CHOOSE YOUR ADVENTURE





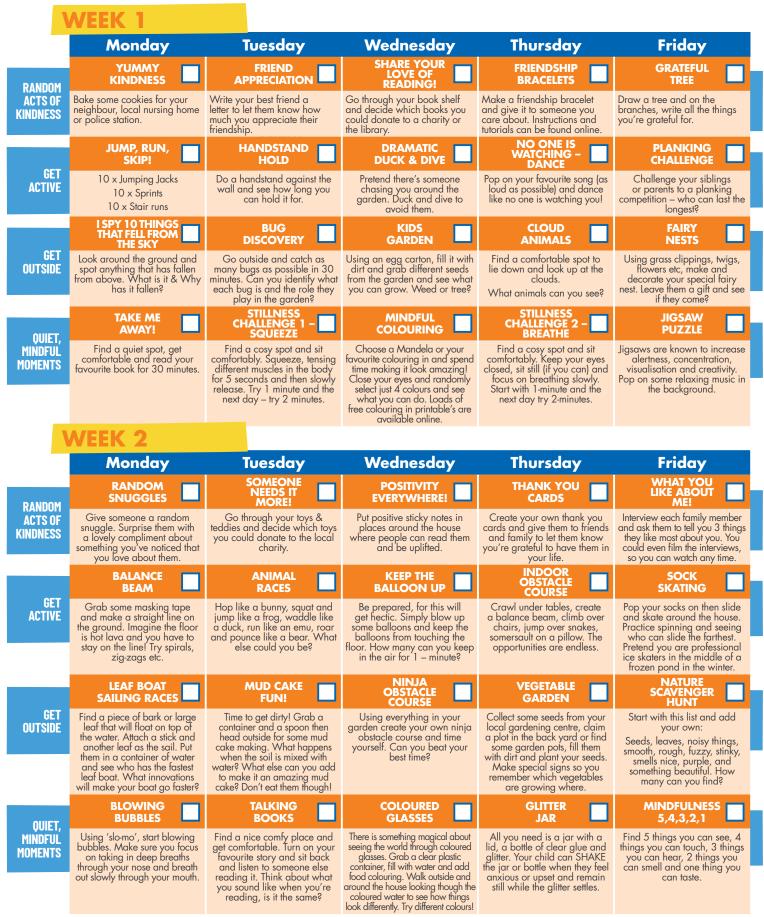
Best Holiday Programs in Australia, as voted by you!

teamkids.com.au 1300 035 000

40 HOLIDAY BOREDOM BUSTERS

TICK THE ACTIVITY OFF EACH DAY!

Once schools out, your kids might be tempted to sit in front of a screen all day. These activities and experiences will get the children active, creative, and mindful as well as out of the house!



www.teamkids.com.au

1300 035 000

Aqualink Box Hill 8:00 AM - 6:00 PM



Arrive by 9am on Excursion days





*Child Care Subsidies may apply. \$5 Admin Fee per family. \$5 Late Fees apply within 7 days per child. Payment plans available. **Experience/Activity Fee. Programs may be subject to change. Third Party Payment Fees apply. See Terms and Conditions for cancellation policy.

> Book a day or the whole week... how many days is up to you! Find your nearest venue: www.teamkids.com.au/venues

Getting Ready to Attend

Arrival Time

Please ensure children are signed in no later than 9am.

Excursion Days

Parents/Guardians MUST provide written consent for their child(ren)'s participation in an excursion. At TeamKids, excursions typically occur twice a week, so at drop-off, please look out for the permission form on the sign-in desk to supply your written consent. Please do not leave the venue without signing this form.

On excursion days, we require all children to be signed in by 9.00am (unless otherwise stated on our website). If you have not arrived by the departure time, then you may be required to drop your child(ren) off at the excursion location as the bus cannot be delayed.

Booking and Cancellations

Bookings are subject to availability and may be placed/amended until 11:59 pm the night prior to attendance via your TeamKids online account. An additional fee of \$5 per child applies to bookings made inside 7 days of attending.

Cancellations are unable to be refunded to bank accounts, however, a non-expiring credit will be applied to your TeamKids account for use toward future bookings.

Medical Information? Have a Plan



If your child has Asthma, Anaphylaxis, an Allergy or any other medical condition, upload plans to your TeamKids account and **bring along a completed** Risk Minimisation Form, found on our website.

Please provide required medications to your venue coordinator on the first day of attendance - In their original packaging, clearly labelled with your child's name and a use-by date.

**Please note children are unable to attend our venues without their medication and action plans.

Electronic Sign-In/Out.

All TeamKids venues require electronic sign in/out. Any person signing your child in or out from TeamKids care **MUST be listed** on your TeamKids account and **know your TeamKids account pin number**, if this has been activated. These details can be updated via your TeamKids account at any time.

Stay Sun Safe

At TeamKids we love the outdoors! Please remember to pack a hat clearly labelled and wear suitable footwear. Where possible avoid singlets, thongs and open-toed shoes.



Please apply sunscreen before arrival, and we'll reapply later in the day. If your child reacts to sunscreen brands, please advise our educators and provide your own sunscreen.

The Cancer Council recommends high protection sunscreen (Minimum SPF 30 with a high UVA rating (4-star minimum).

Receiving Child Care Subsidy

After your TeamKids booking is placed, you must log into your MyGov account to confirm your enrolment - 4 times per year when using the holiday program.

Extended Hours of Operation

During the school holidays, our customer service team are available from 7:00 am till 6:30 pm.

Pack a Healthy Lunch

A delicious, nutritious, morning and afternoon tea are provided in all programs. Children are required to **bring a packed lunch and refillable** water bottle.



When packing your child's lunch, please consider that some children in attendance have been diagnosed with food allergies or the risk of anaphylaxis.

Double Check TeamKids Room Location

It is very important to double check our website prior to attending, **in case of a room change.** We are sometimes required to temporarily change rooms due to school building maintenance over the school holidays. Last minute changes will be announced via email to attending families.

Additional Needs

For new families, our TeamKids Inclusion Manager will discuss attendance options for children with additional needs before they attend. Please contact Customer Service on 1300 035 000.

Please note: We require a minimum of four weeks' notice for funding applications for children requiring an extra staff member to help support their time with us. Places cannot be guaranteed if less notice is given.

Please call with any questions: 1300 035 000