

How to: engage with your business' private waste contractor

Is your centre serviced by a private waste contractor?

Follow these tips on how you can solve waste-related issues, save money and increase your recycling.

Why is this important?

- You may be being overcharged in collection fees or overweight fees.
- You can request a new bin set-up that is cheaper and has more recycling options.
- You can get ahead of the increasing waste levy rates and begin improving your recycling now.
- You can take direct action on climate change while educating yourself on your options.
- You can help your community support recycling and decrease waste sent to landfill.



Identify the need or problem...

You might be experiencing issues with your waste. Consider:

- Are your waste bills expensive?
- Do you throw a lot of recycling in the general waste?
- Do others dump waste at your bins?
- Is the customer service poor when you speak to your waste contractor?

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If you want cheaper rates...

Consider swapping a general waste bin to a recycling bin (see number 3). These bins often have cheaper rates. Ideally, you should have one general waste bin and multiple types of recycling.



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If you want to recycle more...

Get to know your options. Mixed recycling is good for cans, glass & plastic containers, cardboard is great to recycle delivery boxes & a food organics bin is best for food scraps.

Think about what recyclables your business produces the most of. Once you know this, you can call your waste contractor and request an appropriate recycling bin. Make sure your contract allows you to make changes without any fees. If your landlord controls your bins, reach out to them to make changes.



If you have security issues...

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You can request waste contractors add locks to your bins. This is helpful if you experience dumping near your bins, or if other people use your bins when they are not supposed to. Locks are a cheap way to reduce contamination and dumping by others in your bins.



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If you are not happy with your contractor, you can find a new one...

If the service is poor or you feel your contractor is not being honest or transparent about their processes and outcomes, consider changing. Every trader should have a waste plan that is affordable and suitable for them. Begin by reviewing your waste contract for termination information and any associated fees for cancellation or changing your contract. You can easily call other waste contractors that may have more recycling streams available or better pricing. Contact them directly to compare rates.