



Food Safety Assessment Resource Guide 2021





Food Safety Assessment Resource Manual

This manual provides a list of food safety suppliers for businesses in the hospitality service, including:

- food safety training providers
- suppliers of services and equipment
- resources available at Whitehorse City Council.

This information is not intended to provide a complete list of all organisations or individuals who undertake such work, nor is Council recommending any organisation or individual in this document. The lists are simply a guide. You should seek independent confirmation of the work provided by such organisations or individuals.

Whitehorse City Council does not accept any liability for any statements or any opinions, or for any errors or omissions contained in this list or in the work provided by such organisations/individuals.

Food Safety Training Providers

A number of training organisations offer these courses. A list of the major Victorian-based registered training organisations (RTOs) is located at <https://www2.health.vic.gov.au/public-health/food-safety>

Whitehorse City Council has received information from the following RTOs:

Registered Training Organisation	Contact	Sectors
Australian College of Trade	Phone: 9484 8787 Website: www.acot.vic.edu.au Email: admission@acot.vic.edu.au	Retail Hospitality
Box Hill TAFE	Phone: 9286 9277 Website: www.bhtafe.edu.au Email: culinaryarts@boxhill.edu.au	Hospitality
Chisholm Institute of TAFE	Phone : 1300 244 746 Website: www.chisholm.edu.au Email: Nitigya.sabharwal@chisholm.edu.au	Health Hospitality
CFT International	Margaret Leslie Phone: 5966 9977 Website: www.cft.com.au Email: support@cft.com.au	Retail Health Hospitality
Infocus Food Safety	Phone: 1300 818 408 Email: info@infocusfood.com.au Website: www.infocusfoodsafety.com.au	Health Hospitality
Prime Skills	Phone: 9888 7448 Mobile: 0407 840 730 Website: www.primeskills.com.au Email: info@primeskills.com.au	Retail Hospitality
William Angliss Institute of TAFE	Phone: 9606 2111 Email: info@angliss.edu.au Website: www.angliss.com.au	Hospitality

This is not intended to provide a complete list of all organisations/individuals who undertake such work, nor is Council recommending any organisation/individual on this list. The list is simply a guide of contacts for a new area of expertise. You should seek independent confirmation of the work provided by such organisations/individuals. Whitehorse Council does not accept any liability for any statements or any opinions, or for any errors or omissions contained in this list or in the work provided by such organisations/individuals

Suppliers of Services & Equipment

Refrigeration Mechanics

Company	Address	Contact	Services Provided
Adgemis Refrigeration	19 Evans Street Burwood VIC 3125	Phone: 9808 9209 Website: www.adgemisrefrigeration.com.au Email: info@adgemisrefrigeration.com.au	Sales, Service & Repairs
Albany Refrigeration	21 Evans Street Burwood VIC 3125	Phone: 9808 8069 Website: www.albanyrefrigeration.com Email: sales@albanyrefrigeration.com	Custom built coolrooms, refrigeration units Service & Repairs Scheduled Preventative Maintenance
All Star Refrigeration	226 Blackburn Road, Blackburn South VIC 3130	Phone: 9877 9800 Website: www.allstarrefrigeration.com.au Email: allstar@allstarrefrigeration.com.au	Service & Repairs
OTIS Refrigeration	422/179 Queens Parade, Clifton Hill VIC 3068	Mobile: 0417 489 087 Email: john@otisrefrigeration.com.au	Service & Repairs
Soft Cool Refrigeration & Air Con Pty Ltd	83 Ward Rd Berwick VIC 3806	Phone: 8794 7523 Mobile: 0433 745 269 Website: www.softcool.com.au Email: services@softcool.com.au	Installation, service and repairs

Refrigeration Door Seals

Company	Address	Contact
Arid Pty Ltd	1 Blossom Court, Doncaster VIC 3108	Phone: 9840 1547 Mobile: 0412 346 444 Email: aridpty@bigpond.com
Fridge-Seal	7 Linton Street, Moorabbin VIC 3189	Phone: 9555 0977 Mobile: 0408 721 567 Website: www.fridge-seal.com.au Email: info@fridge-seal.com.au

Chemical Supplies, Cleaning Services & Filter Exchange

Company	Address	Contact	Services Provided
Agar Cleaning Systems	12-14 Cope Street, Preston VIC 3072	Phone: 9480 3000 Mobile: 0412 941 376 Website: www.agar.com.au Email: melbourne@agar.com.au	Commercial Industrial Domestic
Superior Cleaning Supplies	45 Mahoney's Road, Forest Hill VIC 3131	Phone: 9894 0657 Website: www.superiorcleaningsupplies.com.au Email: superiorcleaningsupplies@gmail.com	Commercial Industrial Domestic
Steamatic	10 Walker Street Braeside VIC 3195	Phone: 1300 783 262 Website: www.steamatic.com.au Email: help@steamatic.com.au	General Services Exhaust Canopy Cleaning Mould Remediation
Filter Xchange	33 Syme Street, Brunswick VIC 3056 PO Box 30, Brunswick VIC 3056	Phone: 1300 300 002 Website: www.filterxchange.com.au Email: admin@filterxchange.com.au	Industrial Extraction System Cleaning Filter Exchange Canopy Cleaning
Lotus Filters	2/58 Dougharty Road, Heidelberg West VIC 3151	Phone: 1300 653 536 Website: www.lotusfilters.com.au Email: enquiries@lotusfilters.com.au	Exhaust Canopy Cleaners Filter Exchange Duct Cleaning
Mr Muscle Services	4/52 Cambria Road, Keysborough VIC 3173	Phone: 9798 4522 Mobile: 0418 522 193 Website: www.mrmuscleservices.com.au Email: mrmuscleservices@gmail.com	Exhaust Canopy cleaning Flue, duct and fan cleaning Filter exchange Kitchen, coolroom and equipment cleaning
Big Ben Services	6/295 Wickham Road, Moorabbin VIC 3189	Phone: 9555 2772 Mobile: 0419 531 531 Website: www.bigbenservices.com.au Email: bigbengroup.bigben@gmail.com	Commercial Kitchen Cleaning Gastro Outbreak Cleaning Kitchen Exhaust System cleaning
Lotus Packaging	26-28 King St Blackburn VIC 3130	Phone: 9877 7822 www.lotuspackaging.com.au Email: sales@lotuspackaging.net	Cleaning chemicals and accessories Packaging

Dishwasher Mechanics

Company	Address	Contact	Services Provided
Aquawash Technologies	3/5 Oban Rd Ringwood VIC 3134	Phone: 1300 298 298 Phone: 9879 6755 Website: www.aquawash.com.au Email: info@aquawash.com.au	Dishwasher Repairs Calibration
Eastern Catering Equipment	12 Waratah Ave The Basin VIC 3154	Phone: 9762 1596 Mobile: 0414 791 797 Email: eastcatequip@bigpond.com	Service & Sales Commercial Catering Equipment

Structural Supplies

Company	Address	Contact	Products Sold
Mitcham Plumbing Supplies	553 Whitehorse Road, Mitcham VIC 3132	Phone: 9874 4352 Website: www.mitchamplumbingplus.com Email: sales@mitchamplumbingplus.com.au	General Plumbing Supplies

Polyethylene Coating

Company	Address	Contact	Services Provided
Re-Dip	3/10 Clarice Road, Box Hill VIC 3128	Mobile: 0419 770 012 Email: p.forster@optusnet.com.au	Dip / Coat Refrigeration Shelving

Flooring

Company	Address	Contact	Services Provided
Elegance Tiles	690 Whitehorse Road Mitcham VIC 3132	Phone: 9872 5119 Website: www.elegancetiles.com.au Email: thetileplace@bigpond.com	Floor Coving Slip Resistant Tiles Stain Resistant Grout

Equipment Hire

Company	Address	Contact	Services Provided
Transplumb Water Technology	30 Sunline Drive, Truganina VIC 3029	Mobile: 1 300 537 300 Website: www.transplumb.com Email: info@transplumb.com	Non Plumbed Handwash Stations Mobile Plumbing Sinks & Basins
Cater Hire	30 Sunline Drive, Truganina VIC 3029	Phone: 1 300 228 447 Website: www.caterhire.com.au Email: info@caterhire.com.au	Mobile Hand Wash Rentals Commercial Catering Equipment
Specialised Rentals	3 Francis Road Blackburn VIC 3130	Mobile: 0418 350 162 Website: www.specialisedrental.com.au Email: info@specialisedrentals.com.au	Mobile Coolrooms and freezers Mobile Coffee Carts Mobile Barbecues

Fluorescent Light Diffusers

Company	Address	Contact
Middendorp Electric Co.	167 Whitehorse Rd Blackburn VIC 3130	Phone: 9898 5566 Website: www.middys.com.au Email: blackburn@middys.com.au

NATA Accredited Laboratories

Company	Address	Contact	Services Provided
OMIC Australia	302 Arden St North Melbourne VIC 3051	Phone: 8327 1000 Website: www.omicaustralia.com.au Email: phillip@omicaustralia.com.au	Microbiological and chemical analysis Nutritional information
NAV Labs Pty Ltd	4/100-14 Pipe Rd Laverton North VIC 3026	Phone: 9369 3313 Website: www.navlabs.com.au Email: harjinder@navlabs.com.au	Shelf life determination Microbiological and chemical analysis Validation Nutritional information
DTS Food Assurance	Unit 3 and 8/63-71 Boundary Rd North Melbourne VIC 3051	Phone: 8371 7600 Website: www.dtsfoodassurance.com.au Email: sales@dtsfoodassurance.com.au	Shelf life determination Microbiological and chemical analysis Validation Nutritional information

Waste Services

Company	Address	Contact	Services Provided
Whitehorse Recycling & Waste Centre	Corner of Burwood Highway & Morack Road, Vermont South VIC 3133	Phone: 9262 6236 Website: www.whitehorse.vic.gov.au/waste-environment/rubbish-recycling	Paper / Cardboard Cooking Oil (Domestic Only) Glass Bottles / Jars / Cans / Pots / Pan Other Metals (Copper, Brass, Stainless Steel)
Wheelie Bin Cleaning Man	58 Frankston Garden Drive Carrum Downs VIC 3201	Phone: 1300 800 621 Website: www.wbcm-aust.com.au Email: manager@wbcm-aust.com.au	Sales and bin cleaning Hot Water Pressure Cleaning Odour Elimination
Eastern Liquid Services	26-28 Souffi Place, Dandenong South VIC 3175	Phone: 1300 723 988 Website: www.easternliquid.com.au Email: admin@easternliquid.com.au	Liquid Waste Collection Grease Trap Cooking Oil Collection
JJ Richards & Sons	50 Elliot Road, Dandenong South VIC 3175	Phone: 9794 5722 Website: www.jjrichards.com.au Email: john.stoker@jjrichards.com.au	Cooking Oil Collection Rubbish and recycling Organic/Food Waste – Pulpmaster equipment

Pest Control

Company	Address	Contact	Services Provided
Melbourne Pest Control	16 Linden Street, East Brunswick VIC 3057	Phone: 1300 851 858 Website: www.melbournepestcontrol.com.au Email: mark@melbournepestcontrol.com.au	Commercial Domestic
EPC - Enviro Pest Control	3/66 Biggs St Albans VIC 3021	Phone: 9988 5066 Mobile: 0414800 320 Website: www.epcontrol.com.au Email: info@epcontrol.com.au	Commercial Domestic
Exopest	80-86 Buckhurst Street, South Melbourne VIC 3205	Phone: 8696 9000 Website: www.exopest.com.au Email: info@exopest.com.au	Commercial Domestic
Beat-A-Bug Pest & Weed Control	PO BOX 2543 Rowville VIC 3178	Phone: 1800 775 778 Website: www.beatabug.com.au Email: lambros@beatabug.com.au	Commercial Domestic

General Equipment

Company	Address	Telephone	Products Sold
Fildes Food Safety	28-32 George Street, Sandringham VIC 3191	Phone: 1 800 673 644 Email: brian@fildesfoodsafety.com.au Website: www.foodsafetysolutions.com.au	Labelling Cross contamination prevention Thermometers
Serve Safe	110 King Road Harkaway VIC 3106	Mobile: 0411 174243 Website: www.servesafe.com.au Email: servsafe@ozemail.com.au	Books / Booklets / DVD's Posters / Stickers Glow germ products for handwashing Thermometers
Hanna Instruments	18 Fiveways Boulevard, Keysborough VIC 3173	Phone: 9769 0666 Website: www.hannainst.com.au Email: sales@hannainst.com.au	Thermometers pH Strips Water Testing Instruments
Global Cold Chain Solutions	20-22 Lillee Crescent, Tullamarine VIC 3043	Phone: 9330 3603 Website: www.globalcoldchain.com Email: info@globalcoldchain.com	Thermometers Calibration
Premier Door Systems	69 Killara Rd Cambellfield VIC 3061	Phone: 9357 8477 Website: www.premierdoors.com.au Email: info@premierdoors.com.au	Coolroom, freezer, shop front doors
Testo	11/114-118 Merrindale Drive, Croydon South VIC 3136	Phone: 8761 6108 Website: www.testo.com.au Email: lcsernatony@testo.com.au	pH Meters Humidity Loggers Thermometers and Calibration Wireless temperature monitors
Rowe Scientific	2/42 Green Street, Doveton VIC 3177	Phone: 9701 7077 Website: www.rowe.com.au Email: rowevic@rowe.com.au	pH Strips Thermometers

OTHER RESOURCES AVAILABLE AT COUNCIL

- Whitehorse City Guidelines for registering a commercial food premises
- Food Safety Program Template for Class 2 Retail and Food Service Businesses
- Class 3 minimum records
- FSANZ Food Safety Standards

POSTERS AVAILABLE

- A4 size hand washing poster
- A4 size food safety rules

PAMPHLETS AVAILABLE

- Safe food storage and display in food business
- Food handlers skills and knowledge
- Your guide to food safety
- Egg safety for retailers, wholesalers and distributors
- Egg safety for food service industry
- Food safety at home and while shopping Your guide to food safety factsheet
- Food safety in the home
- Food safety in the outdoors
- Food safety when buying food
- Naturally occurring seafood toxins
- Selecting safe food
- Naturally occurring seafood toxins
- Mercury in fish
- Listeria -the facts
- Listeria and food
- Food safety and power failures
- Power failure food storage checklist
- Food safety auditing

WEBSITES TO VISIT

All resources and posters listed above can be ordered or downloaded from the Department of Health and Human Service's website at www2.health.vic.gov.au/public-health/food-safety

Other useful resources include:

- www.whitehorse.vic.gov.au
- www.legislation.vic.gov.au (current food legislation)

Further information can be obtained from:

- www.foodstandards.gov.au/Pages/default.aspx
- www.foodstandards.gov.au/industry/npc/Pages/Nutrition-Panel-Calculator-introduction.aspx
- www2.health.vic.gov.au/public-health/food-safety/food-businesses/food-safety-program



ACKNOWLEDGEMENT OF COUNTRY

In the spirit of reconciliation, Whitehorse City Council acknowledges the Wurundjeri people as the traditional custodians of the land. We pay our respects to their Elders past and present.

CONTACTING COUNCIL

Postal Address:	Whitehorse City Council Locked Bag 2 Nunawading Delivery Centre 3131
Telephone:	9262 6333
Fax:	9262 6490
NRS:	133 677 then quote 9262 6333 (Service for deaf or hearing impaired people)
TIS:	131 450 (Telephone Interpreter Service. Call and ask to be connected to Whitehorse City Council)
Email:	customer.service@whitehorse.vic.gov.au
Website:	www.whitehorse.vic.gov.au
Service Centres:	Whitehorse Civic Centre 379-397 Whitehorse Road, Nunawading 3131 Box Hill Town Hall Service Centre Box Hill Town Hall 1022 Whitehorse Road, Box Hill 3128 Forest Hill Service Centre Shop 275 Forest Hill Chase Shopping Centre Canterbury Road, Forest Hill 3131