 14

1

Strategic Direction: Innovation, Transformation and Creativity



Initiative	Digital & Business Technology	ON TRACK
Implementation of the Enterprise Resource Planning Project	In Quarter 3, the new Oracle system was launched to replace the legacy Financial and Human Resource Management systems. This included organisational wide training, communications and change management. The system launched on schedule after 14 months of effort. The project focus has moved to support Oracle change management and transition from 'project' to 'business as usual'. There is ongoing effort to launch the financial reporting system upgrade and expanded roll out of electronic timesheet system.	
	Transformation	ON TRACK
Undertake Continuous Improvement Program	<p>During Quarter 3, the Continuous Improvement Program delivered \$238,710 in financial benefits and saved 2,417 hours.</p> <p>From the beginning of the year up to Quarter 3, the program provided \$980,952 in financial benefits and saved 6,771 hours. Additionally, there were 8,519 digital transactions, and the customer experience improved with 1,597 days of better customer response. For the year up to Quarter 3, there were 24,675 digital transactions, and the customer experience improved with 4,810 days of better response.</p>	
	Transformation	ON TRACK
Undertake Organisational Service Planning Review	<p>Services Reviews for Aqualink, Customer Service and Experience, Statutory Planning, and People, Culture and Payroll were completed in Quarter 3. Service Reviews for Protection & Enforcement and Transport & Engineering services commenced in Quarter 3 and are progressing the current state analysis.</p> <p>Immunisation Services Review recently completed current state analysis in March and is progressing towards future service options for assessment.</p>	

1 Strategic Direction: Innovation, Transformation and Creativity



Initiative	Continuous Improvement	ON TRACK
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Implementation of the Transformation Strategy

In Quarter 3, the Risk Management Framework and Gender Equality Action Plan commenced reporting through to the Transformation Steering Committee.

The recruitment for a Change Manager role was finalised this quarter with the successful candidate commencing in Quarter 4.

Information Technology	ON TRACK
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Implement IT Foundational Plan

Council continued transitioning Microsoft applications to the cloud for more capacity, flexibility and easier access. A security plan for cloud-based Microsoft products was also developed which included identity and access protocols for cloud-based products.

2

Strategic Direction:
A thriving local economy: business, employment, education and skill development



Initiative	Investment and Economic Development (I&ED)	ON TRACK
Whitehorse Activity Hubs (plan for post-pandemic support to revitalise Whitehorse economy and promote municipality)	<p>Following the placemaking activations in Quarter 2, an evaluation of the Festive Windows and activation programs were conducted with 59 responses received.</p> <p>Additionally, Council partnered up with Responsible Café to support 19 local businesses in reducing waste and transitioning away from single-use plastics. Whitehorse based cafes were invited to apply to trial a six-month takeaway swap system at no cost. The Small Business Mentoring Service continued to provide support for businesses, including business intenders, through a range of small business mentoring opportunities.</p>	
Local Law and parking service provision that is designed to support and assist businesses	<p>Community Safety</p> <p>This quarter focused on footpath trading audits. Footpath trading allows temporary infrastructure, such as street furniture and A-frame signage to display the businesses' goods and services. Footpath trading allow Council to continue to support local businesses.</p>	ON TRACK

3 Strategic Direction: Diverse and Inclusive Community



Initiative	Leisure & Recreation Services	MONITOR
Development of the Strategic Partnerships Framework (Indoor Sports Facilities)	As reported in Quarter 2, the development of the framework is currently paused. Despite this, partnership opportunities with schools are being explored to enhance collaboration and drive positive outcomes. Some schools include Forest Hill College and Mont Albert Primary School.	
	Community Engagement & Development	ON TRACK
Development of the Affordable Housing Local Planning Policy	Council received 55 responses in response to the Draft Affordable Housing Policy survey via Your Say Whitehorse. Officers have started analysing the data and redrafting the policy to incorporate the feedback.	

4

Strategic Direction: Our Built Environment, Movement and Public Spaces



Initiative	Leisure & Recreation Services	ON TRACK
East Burwood Reserve Master Plan	The East Burwood Reserve Master Plan is progressing well. A draft Master Plan report will go to Council in Quarter 4 for endorsement before a second round of community engagement. The findings from the second round of engagement will assist the finalisation of the Master Plan.	
	Leisure & Recreation Services	ON TRACK
Sportsfield safety and provision review	This quarter saw the final Sports Field Activity Audit/Review report completed. The report will be provided to Council.	
	Leisure & Recreation Services	MONITOR
Development of Open Space Strategy 2022-2037 and review further opportunities for use of Open Space Reserve funds in delivering Open Space priorities	Quarter 3 experienced some delays due to internal issues of the consultants. However, the Whitehorse Open Space Strategy continued to progress. A summary from the first round of community engagement consultation from Quarter 2 was completed and analysed. Sessions were held with internal business units to incorporate findings into policy planning and service delivery outcomes. A second round of community engagement is being planned with the opportunity to view the draft strategy. Opportunities to use the open space reserve fund are still being explored.	
	Major Projects	ON TRACK
Redevelopment of Morack Golf Course	The redevelopment of Morack Golf Course is progressing well with all concrete and steel works complete. The main pavilion roof and stud walls have been installed throughout. Installation of basic utility connections have commenced and the construction of the mini golf course will commence shortly.	

4

Strategic Direction: Our Built Environment, Movement and Public Spaces



Initiative	Major Projects	COMPLETED
Redevelopment of Sportlink	The redevelopment of Sportlink is complete. The project's building surveyor issued an Occupancy Permit for the project on 15 March and a Certificate of Practical Completion was issued to the contractor on the same day. Community members have commenced using the outdoor courts.	
	Major Projects	ON TRACK
The Round Development (previously known as the Whitehorse Performing Arts Centre)	<p>The Round has progressed well over Quarter 3, with significant advancement of the external building envelope and the contractor progressing with the internal building fit out. The external level 1 prefabricated façade is complete with the balance of the in-situ brick installation and grouting to commence in mid-April.</p> <p>The south-east entrance windows have now been installed and are 90% complete. The proscenium theatre works are well under way with seating tiers being constructed and internal building are progressing well.</p>	
	Project Delivery & Assets	ON TRACK
Implement the Streetscape Improvement Program in line with existing structure and activity centre plans	Initial issues with the supply of appropriate aggregated concrete delayed the commencement of Stage 2 works at Blackburn Village Shopping Centre. This has now been resolved and works to commence and be completed in Quarter 4. This is still within schedule and on track. A concept design for the upgrade of the Nunawading Shopping Centre Streetscape was completed and community engagement has commenced. The feedback from the engagement will be used to complete the detailed design in Quarter 4 with construction planned for 2023/2024.	

4

Strategic Direction: Our Built Environment, Movement and Public Spaces



Initiative	City Services	COMPLETED
Energy efficient street lighting changeover	The decorative-style street lighting upgrade project was completed in Quarter 3. In total, 654 lights were replaced with energy efficient LEDs, that will reduce greenhouse gas emissions by an estimated 168 tonnes per annum.	
	Project Delivery & Assets	ON TRACK
Implement Sportsfield lighting improvement projects in line with the Sportsfield Lighting Policy	Construction works have commenced on the installation of Sportsfield lighting at both Elgar Park Southeast and Southwest ovals. The lighting installations at Koonung Park and Forest Hill Reserve are scheduled to commence during Quarter 4. The Sportsfield lighting at Ballyshannassy Park is subject to further design and community consultation.	
	Project Delivery & Assets	COMPLETED
Pavilion Renewal - Implement Pavilion Redevelopment Program in line with the Pavilion Development Policy	Quarter 3 saw the practical completion and handover of the completed Sports Pavilions at Sparks Reserve (Soccer) and Heatherdale Reserve. This marks the completion of this action.	
	Project Delivery & Assets	ON TRACK
Implement the Play Space Renewal Program in line with the Play Space Strategy	During this quarter, design work for play spaces at Elgar Park and Slater Reserve began. In the next quarter, construction of play spaces at Scarborough Park, Branksome Grove, and Collina Glen Reserve Billabong (North & South) will commence, as well as the renewal of one play space unit at Fulton Reserve. However, the Pickford Paddock (North) play space renewal has been deferred until 2023/24 due to the Melbourne Water pipe track upgrade project.	
	Project Delivery & Assets	ON TRACK
Review Play Space Strategy (Year 3)	Council has endorsed a plan to create a Play Space Action Plan, which will complement the existing Open Space Strategy. To begin this process, a brief has been prepared and quotes are being requested from suitable contractors. It is expected that the work will commence in Quarter 4.	

4

Strategic Direction: Our Built Environment, Movement and Public Spaces



Initiative	Engineering & Investment	ON TRACK
LXRP Major Transport Project	Council continued its advocacy efforts for the Whitehorse Community during the quarter. Advocacy related to transport accessibility, urban design, vegetation, noise, air quality, heritage, and impacts on public open spaces. As a result of Council's lobbying, the State Government agreed to improve the design of the Pick-up and Drop-off zone off Mont Albert Road for the Level Crossing Removal Project. This improvement will enable better access for the community into the proposed Eastern Concourse Station Entrance.	
North East Link Advocacy	Council officers continued to advocate for improved outcomes, particularly relating to open space, vegetation and amenity. Presentations were given to the preferred contractor for the Southern Package of works. The covered topics included the design and outcomes that Council wishes to see along the Eastern Freeway. These address the impacts to residents as well as the Koonung Creek, the Koonung Creek Parklands and the Koonung Creek Trail.	
Work co-operatively with Suburban Rail Loop to advocate for best implementation of State Planning regulations in Box Hill and Burwood	Council officers continued to provide comments and advocacy to the Suburban Rail Loop Authority. This includes the planning for Initial and Early Works, urban design, open space, protection of heritage monuments, tree planting, connectivity of walking and cycling infrastructure and for future precinct planning stages.	
Implementation of Easy Ride routes	Detailed design continues for the shared bike and pedestrian path in Surrey Park with completion by the end of the next quarter. Quotations were received this quarter for the line marking and signage of the two routes, NS4 and NS6. It is expected that these routes will be installed by June 2023.	

4

Strategic Direction: Our Built Environment, Movement and Public Spaces



Initiative	City Planning & Development	MONITOR
Update the Nunawading, Megamile East and Mitcham Structure Plan	The first phase of the project is still ongoing, however, there have been delays attributed to staff resourcing and COVID-19 impacts. The Issues and Opportunities report is currently being developed, and it is expected that a draft version will be ready for completion in Quarter 4. The delivery of this report will signify the conclusion of Phase 1 of the project.	
Natural and built environment education program	City Planning and Development have facilitated natural and built education programs in Quarter 3. This included five Tree Education events with 112 participants. The Gardens for Wildlife volunteers remained steady with 21 garden visits completed.	ON TRACK
Implementation of Box Hill Integrated Transport Strategy	<p>Quarter 3 saw the progress of a number of projects. The Prospect St Pedestrian crossings are scheduled for completion with works commenced in March to continue until May. Delays for that project are anticipated due to electricity authorities scheduling works for street lighting upgrades.</p> <p>Thurston/Oxford/Surrey/Brougham roundabout detailed design is ongoing due to complications with the drainage design. Station/Oxford St and Station/Ashted St has received in-principle support from the Department of Transport and Planning. The detailed designs for these two projects are being finalised. Council has commenced early investigations for a footpath connection on Bank St. Advice were sought from VicTrack as the footpath is located within their land. Construction of the Thames/Avon St footpath to commence in Quarter 4.</p>	ON TRACK

5

Strategic Direction: Sustainable Climate and Environmental Care



Initiative	City Services	ON TRACK
Development of the Sustainability Strategy 2030	Feedback from the community consultation completed in Quarter 2 was considered this quarter. It was incorporated into the updated Strategy and Action Plan to be considered by Council in Quarter 4.	
Implementation of Council's 'Rubbish to Resource' Waste Management Strategy 2018-2028	In Quarter 3, there were 184 collections booked with Council's HomeCycle program. This resulted in 1,542 kilograms of reusable clothing and household items being rehomed in communities that need them most.	
Continue to work with South East metropolitan Councils on the advanced waste processing project	The procurement process progressed this quarter for an advanced waste processing facility. This plays a part of Council being a South East Metropolitan Advanced Waste Processing Pty Ltd shareholder. A tender to appoint a Development Partner for the project was advertised throughout Quarter 3 and will be evaluated in Quarter 4.	
Undertake a waste service charge review	Council confirmed the decision to implement a Waste Service Charge in 2023/2024. Progress continued this quarter on the structure of the new Charge and the details of implementation.	
Develop a Transition Plan to a 4-bin kerbside waste and recycling system, in line with the State Government's Recycling Victoria Policy	In Quarter 3, Council continued initial works to inform the Glass Service Transition Plan. Council continued to evaluate and monitor the Food and Garden Organics service service rollout to eligible households.	

5

Strategic Direction: Sustainable Climate and Environmental Care



Initiative	Parks & Natural Environment	ON TRACK
Implementation of the Urban Forest Strategy	<p>During Quarter 3, the Council's Nursery produced over 15,000 local indigenous plants while coordinating the growth of more than 3,000 street trees from local accredited nurseries. These plants are ready for planting in Council parks, gardens, and streetscapes in the upcoming 2023 planting season.</p> <p>Council has joined the Gardiners Creek (KooyongKoot) Regional Collaboration, which is a regional alliance of organisations and groups committed to safeguarding and enhancing the Gardiners Creek catchment.</p> <p>The development of the new Scott Grove Burwood local park commenced. The park will feature the planting of 50 trees, 60 large indigenous shrubs, and over 1,000 small shrubs, grasses, and ground covers, all contributing towards expanding biodiversity, reducing local urban heat island effects and meeting the Urban Forest Strategy (UFS) canopy targets. The park is expected to open in quarter 4.</p>	

6

Strategic Direction: An Empowered, Collaborative Community



Initiative	Strategic Communications & Customer Service	ON TRACK
Implementation of Council's Feedback or Complaints Handling Policy	<p>During Quarter 3, Council's Feedback or Complaints Handling Policy continued to be implemented as part of ongoing efforts to improve customer service. Activities included the improvement of customer experience in relation to the acknowledgment of compliments.</p>	

7

Strategic Direction: Health and Wellbeing



Initiative Investment & Economic Development ON TRACK

Activate Whitehorse place-making initiative

Quarter 3 welcomed the school holidays and as part of the summer school holidays programming, Activate Whitehorse delivered pop-up dance classes in Mitcham and Box Hill in collaboration with local dance schools.

Health & Family Services ON TRACK

Development of the Whitehorse Children, Young People and Families Plan 2022-2025

The Whitehorse Youth Plan has merged with other strategic plans to create the Whitehorse Children, Young People and Families Plan 2022-2025. The Strategic plan is currently under review by the steering committee, along with a demographic review, service mapping, community consultation and government policy review. It is expected to be released to the broader community later in the financial year.

Community Safety ON TRACK

Work in partnership with government and health and emergency services to maintain and implement the City of Whitehorse Municipal Emergency Management Plan

Council provided input into the final draft Municipal Emergency Management Plan which was endorsed this quarter by the Municipal Emergency Management Planning Committee. The Community Emergency Risk Assessments have also been finalised.

Furthermore, officers have provided feedback to the Victorian State Emergency Services for an updated version of the Whitehorse Municipal Flood and Storm Sub-Plan.

Community Safety ON TRACK

Annual Emergency Management exercises conducted

An emergency management exercise at Sportlink was conducted in the previous quarter. The results were incorporated into the update of the Sportlink Traffic Management Plan and added to the Standby Officer Manual.

The results of the Sportlink Emergency Resource Centre (ERC) setup exercise have been incorporated into the Sportlink ERC Facility Plan.

7 Strategic Direction: Health and Wellbeing



Initiative	Community Engagement & Development	ON TRACK
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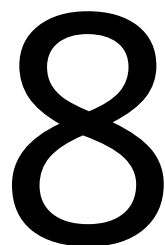
Development of the Municipal Public Health and Wellbeing Plan (MPHWP) 2025-2029

Council progressed the development of the Municipal Public Health and Wellbeing Plan 2025-2029 by hosting a Whitehorse Health and Wellbeing Collaborative Action Group meeting in Quarter 3. To continue the progress, eleven Action Plan review meetings are scheduled for Quarter 4.

Community Engagement & Development	ON TRACK
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Development of the Whitehorse Positive Ageing Plan 2022-2026

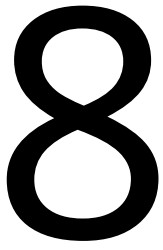
The service plan for year 1 of the new Positive Ageing initiative is currently under development and expected to be completed by 30 June, Future years will be determined by the community and sector engagement undertaken in the first year.



Strategic Direction: Governance and Leadership



Initiative	Governance & Integrity	ON TRACK
Implementation of the Risk Management Framework	The Risk Management Framework Action Plan is on track with regular reporting to the Transformation Steering Committee.	
Development of the Annual Budget in line with legislative requirements	Draft Budget 2023/2024 was developed this quarter. The process involved collaboration with Councillors and Officers to develop a fiscally responsible four-year budget. This included the introduction of separating out the Waste Charge from general rates. The revised Revenue and Rating Plan is currently being updated to align with the budget and reflect the change in Council's rating framework.	ON TRACK
Development of the Integrated Strategic Planning and Reporting Framework	The Integrated Strategic Planning and Reporting Framework continued to progress with the review of the Council Plan almost complete. The Executive Leadership Team (ELT) has approved the Council Plan which will go to Council for adoption in Quarter 4. Additionally, considerations are underway to further integrate Council's strategic planning with an analysis to combine the Council Plan and the Municipal Health and Wellbeing Plan into one document.	ON TRACK
Conduct audits and reviews on legislative requirements for compliance	Up to six independent Internal Audits are conducted per annum and reported to the Audit and Risk Committee. The Internal Audits are undertaken by a an external audit provider. For Quarter 3, Internal Audits were conducted for Maternal & Child Health and Leases & Licences. Both audits reviewed Council's legislative framework relating to each topic and provided recommendations for improved practices.	ON TRACK



Strategic Direction: Governance and Leadership








Initiative	People & Culture	ON TRACK
Implementation of Workforce Plan	<p>During Quarter 3, Council made progress on initiatives to support our Transformation principle to 'Build Great Culture.'</p> <p>Planning and preparation is underway for a workplace culture survey and diversity census that will be conducted in May, and a review of the Rewards and Recognition Program that will occur in Quarter 2 of 2023/2024.</p> <p>Additionally, a model framework for the Leadership Capability Framework has been identified.</p>	
Implementation of the Gender Equity Action Plan 2021-2025	<p>A Cross-Organisation Leadership Taskforce was formed to oversee the implementation of the Gender Equality Action Plan (GEAP) across the organisation. This Taskforce will provide guidance, feedback, and accountability to ensure effective delivery of the GEAP. As part of this effort, a standardised Gender Impact Assessment template and system were developed to monitor and regulate the completion of assessments.</p>	ON TRACK



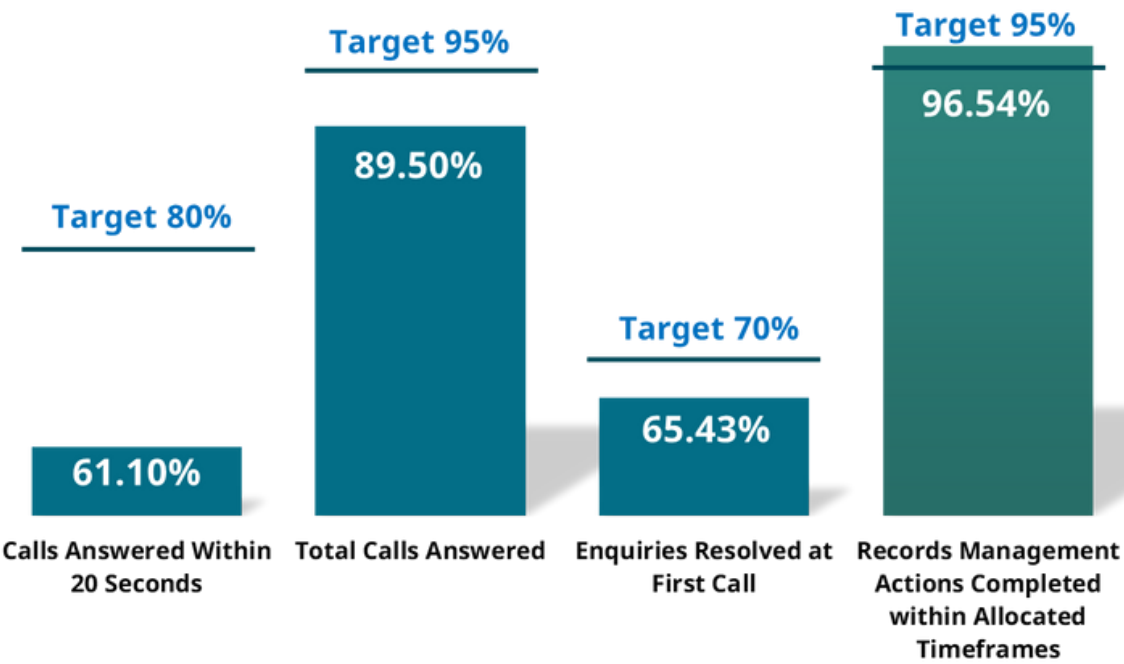
Whitehorse Cares Commitment

The introduction of Whitehorse's Cares Commitment will guide Council's actions and behaviours to live up to the CARES principles.

 Communication We will listen to our customers' needs and explain what we will do and when.	 Accountability We commit to take responsibility and follow through until matters are resolved.	 Responsiveness We will acknowledge our customers, keep to timelines and update them regularly.	 Empathy We will put ourselves in the customers' shoes and respond to their specific needs.	 Solution We work towards addressing the customers' needs and if we can't, explain why and offer alternatives.
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Customer Service Performance: Quarter 3 22/23

The performance indicators against the Customer Service Targets are measured across the organisation and are captured through our 13 contact centres.



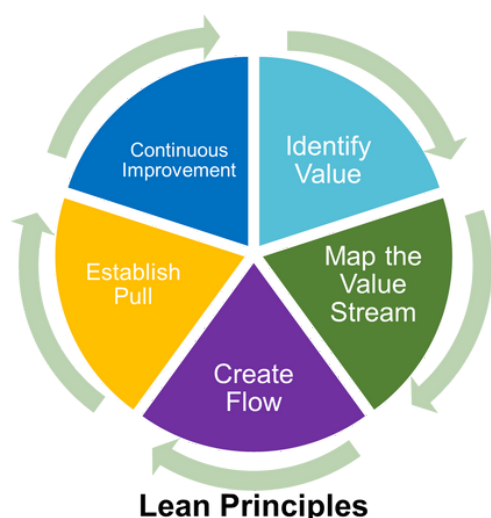
Note: Our focus is to provide responsive service to phone calls, webchat, Snap Send Solve and other digital channels. It is anticipated that Quarter 4 will see improved Grade of Service (GOS) performance due to recent changes to operating hours at service centres which will increase the capacity of labour resources.



Continuous Improvement

The Continuous Improvement Program (CIP) aims to create a culture of continuous improvement with reportable benefits for our community.

Council provides a framework that improves processes, embeds new technologies, increases capacity and improves customer experience. A customised Continuous Improvement methodology is used to adapt to the diversity of services Council offers.



There are **35 Improvement Champions** at Whitehorse City Council who are trained using the Lean Principles. They contribute to ongoing business improvements and the CIP by:

- Identifying and improving processes
- Embedding new technologies into processes
- Increasing capacity through improvement in customer service and hours saved

Summary of Benefits Year-To-Date Jan 2023 - Mar 2023



Improving Customer Experience



4,810 Days of
Improved Customer
Responses



8,726
Apply & Pay
Online Transactions



25,022
Rate Notices
Email subscriptions



15,949
Snap/Send/Solve
requests received



Making Processes Easier and Faster



6,771
Hours Saved



Increased
capacity



Adds to Financial Benefits



\$980,952

Dollar Benefits
from improved
processes

Continuous Improvement Projects: Quarter 3 2022/23 Status

42 Current Projects

38 Prior Completed Under Monitoring



Undertaken by Improvement Champion



Improving Customer Experience



Making Processes Easier and Faster



Adding to Financial Benefits

21 In Progress

16

12

14

10

15 On Hold

14

9

14

6

6 Completed

4

3

3

3

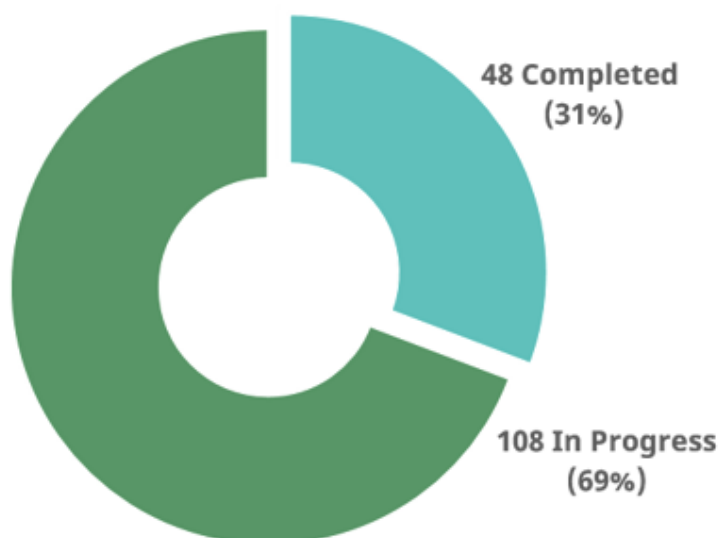
*Some projects are linked with multiple streams

Capital Works

The 2022/23 Capital Works Program includes 156 projects and programs to be delivered over the financial year with an adopted budget of \$97.62M. As at 31 March 2023, the forecast capital expenditure for 2022/23 has been adjusted to \$106.47M following the inclusion of 2021/22 carry forward projects (\$18.89M), increased grants and contributions (\$4.51M) and amounts brought forward from 2023/24 (\$183k). These increases are partly offset by reductions due to funds identified to be carried forward to 2023/24 (\$11.59M), a reduction in vehicle sales (\$500k), funding transferred to the operating budget (\$94k), and savings expected across the program (\$2.55M).

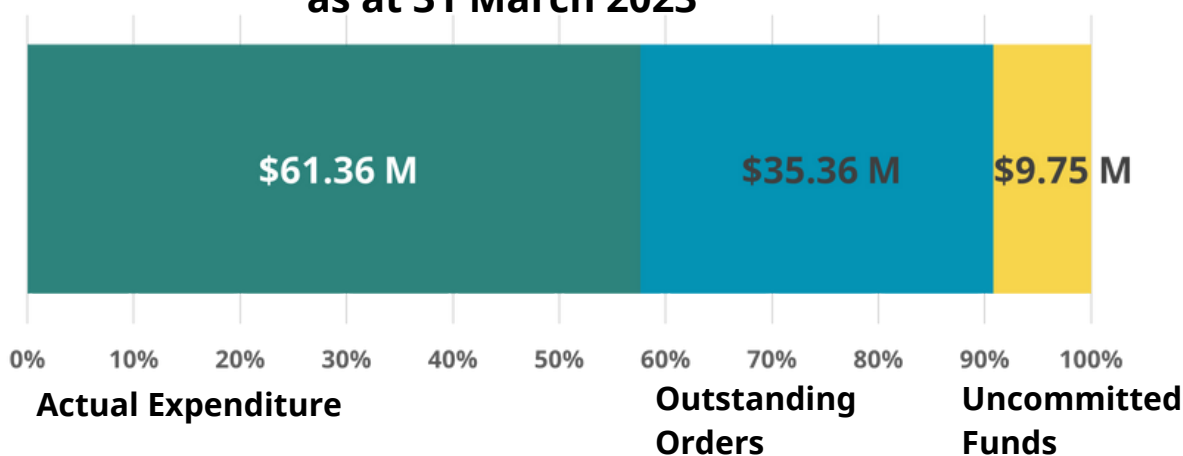
Capital Works Program Project Status Snapshot

156 Projects and Programs



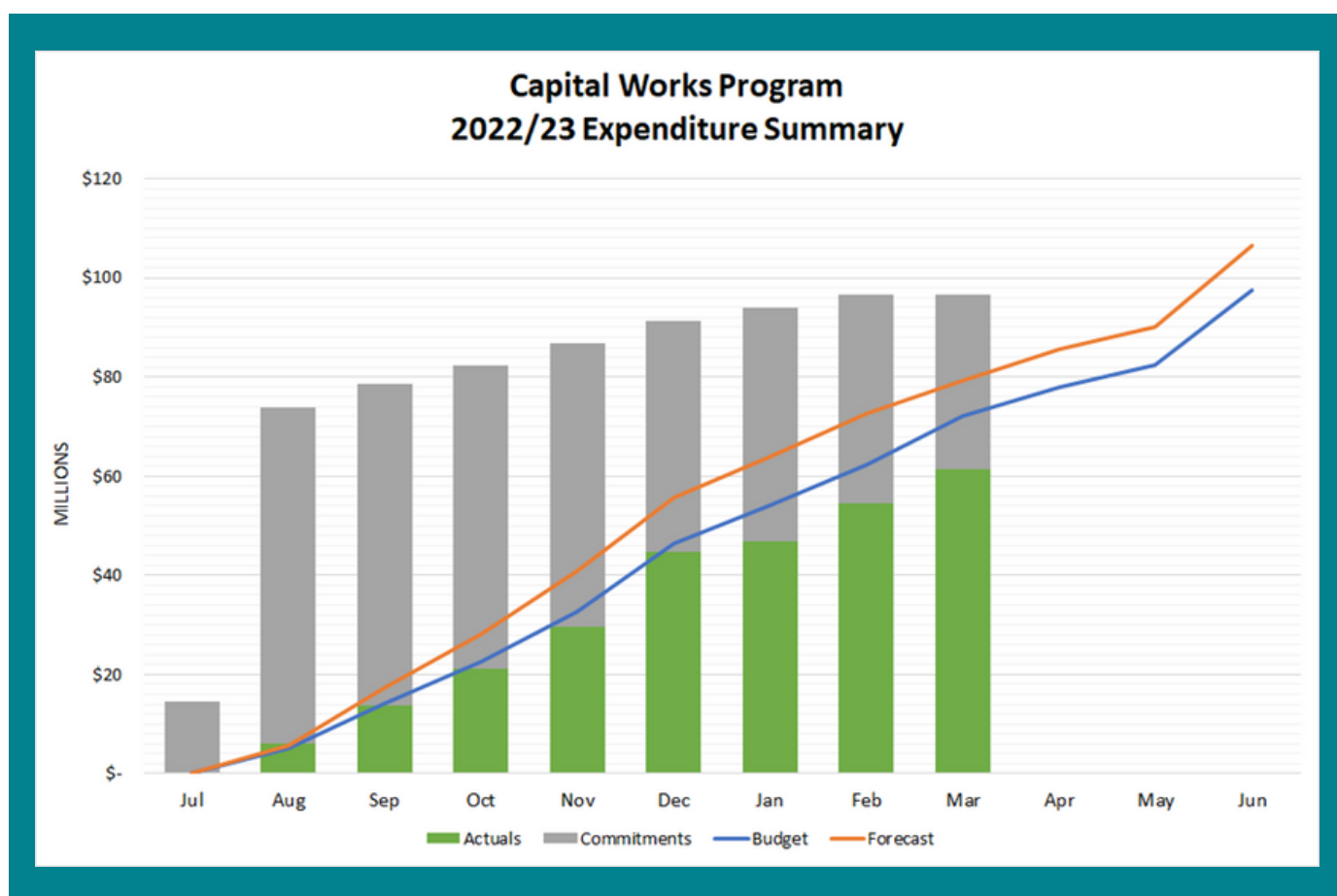
Capital Works Program Expenditure Snapshot as at 31 March 2023

\$106.47m
Full Year Expenditure Forecast



Capital Expenditure

As at 31 March 2023, year to date (YTD) expenditure was \$61.36M, which was \$17.81M behind the forecast expenditure of \$79.17M. This variance is primarily due to cash flow timing differences and unallocated contingency on the Whitehorse Performing Arts Centre redevelopment (\$12.82M of the \$17.81M variance) and timing differences relating to IT Disaster Recovery Hardware (\$770k) and Elgar Park South Sports Field Floodlighting (\$628k) upgrades. Supply chain delays, contractor availability and the wetter than average spring weather have impacted project delivery timing for a number of projects. There was \$96.72M in project commitments at the end of the third quarter, as shown by the March column on the graph below.



The blue line indicates the forecast cumulative budget expenditure, totalling \$97.62M (adopted budget). The orange line indicates the revised (forecast) cumulative expenditure, which includes \$18.89M carryover funding from 2021/22, \$4.10M from additional grants and other adjustments, and is reduced by \$11.59M of unspent funding that has been identified for carry forward into 2022/23, resulting in a revised expected end of year forecast figure of \$106.47M.

Capital Expenditure by Asset Category

ASSET CATEGORY	YTD ACTUAL 000's	YTD BUDGET 000's	YTD VARIANCE 000's	ANNUAL BUDGET 000's	NEW ANNUAL FORECAST 000's	THIS PERIOD FORECAST CHANGE 000's	NOTES
PROPERTY							
Land	-	-	-	3,000	3,000	-	
Buildings	42,868	52,063	9,195	58,952	68,248	(4,023)	1
Buildings Improvements	3,003	3,449	447	5,841	4,063	(680)	2
TOTAL PROPERTY	45,871	55,512	9,642	67,792	75,311	(4,703)	
PLANT & EQUIPMENT							
Plant, Machinery and Equipment	1,446	1,494	48	4,560	3,206	(863)	3
Fixtures, Fittings and Furniture	451	523	72	604	843	64	
Computers and Telecommunications	1,157	2,337	1,180	2,876	3,204	6	4
TOTAL PLANT & EQUIPMENT	3,054	4,354	1,300	8,040	7,254	(793)	
INFRASTRUCTURE							
Roads	2,199	2,612	412	5,348	5,784	(759)	5
Bridges	-	25	25	50	-	-	
Footpaths and Cycleways	3,153	2,276	(877)	3,651	4,881	123	6
Drainage	955	2,133	1,177	3,674	1,826	100	7
Recreational, Leisure and Community Facilities	3,838	2,817	(1,021)	3,598	6,271	(1,456)	8
Parks, Open Space and Streetscapes	1,957	2,063	106	5,026	4,321	(204)	9
Off Street Car Parks	330	308	(22)	440	825	(5)	
TOTAL INFRASTRUCTURE	12,434	12,233	(201)	21,787	23,908	(2,201)	
TOTAL	61,358	72,099	10,741	97,619	106,473	(7,697)	

Capital Expenditure by Asset Category (cont.)

Notes:

(1)

Buildings expenditure was \$9.20M below YTD budget predominantly relating to cash flow timing differences and unallocated contingency on the Whitehorse Performing Arts Centre redevelopment (\$11.52M). Other projects tracking behind budget include the Vermont South Club extension (\$1.31M), Mahoneys Reserve Pavilion upgrade (\$261k), and East Burwood Pavilion upgrade detailed design (\$131k) and final completion of outstanding works related to Heatherdale Reserve Pavilion redevelopment (\$158k). These variances were partly offset by carried forward expenditure from 2021/22 on the Sportlink Multipurpose Facility redevelopment (\$1.39M); Morack Golf Course (\$1.16M) redevelopment and construction of the new Sparks Reserve West Pavilion (\$1.28M).

The full year forecast was reduced by \$4.023M as at 31 March 2023 primarily reflecting savings resulting from unrequired contingency funds on the Whitehorse Performing Arts Centre redevelopment (\$1.50M) and Sparks Reserve West Pavilion (\$250k), plus the proposed carry forward of unspent funding to 2023/24 for delayed projects including the Vermont South Club extension (\$1.20M), Morack Golf Course redevelopment (\$418k), and upgrades of the Blackburn Cycling Club clubroom (\$250k) and Mahoney's Reserve North Pavilion (\$143k).

(2)

Building Improvements expenditure was \$447k below YTD budget mainly reflecting lower than expected utilisation of the Project Advocacy Fund (\$335k) and Civic Centre Renewal Provision (\$174k) and the reallocation of funding for Box Hill Town Hall to the Furniture and Equipment asset class (\$181k). These variances are partly offset by a \$227k timing difference in the Building Refurbishments and Component Renewal program, largely relating to early works at the Box Hill Crescent Reserve Hall and Schwerkolt Cottage.

The full year forecast was reduced by \$680k as at 31 March 2023 primarily reflecting the proposed carry forward of unspent funding to 2023/24 for the Project Advocacy Fund (\$350k) and Civic Centre Renewal Program (\$124K) and a reduction in the Interim Climate Response program (\$200k) due to there being no priority works identified for the current year.

(3)

The Plant, Machinery and Equipment full year forecast was reduced by \$863k as at 31 March 2023 mainly reflecting the proposed carry forward of \$753k unspent funding to 2023/24 due to extended supply chain delays on utility trucks and a \$106k reduction due to delays in delivery of passenger vehicles, which are expected to arrive in the next financial year.

Capital Expenditure by Asset Category (cont.)

(4)

Computers and Telecommunications expenditure was \$1.18M below YTD budget mainly relating to the delays on the IT Disaster Recovery project (\$970k) due to the MAV Panel tender process occurring later than originally planned. Completion of the project is now expected in June. The IT Infrastructure Upgrade Program was also \$165k behind budget due to the deferral of the telephony system upgrade while seeking expert advice to inform the future direction.

(5)

Roads expenditure was \$412k below YTD budget mainly relating to timing differences in three road reconstruction projects (\$585k) which are scheduled for completion during Q4 and early 2023/24 due to contractor availability and supply chain delays. This is compounded by a \$346k variance in the Roads Rehabilitation Renewal Program due to the reallocation of funding towards the delayed road reconstruction projects, and a \$168k of funding transfers to the Drainage and Footpath & Cycleways asset classes. These variances were partly offset by a \$500k increase in kerb and channel renewal works funded by Local Roads and Community Infrastructure Phase 3 funding, and the carried forward road reconstruction works at Enterprise Way, Mitcham (\$252k).

The full year forecast was reduced by \$759k as at 31 March 2023 primarily reflecting the proposed carry-forward of \$571k unspent funding to 2023/24 due to supply chain delays for pipes impacting the Monash Street, Box Hill road reconstruction. There was also a \$100k reallocation of funding to the Drainage asset class for drainage works associated with road rehabilitation works and a \$68k transfer to fund cost escalations in the Footpaths & Cycleways asset class.

(6)

Footpaths & Cycleways expenditure was \$877k above YTD budget predominantly representing an \$843k increase in footpath renewal works funded by Local Roads and Community Infrastructure Phase 3 funding, and \$177k of carried forward expenditure for the Bushy Creek Pathway Upgrade, which was funded by Local Roads and Community Infrastructure Phase 2 funding.

The full year forecast was increased by \$123k as at 31 March 2023 primarily reflecting funding transfers from Roads (\$68k) and Streetscapes (\$50k) to fund cost escalations.

(7)

Drainage expenditure was \$1.18M lower than YTD budget largely reflecting lower than planned expenditure stormwater drainage renewal expenditure (\$1.06M). This funding has been reallocated to help offset cost escalations on projects in other asset classes.

The full year forecast was increased by \$100k as at 31 March 2023 due to the reallocation of funding from the Roads asset class for drainage pit lid renewals completed in conjunction with road rehabilitation renewal works.

Capital Expenditure by Asset Category (cont.)

(8)

Recreation, Leisure and Community Facilities expenditure was \$1.02M above YTD budget, which primarily relates to:

- the carried forward new Eley Park Multi-Purpose Sports Court (\$522k),
- cost escalations on the Morton East sports field ground renewal (\$454k),
- the unbudgeted LXRP funded Surrey Park Baseball Field Lighting (\$401k) and grant funded Mahoney's Reserve Sports Field Lighting (\$237k) projects, and
- the Bennettswood Floodlighting upgrade (\$300k), which was budgeted in the previous year and has been funded by reductions in other current year projects.

These variances were partly offset by design delays on the Ballyshannassy Sports Field Lighting project (\$453k). Other projects tracking behind budget include a \$296k timing difference in the Sports Field Lighting Renewal Program, with the Forest Hill Reserve lighting upgrade scheduled for Q4, and a \$223k reduction due to deferral of renewal of the training nets at Mahoney's Reserve until completion of community engagement on the pavilion upgrade.

The full year forecast was decreased by \$1.46M as at 31 March 2023 predominantly relating to the proposed carry-forward of unspent funding to 2023/24 due to delays on the Ballyshannassy Reserve (\$1.01M) and Blackburn Cycling Club Velodrome (\$200k) lighting projects, both of which include unbudgeted grant funding received during the year. The Sports Court Renewal program was also reduced by \$160k due to works being deferred while a priority assessment review is being undertaken in conjunction with finalisation of the new Whitehorse Open Space Strategy.

(9)

Parks, Open Space and Streetscapes expenditure was \$106k lower than YTD budget mainly reflecting a cash flow timing difference due to later than planned installation of play space and exercise equipment for the new open space development in Scott Grove, Burwood (\$179k). The project is still on track for completion in this financial year.

The full year forecast was decreased by \$204k mainly relating to a decrease in funding required for the Blackburn Station Village streetscape upgrade (\$265k), partly offset by an \$80k transfer of funding to complete streetscape renewal works at Vermont Shopping Centre.

Quarter 2 Capital Works Program Highlights

COMPLETED

New RHL Sparks Reserve Western Pavilion

Construction of the new western pavilion at RHL Sparks Reserve was completed in February within the total project budget of \$3.29M, which included \$500k State Government funding.

The new pavilion includes:

- A covered external concourse for spectator viewing
- Four female friendly change rooms and amenities
- Kiosk, first aid room, storage and public toilets
- Reconfigured car park with entry from Canterbury Road



ON TRACK

Scott Grove Open Space Development

Construction of a new open space park in Scott Grove, Burwood has commenced. Funded by a \$300k State Government grant, the scope of works include:

- Landscaping and tree planting
- Installation of seating and table setting
- Installation of fitness equipment
- Installation of play space equipment to be completed by the end of June



Quarter 2 Capital Works Program Highlights

COMPLETED

Mont Albert Reserve Accessibility Improvements

Works have been completed at Mont Albert Reserve during March to provide safer pedestrian access and improve accessibility around the Reserve. These improvements were undertaken in consultation with the community for a total project cost of \$39k and included:

- A new gravel path providing improved access to the oval from the sports courts entry (opposite Halifax St)
- New crossovers to provide safer pedestrian access from the north side of Dunloe Ave to the gravel path around the oval
- Upgrading existing gravel pathways to concrete

A new community notice board will also be installed during May.

Before:



After:



ON TRACK

Forest Hill Reserve Car Park

An upgrade of the Forest Hill Reserve car park is in progress at the end of March for a total project budget of \$560k. The scope of works includes:

- Replacement of existing gravel pavement with new asphalt surface car park, along with new concrete kerb and channel, edge strip and paving
- Installation of new underground drainage
- Construction of an ephemeral wetland
- Landscaping
- Construction of new concrete tiering for spectators



Quarter 2 Capital Works Program Highlights

COMPLETED

Morton Park East Sports Field Renewal

Morton Park East is rated in the highest standard category in Council's Sporting Facilities Guide and renewal was required due to the existing infrastructure approaching the end of its useful life and drainage and irrigation systems no longer being fit for purpose. Renewal of the sports field will maintain appropriate standards for sport and community use.

Reconstruction of the Morton Park East Sports Field was completed in early January followed by a 3 month establishment period. The ground has now been handed over to the tenant clubs for use.

The total project cost was \$1.50M and scope of works included renewal of the playing surface, drainage and irrigation systems.

Before:



After:



COMPLETED

Sportlink Redevelopment

A redevelopment of the Sportlink Multipurpose Facility was completed in March for a total project budget of \$8.61M. Partly funded by a \$1.50M Federal Government grant, the redevelopment included:

- Basketball rings and associated line-marking on two of the outdoor courts
- Sealing of the gravel car park adjacent to Livingstone Primary School
- Fire services upgrades inside the facility
- Improved drainage and landscaping works
- A new roof over the outdoor courts
- Upgraded court surfaces
- LED lighting
- Solar panels

The redevelopment has converted the outdoor courts into a multi-use facility, accommodating for netball on all four courts and basketball on two of the courts, and provides capacity for other uses such as roller sports. This will enable the programming of additional and increased use of the courts and provide for the growing number of basketballers and netballers in the community.





Financial Report

For the period ending 31 March 2023

Financial Analysis

Executive Summary

The year to date (YTD) financial result at 31 March 2023 was a surplus of \$41.78M, \$0.02M unfavourable to YTD adopted budget. Income was \$3.98m lower than budget mainly reflecting lower than budgeted statutory fees and fines (\$2.91M), user fees (\$2.10M), monetary contributions (\$0.96M) and higher losses on asset disposals (\$0.86M), partially offset by increased interest income (\$1.68 M) and capital grants (\$0.77M). Expenditure was \$3.96M below adopted budget primarily relating to lower materials and services expenditure (\$3.90M), employee costs (\$2.05M), partly offset by higher depreciation (\$2.15M).

Council conducted an Annual Forecast review for 2022/23 in August to include the reduction of ERP project progress payments in 2022/23 due to timing (\$1.20M recognised in 2021/22) and the carry-forward of unspent funds from 2021/22 into 2022/23 (net impact \$839k). The full year forecast in August was presenting a surplus of \$7.10M, \$359k increase compared to the \$6.74M annual adopted budget.

The projected year-end result for 2022/23 was further reviewed in January based on the actual trend and anticipated changes. A surplus of \$1.93M is predicted, \$5.17M unfavourable to the August forecast and \$4.81M unfavourable to the Adopted Budget.

Year-To-Date Result

As outlined in the above Executive Summary, the actual YTD result at 31 March 2023 was a surplus of \$41.78M, \$16k unfavourable to YTD budget. The significant variances were:

(1) Statutory Fees and Fines

were \$2.91M below budget predominantly relating to lower than expected level of parking infringements (\$2.44M), mainly due to shortages in resourcing, and delays in awarding the parking After-Hours contract (anticipated commencement date now 1 July 2023). Planning permit application fees were \$864k lower than budget due to a decrease in new statutory planning applications mainly impacted by increased construction costs and economic uncertainty. These unfavourable variances were partly offset by higher than budgeted building report and consent fees (\$408k) driven by some large report and consent space permits as required for commercial buildings, and temporary road closure permits (\$217k).

(2) User fees

were \$2.10M unfavourable to budget mainly relating to the following variances:

Leisure and Recreation was \$867k lower than budget, primarily driven by lower Morack Golf Course fees (\$611k) due to the new licence agreement from 1 October 2022 where fee income is recognised by the operator, and lower Aqualink memberships income mainly due to slower than expected return to pre-Covid membership numbers;

Property and Leasing was \$562k below budget mainly relating to lower carpark fees from Watt Street (\$229k) and Harrow Street (\$340k) due to a combination of lower volumes and reduced demand post-Covid. The annual forecast at January was reduced by \$223k and \$456k respectively;

Arts and Cultural Services were \$514k under budget, largely relating to lower theatre ticket sales from The Round (\$236k) due to the reduced number of pro-Season shows and sales at the alternative venue, lower hall hire fees from Box Hill Town Hall (\$91k), and course and workshop fees from Box Hill Community Arts Centre (\$89k) due to a slow return of regular clients post-Covid;

Home and Community Services were \$389k lower than budget, predominantly relating to Home Support Services (\$311k) due to increased cancellations impacted by Covid impact and insufficient resourcing; and

Health and Family Services were \$374k lower than budget, predominantly relating to the child care centre fees (\$349k).

These were partly offset by:

Community Safety was \$639k above budget, mainly reflecting increased meter and bay hire charges (\$349k) as a result of increased metered parking bays required by bus replacement services for 13 weeks in Box Hill and Blackburn as part of the Mount Albert level crossing removal project (\$135k), and temporary bay hires from a construction development for Epworth Hospital. Animal registration fees were \$255k higher than budget phasing.

Year-To-Date Result (cont.)

(3) Grants – capital

were \$774k above budget, mainly reflecting:

- Late instalments of LRCI Phase 2 grants (\$845k) for works completed last year in relation to renewal programs for road bridges, footpaths, road reconstruction, and kerb and channel;
- LRCI Phase 3 first instalment received for works to be completed in current year (\$671k) for renewal programs for footpaths and kerb and channel (unbudgeted);
- Carry-forward grants received for new Sport Court at Eley Park (\$177k) and Warekila Play Space project (\$120k); and
- Additional unbudgeted grants for floodlighting upgrade at Bennettswood Reserve (\$205k) and sports field lighting at Mahoneys Reserve (\$181k).
- These were partly offset by the timing of grant receipts associated with Sportlink Redevelopment (\$902k) and Heatherdale Pavilion upgrade (\$440k).

(4) Contributions – monetary

was \$958k below budget primarily relating to lower public open space contributions (\$1.09M) due to less subdivision applications (impacted in part by a softening of the property market), partly offset by increased capital contribution for Morton Park (\$99k).

(5) Net loss on disposal of assets

was \$860k unfavourable, primarily due to the demolition of identified buildings at Morack Golf course in September 2022, resulting in assets disposed with a written down value of \$1.13M. This was not included in the adopted budget.

(6) Interest on investments

was \$1.68M higher than budget due to increased interest rates on investments compared to the budgeted rate.

(7) Employee costs

were \$2.05M favourable compared to year to date budget primarily reflecting:

- Lower than budgeted salaries (\$2.13M) as a result of vacancies across the organisation and delays in recruitment largely due to the labour market shortages. The most significant variances relate to City Planning and Development (\$594k), Leisure and Recreation (\$332k), Community Safety (\$285k), Transformation - ERP Project (\$274k), City Services (\$269k), Arts and Cultural Services (\$201k), Finance (\$115k), and Community Engagement and Development (\$110k). These were partly offset by increased salary costs in Major Transport Projects (\$333k) as a result of additional unbudgeted positions as required by the projects, which will be fully covered by State Government project funding.
- Casual part-time salaries were \$1.03M below budget, predominantly relating to Home Support Services (\$1.37M) due to decreased service demand and insufficient resourcing, partly offset by increased casual supports for both Aqualink leisure centres (\$379k).
- The above favourable variances were partially offset by increased agency salaries of \$899k compared to year to date budget as a result of backfilling vacant positions and temporary resource as required, most significantly reflecting in Transformation - ERP Project (\$273k), IT Security program (\$219k), and Finance (\$158k).

Year-To-Date Result (cont.)

(8) Materials and services

(1) were \$3.90M less than budget reflecting variances across many departments, with the most significant being:

- *Information Technology* expenditure was \$2.14M lower than budget primarily associated with the IT Security program (\$1.19M) due to project delays as a result of contractor availability and resourcing. The \$1.3M full year budget was adjusted in the January forecast to reflect anticipated spend across professional agency costs (\$585k) and software and services (\$675k). The year-to-date program costs were \$349k. It is estimated that \$415k will be underspent by end of financial year, of which \$300k will be requested to be carried forward to 2023/24. IT Foundation Plan was also lower than year to date budget of \$868k. It is estimated that both consultant costs and contracts and services costs will be underspent by \$200k respectively, with a total of \$400k to be carried forward to 2023/24.
- *Transformation expenditure* was \$1.18M below budget mainly as a result of a timing difference (partly recognised in 2021/22 \$1.2M) on ERP milestone payments, which was reflected in the forecast update. This was partly offset by increased consultant costs in relation to service review and planning (\$206k) and relates to the approved carry forward from the prior year and reflected in the January forecast.
- *Community Safety* was \$985k below budget mainly driven by lower Fines Victoria lodgement fees (\$431k) as a result of less parking infringements generated, delays in the installation of in-ground sensors (\$237k), and reduced contracts services costs mainly relating to merchant and transaction fees (\$234k).
- *Leisure and Recreation Services* were \$630k lower than budget, mainly associated with the turf maintenance contract payments (\$206k) with Morack Golf Course as a result of the new licence, Aqualink Nunawading Aquatics (\$191k) primarily due to delays in utility payment and lower contacts and services, and Nunawading Community Hub (\$107k) predominantly relating to lower utility costs due to a mix of timing in payment and decreased consumption.
- *City Planning and Development* were \$328k below budget primarily associated with Strategic Planning program, mainly due to lower consultant costs (\$136k), fewer planning scheme amendment panel costs (\$115k), delays in Implementation of Task 4 of Council's Heritage Framework Plan (\$113k) and Tally Ho Major Activity Centre project (\$56k), and reduced postage costs (\$67k). These were partly offset by increased legal expenses (\$149k) and contractor backfills (\$117k) with Statutory Planning program.
- *Project Delivery and Assets* were \$277k below budget primarily relating to Facilities Maintenance (\$148k) due to timing difference of budget phasing. Building Projects were \$84k behind year to date budget, mainly reflecting Mirabooka Reserve change room facilities hire project (\$97k) as the project is currently on-hold.

Year-To-Date Result (cont.)

(9) Depreciation

was \$2.15M over budget, primarily reflecting the revaluation of asset classes including building, drainage and open space assets (revalued for the first time) at the end of June 2022.

Projected year-end result

Council adopted the 2022/23 budget at its Ordinary Meeting held on 27 June 2022, projecting a surplus of \$6.74M for the year.

An annual forecast review was undertaken in August to include the reduction of ERP project progress payments in 2022/23 due to timing (\$1.20M recognised in 2021/22) and carry-forward of unspent funds from 2021/22 into 2022/23 (net impact \$839k). The full year forecast in August anticipated a surplus result of \$7.10M, \$359k increase compared to the adopted budget.

A subsequent review of the annual forecast was completed in January, projecting the year-end result to be a surplus of \$1.93M, \$5.17M unfavourable to the August forecast.

The January forecast reflects a decrease in income of \$2.55M primarily due to reductions in parking infringements (\$2.54M), user fees (\$2.78M) largely from Morack Golf Course (\$872k) and two Carparks (\$679k), higher losses on disposal of assets (\$2.14M) as a result of demolition of identified buildings at Morack Golf Course (\$1.13M) and Silver Grove various buildings (\$956k), partly offset by increased capital grants (\$3.26M) and interest income (\$1.08M). Expenditure was increased by \$2.62M predominantly relating to employee costs commitments (\$4.92M) as a result of the decision to discontinue the delivery of Home and Community Services and higher depreciation expense (\$2.10M). This has been partially offset by reduced materials and services costs (\$1.78M).

A further annual forecast review is expected to be completed shortly and any changes will be reflected in the 2023/24 Budget document.

Cash Position

Total cash and investments (including other financial assets) totalled \$244.66M at the end of March 2023, representing a \$2.64M decrease since the start of the year.

Debtors

Council has collected \$105.59M or 82.94% of 2022/23 rate debtors as at 31 March 2023. Sundry debtors (net of doubtful debt provisions) outstanding at 31 March 2023 total \$5.89M, including \$450k outstanding over 90 days.

Income Statement

For the period ending 31 March 2023

	Year-to-Date				Full Year			
	Actual \$'000	Budget \$'000	Variance \$'000	Note	Budget \$'000	Forecast at August \$'000	Forecast at January \$'000	Forecast Change \$'000
Income								
Rates	130,191	130,364	(174)		130,538	130,538	130,538	(0)
Statutory fees and fines	7,102	10,010	(2,908)	1	13,299	13,300	10,358	(2,942)
User fees	32,368	34,467	(2,099)	2	44,466	44,466	41,688	(2,778)
Grants - operating	13,437	13,235	202		17,922	18,068	18,932	864
Grants - capital	4,314	3,540	774	3	4,391	5,768	9,024	3,256
Contributions - monetary	3,098	4,056	(958)	4	5,670	5,670	5,344	(326)
Interest on investments	2,810	1,128	1,682	5	1,523	1,523	2,600	1,077
Net gain / (loss) on disposal of assets	(580)	280	(860)	6	382	382	(1,757)	(2,139)
Other income	3,393	3,030	363		4,595	4,595	5,038	443
Total income	196,132	200,110	(3,978)		222,787	224,310	221,765	(2,545)
Expenditure								
Employee costs	64,456	66,507	2,052	7	90,014	90,014	92,568	(2,554)
Materials and services	54,152	58,048	3,896	8	82,540	83,705	81,924	1,781
Depreciation and amortisation	27,284	25,135	(2,148)	9	33,914	33,914	36,014	(2,100)
Finance costs - leases	121	102	(19)		131	131	131	(0)
Other expenses	8,336	8,518	182		9,450	9,450	9,197	253
Total expenditure	154,349	158,311	3,962		216,049	217,214	219,834	(2,620)
Net surplus / (deficit)	41,783	41,799	(16)		6,738	7,096	1,931	(5,165)

Balance Sheet

For the period ending 31 March 2023

	2022/23 31-Mar-23 \$'000	2021/22 30-Jun-22 \$'000
ASSETS		
Current assets		
Cash and cash equivalents ¹	55,572	21,620
Trade and other receivables	36,485	15,263
Other financial assets ¹	189,085	225,681
Other assets	342	1,778
Total current assets	281,484	264,342
Non-current assets		
Trade and other receivables	376	425
Investments in associates	6,167	6,167
Property, infrastructure, plant & equipment	4,182,844	4,148,999
Right-of-use assets	10,144	1,518
Intangible assets	620	792
Total non-current assets	4,200,151	4,157,900
Total assets	4,481,635	4,422,242
LIABILITIES		
Current liabilities		
Trade and other payables	24,028	26,619
Trust funds and deposits	24,628	14,146
Unearned income/revenue	10,749	10,205
Provisions	17,781	17,327
Lease liabilities	1,303	437
Total current liabilities	78,489	68,734
Non-current liabilities		
Provisions	1,684	1,684
Provision for investments in joint operation accounted for using the equity method	2,422	2,422
Lease liabilities	8,978	1,116
Total non-current liabilities	13,084	5,222
Total liabilities	91,573	75,356
Net assets	4,390,062	4,348,286
EQUITY		
Accumulated surplus	1,541,028	1,499,245
Reserves	2,849,034	2,849,041
Total equity	4,390,062	4,348,286

Note:

¹ Cash reflects balances in the general ledger not actual bank account balances. Other financial assets represent term deposits invested for greater than three months at 31 March 2023. These term deposits will be redeemed during the year and transferred to cash or investments with a short term (less than three months) or long term maturity. The classification is in accordance with Australian Accounting Standards.

Cash Flow Statement

For the period ending 31 March 2023

	31-Mar-23 \$'000	Full Year Actual 30-Jun-22 \$'000
GST inclusive	Inflows (Outflows)	Inflows (Outflows)
Cash flows from operating activities		
Rates and charges	110,293	124,504
Statutory fees and fines	6,121	7,353
User fees	30,879	36,264
Grants - operating	14,222	25,264
Grants - capital	4,857	1,711
Contributions - monetary	3,293	5,286
Interest received	3,405	1,264
Other receipts	3,658	5,479
Net GST refund	11,276	10,286
Employee costs	(66,374)	(79,560)
Materials and services	(64,802)	(76,760)
Short-term, low value and variable lease payments	-	(31)
Contribution expense - Whitehorse Manningham Library	(5,665)	(5,548)
Net trust funds taken/(repaid) ¹	10,482	76
Other payments	(2,092)	(2,855)
Net cash provided by operating activities	59,552	52,733
Cash flows from investing activities		
Payments for property, infrastructure, plant and equipment	(61,991)	(56,607)
Proceeds from sale of property, infrastructure, plant and equipment	943	1,703
Payments of loans and advances	2	3
Proceeds/(Payments) for investments	36,596	3,058
Net cash used in investing activities	(24,450)	(51,843)
Cash flows from financing activities		
Interest paid - lease liability	(121)	(33)
Repayment of lease liabilities	(1,029)	(601)
Net cash provided by (used in) financing activities	(1,150)	(634)
Net increase in cash and cash equivalents	33,952	256
Cash and cash equivalents at beginning of the financial year	21,620	21,364
Cash and cash equivalents at end of the financial year	55,572	21,620

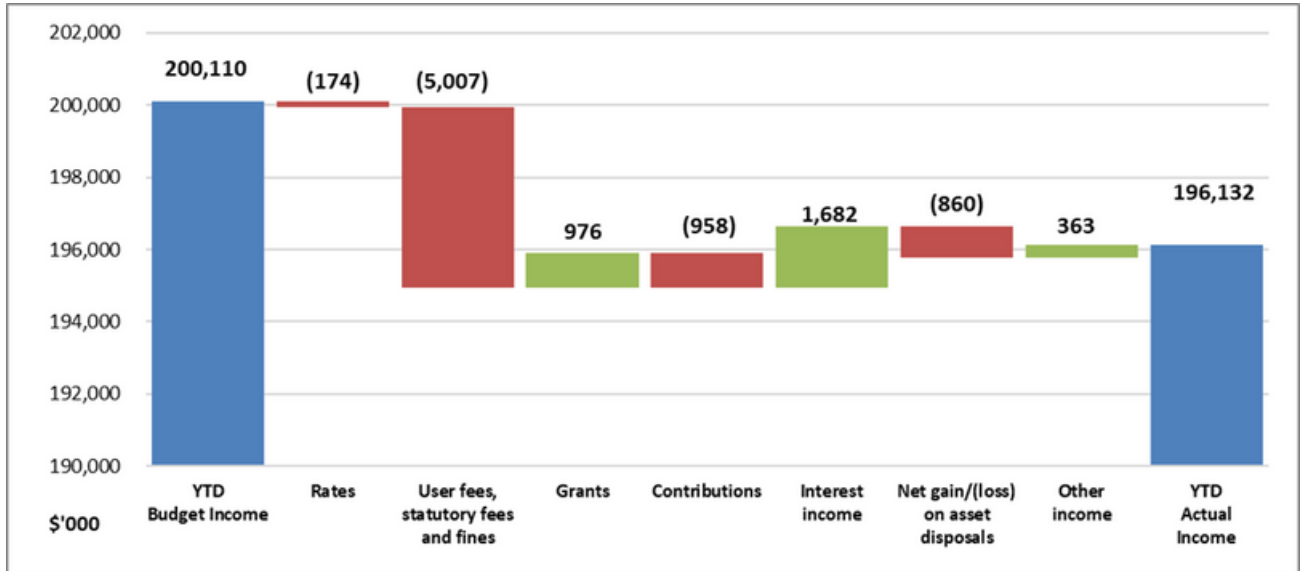
Note:

1. Trust funds and deposits includes the fire services property levy received which relates to the timing of fire services property levy and levy interest amounts received and subsequently remitted to the State Revenue Office over four payments.

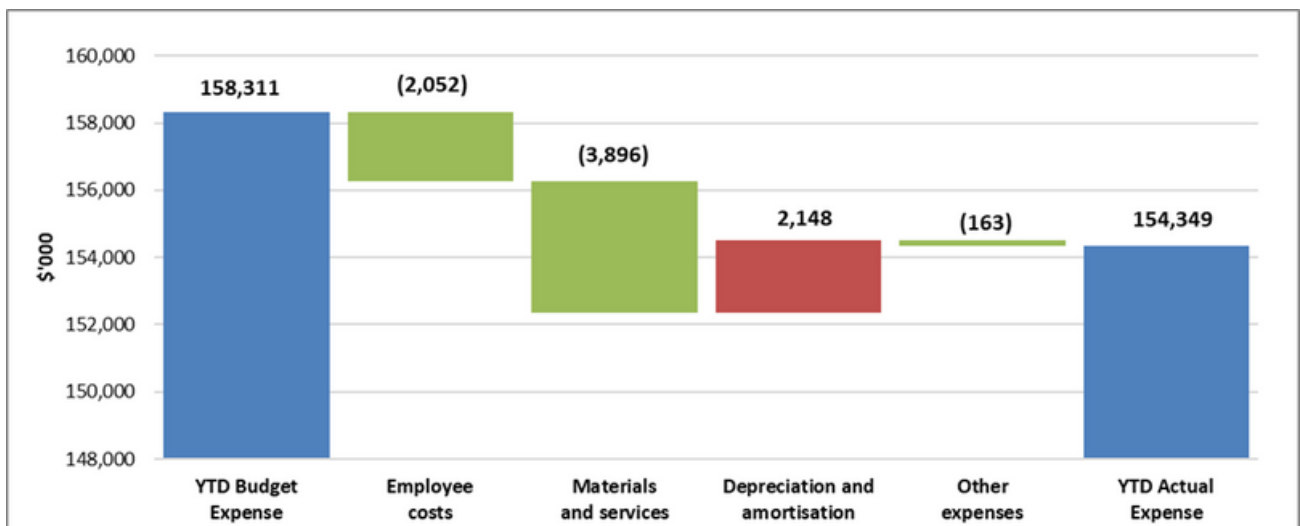
Operating Income and Expenditure

For the period ending 31 March 2023

Graph 1.1: Year-To-Date Operating Income Variance



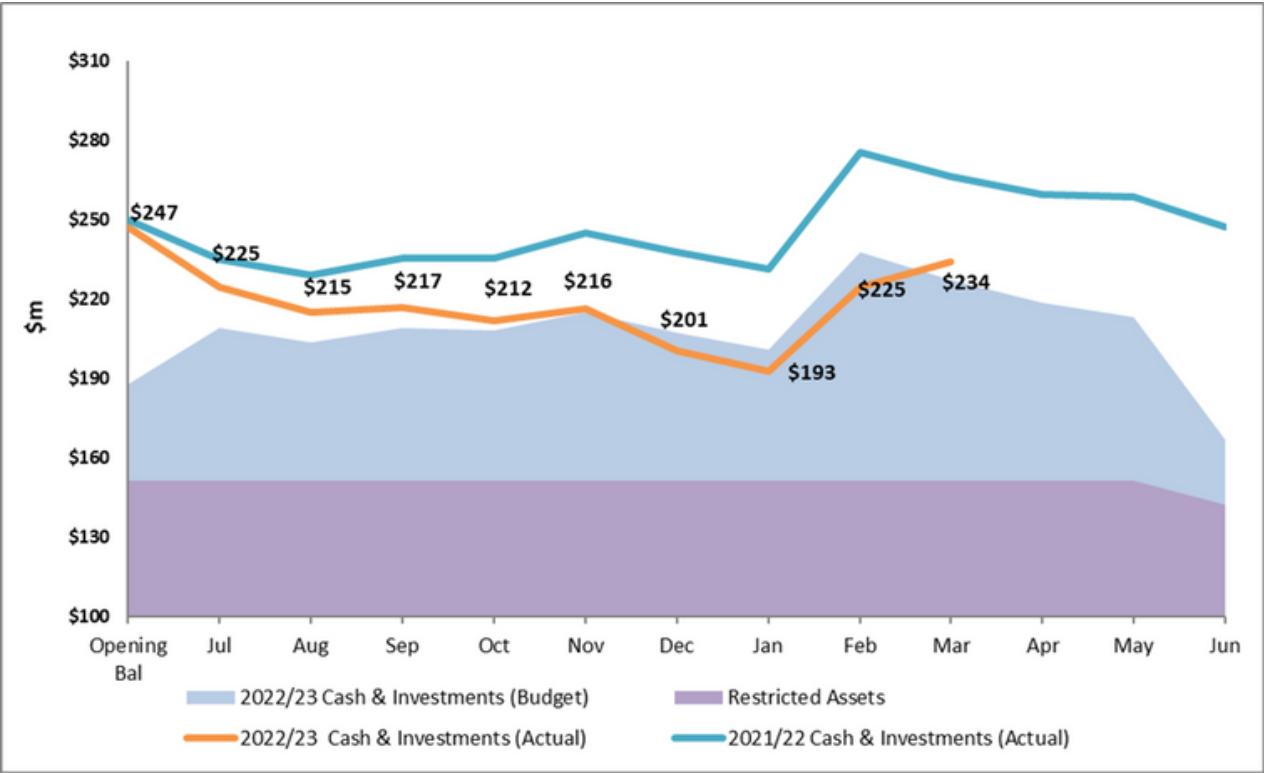
Graph 1.2: Year-to-Date Operating Expenditure Variance



Cash and Investments

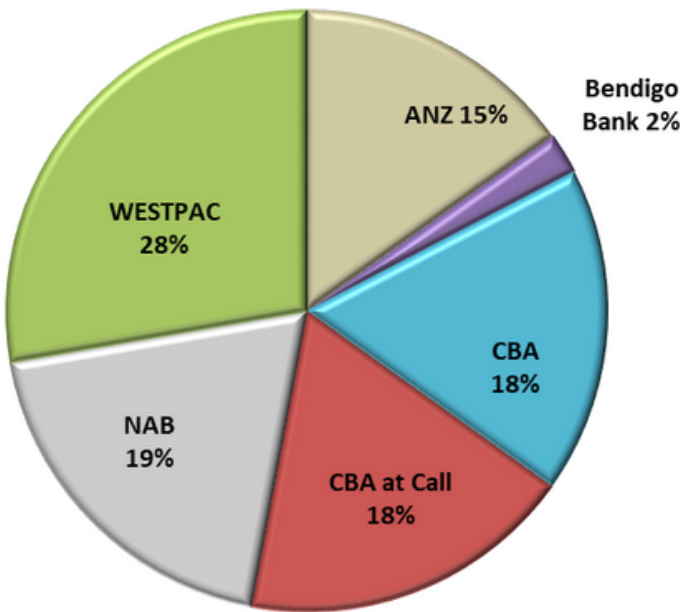
For the period ending 31 March 2023

Graph 2.1: Cash Flow Comparison



Note: Restricted Funds include cash that is subject to external restrictions such as trust funds and deposits, Public Open Space Reserve and the Car Parking Reserve. It also includes funds allocated for specific future purposes such as the Community Development Reserve, Waste Management Reserve, Art Collection Reserve, and the Energy fund reserve.

Graph 3.1: Investment by Institution



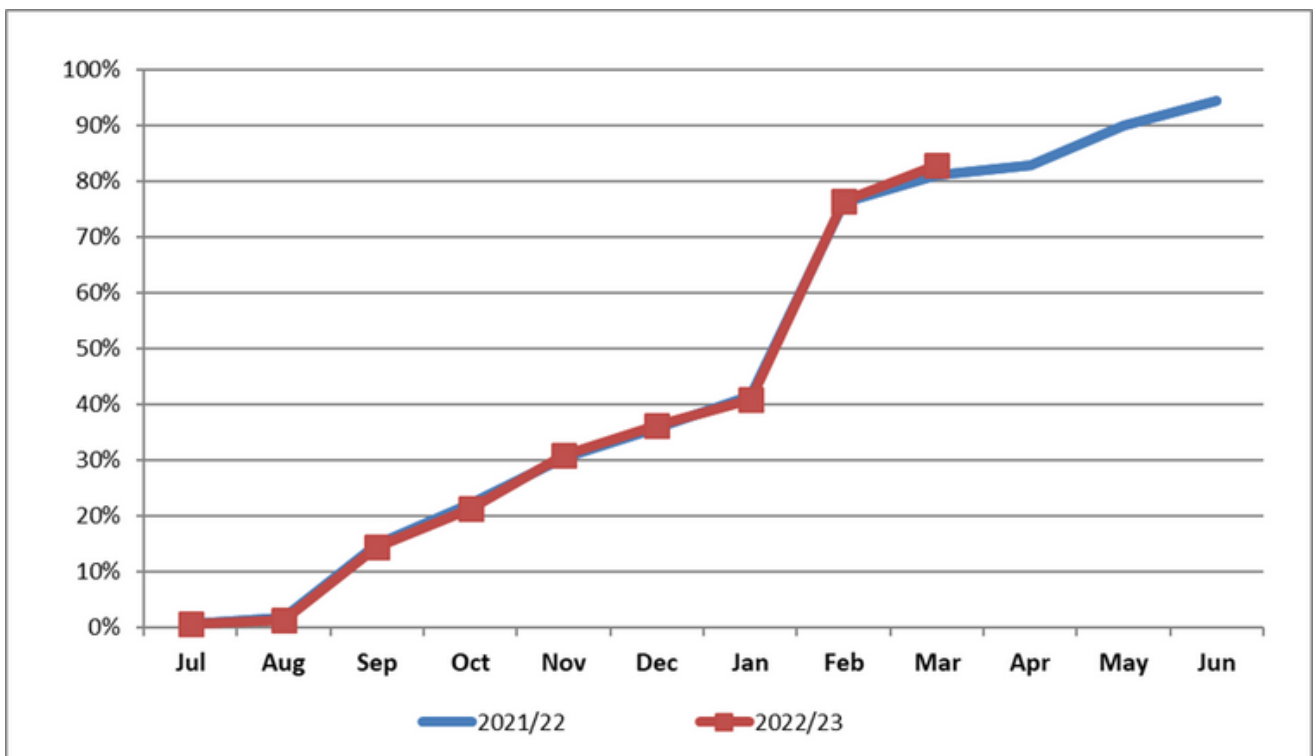
Rate Debtors

For the period ending 31 March 2023

Table 4.1: Current Rate Debtors

	31-Mar-23 \$'000	31-Mar-22 \$'000	28-Feb-23 \$'000
YTD Current Rates Collected (\$)	105,591	102,782	97,060
Current Rates Collected (%)	82.94%	81.13%	76.36%

Graph 4.2: Percentage of Current Rates Collected



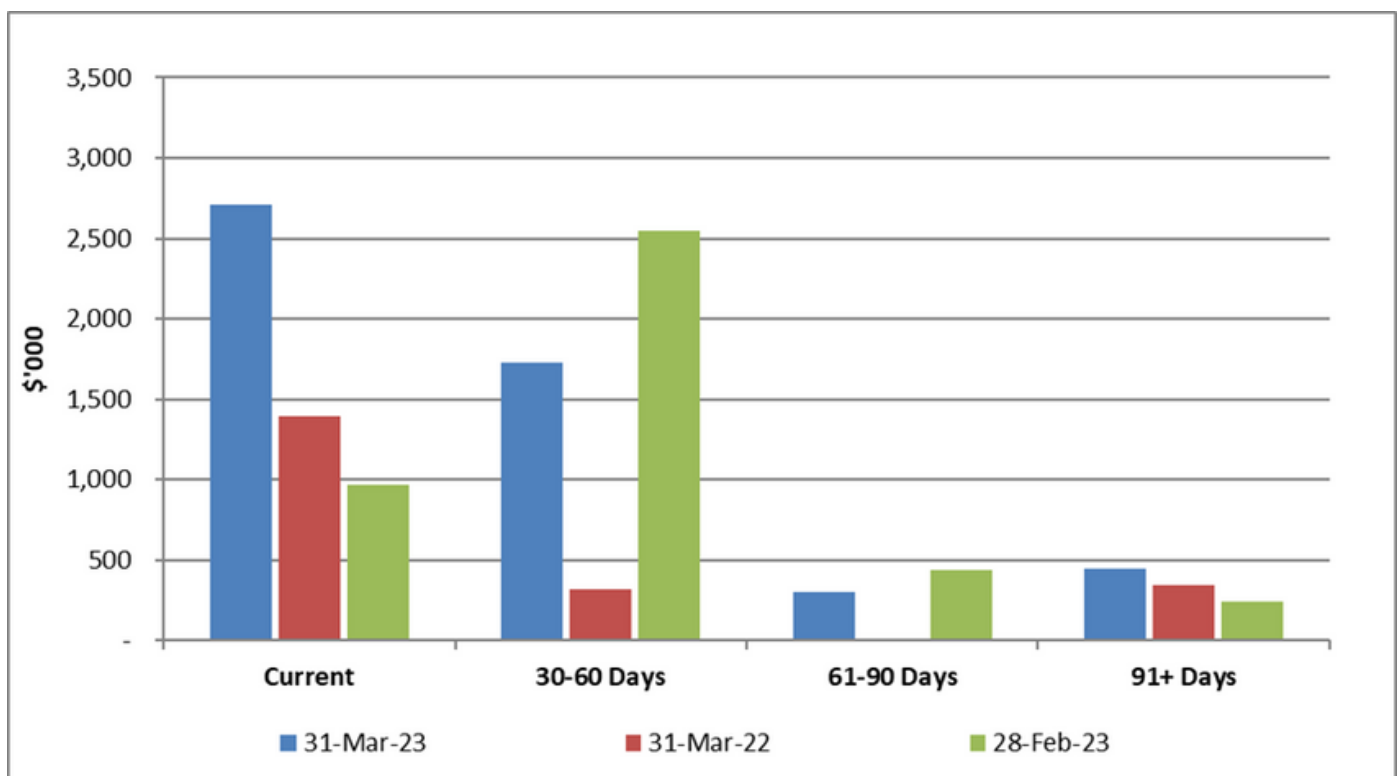
Sundry Debtors

For the period ending 31 March 2023

Table 4.3: General and Sundry Debtors

	31-Mar-23 \$'000	31-Mar-22 \$'000	28-Feb-23 \$'000
Current	2,708	1,397	963
30-60 Days	1,728	316	2,546
61-90 Days	303	9	434
91+ Days	450	347	239
Total Owing	5,189	2,069	4,182
Total over 60 days	753	356	673
% over 60 days	14.5%	17.2%	16.1%
Total over 90 days	450	347	239
% over 90 days	8.7%	16.8%	5.7%

Graph 4.4: General and Sundry Debtors – Aged Comparison



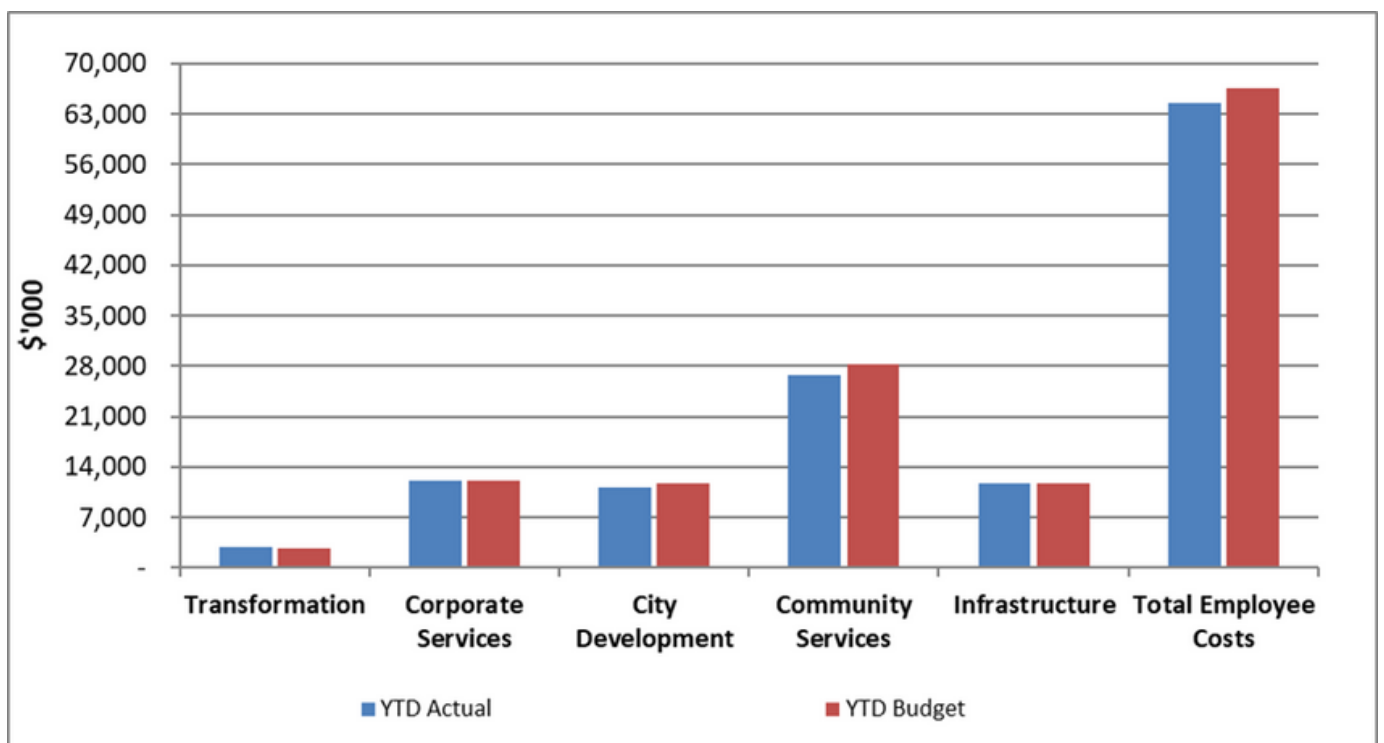
Employee Costs

For the period ending 31 March 2023

Table 5.1: Employee Costs by Division

Directorate	YTD Actual	YTD Budget	YTD Variance	2022/23 Budget
Transformation	2,798	2,738	(60)	3,513
Corporate Services	12,117	12,001	(116)	16,363
City Development	11,205	11,791	586	16,087
Community Services	26,705	28,295	1,590	38,171
Infrastructure	11,631	11,682	51	15,880
Total Employee Costs	64,456	66,507	2,052	90,014

Graph 5.2: Employee Costs – Actual to Budget Comparison





ACKNOWLEDGEMENT OF COUNTRY

Whitehorse City Council acknowledges the Wurundjeri Woi-wurrung people of the Kulin Nation as the traditional owners of the land. We pay our respects to their Elders past, present and emerging.

CONTACTING COUNCIL

Postal Address:	Whitehorse City Council Locked Bag 2 Nunawading Delivery Centre 3131
ABN:	39 549 568 822
Telephone:	9262 6333 (including language support)
NRS:	133 677 then quote 9262 6333 (Service for deaf or hearing impaired people)
Website:	www.whitehorse.vic.gov.au/contact-us
Email:	customer.service@whitehorse.vic.gov.au
Service Centres:	Whitehorse Civic Centre 379-399 Whitehorse Road, Nunawading 3131 Box Hill Town Hall Service Centre Box Hill Town Hall 1022 Whitehorse Road, Box Hill 3128 Forest Hill Service Centre Shop 275 Forest Hill Chase Shopping Centre Canterbury Road, Forest Hill 3131
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