



Whitehorse Local Heroes Program

2020 Nomination Information

Nominations Open: Monday 3 August 2020

Nominations Close: Friday 20 November 2020

If you require additional information or need to ask a question:

Phone the Whitehorse City Council Community Development Department on 0408 121 127 or email maureen.darcy@whitehorse.vic.gov.au. Information will also be on Council's website www.whitehorse.vic.gov.au

Ref:

Local Heroes Program Overview

Whitehorse City Council wants to recognise and celebrate the fabulous volunteering efforts of individuals and groups in our community during the pandemic.

This information guide sets out the purpose and objectives, eligibility criteria and how to make a submission to the Whitehorse Local Heroes Program.

Purpose and Objectives

Through the Whitehorse Local Heroes Program, from the beginning of the pandemic until the end of 2020, Council wants to:

- Recognise the achievements of volunteers and organisations providing outstanding volunteer activity within the City of Whitehorse
- Acknowledge and promote the invaluable contribution volunteers (individuals and groups) have made to the community
- Enhance the sense of community pride and improve social connections by recognising volunteers who contribute their time, energy and efforts for the benefit of others in the community.

What is volunteering?

Volunteering Victoria defines volunteering as "time willingly given for the common good without financial gain". The Whitehorse Local Heroes Program recognises both formal and informal volunteering arrangements.

Formal Volunteering occurs when a person or group of people make a formal commitment to an organisation or group, to undertake volunteering activity.

Informal Volunteering occurs where individuals or group respond to a recognised need in the community with the intent of helping others, with these actions not being connected to an organisation, or form part of a formal agreement.

All community members are welcome to nominate an individual or group of people from the City of Whitehorse to recognise their volunteering efforts.

Eligibility Criteria

The following eligibility criteria applies:

Individuals

- Are a resident of the City of Whitehorse
- Have undertaken the volunteer activity within the City of Whitehorse
- The activity has benefitted the people of Whitehorse

Groups or Organisations

- Are based in the City of Whitehorse
- Have undertaken the specified volunteer activity in the City of Whitehorse
- The volunteer activity has benefitted the people of Whitehorse.

Not Eligible for Nomination

- Actions, programs, initiatives that isn't carried out by volunteers
- Where the person providing the activity gains financial benefit for the action
- Where the person nominated is undertaking a paid role
- Persons nominated who are not residents of the City of Whitehorse
- Organisations or groups nominated that are not based in the City of Whitehorse
- Volunteer actions that are undertaken outside of the City of Whitehorse
- Nominations that do not provide sufficient detail to enable verification of the nomination.

Making a Nomination

Nominations can be lodged at "YourSay Whitehorse" by providing:

- The name and contact details of the person making the nomination
- Name and contact details of the person being nominated
- Contact details of the organisation associated with the volunteering activity
- A brief description of the volunteering activity that is being nominated, and its value to the person making the nomination and/or the Whitehorse Community

Successful Nominations

Council will promote successful nominations, to do this Council will:

- Invite successful individuals or groups to be interviewed by Council regarding the nomination
- Seek consent from the successful individuals and groups to publish details of their nomination through Council's social and other media channels.

Privacy

All information provided to Council for the purpose of the Whitehorse Local Heroes Program will be subject to Council's privacy policy. Whitehorse City Council will seek consent from the person or group making the nomination as well as the person or group being nominated, prior to publishing any details of the nomination.

All images, interviews and promotional material developed in association with the Whitehorse Local Heroes Program will remain the property of Whitehorse City Council.

Any questions or requests for support should be directed to Council's MetroAccess Development Officer on 0408 121 127 or maureen.darcy@whitehorse.vic.gov.au