

White- HORSE YOUTH Directory.

CITY OF



WHITEHORSE

Last updated
August 2018



WHITEHORSE YOUTH DIRECTORY



The Whitehorse Youth Directory provides a listing of resources and support services that young people can access in the City of Whitehorse and surrounding suburbs.

The directory is produced by Whitehorse City Council's Youth Services Team. If you'd like to talk to Council's youth workers about any issues that may be affecting you, visit the drop-in centre Youth ConneXion at Centro Box Hill.

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ACCOMMODATION AND HOUSING

There are many reasons why people find themselves moving homes or without a place to go. Whether you need somewhere for the night or something more long term there are services available to help you out. It can be a complex process so make sure you have a bit of patience and understanding.

ANCHOR

Youth, community and homeless support services.

112 Main St, Lilydale
Phone: 9760 6400

www.anchor.org.au

ANGLICARE

7-11 Shipley St, Box Hill
Phone: 9896 6322

Open: Monday to Friday 9am-5pm

www.anglicarevic.org.au

BOX HILL DEPARTMENT OF HUMAN SERVICES (DHS)

883 Whitehorse Rd, Box Hill
Phone: 9843 6000

www.dhs.vic.gov.au

COMMUNITY HOUSING LIMITED

26-28 Prospect St, Box Hill
Phone: 9856 0050 for general enquiries or 9856 0098 for housing referrals
Open: Monday to Friday 9am-5pm

www.chl.org.au

SALVOCARE EASTERN

31-33 Ellingworth Pde, Box Hill
Phone: 9890 7144
Open: Monday to Friday 9am-5pm

FAMILY ACCESS NETWORK

1030 Whitehorse Rd, Box Hill
Phone: 9890 2673
Open: Monday to Friday 9am-5pm

www.fan.org.au

MELBOURNE YOUTH SUPPORT SERVICES

State-wide drop-in centre.

19 King St, Melbourne
Phone: 9614 3688 or 9611 2411
Open: Monday to Friday 9am-8pm, weekends and public holidays 10am-6pm

www.melbournecitymission.org.au

UNITING CARE HARRISON

1012 Little Burwood Hwy, Wantirna South
Phone: 9871 8700
Open: Monday to Friday 9am-5pm

www.harrison.org.au

WESLEY EASTERN HOMELESS CRISIS SERVICE

291A Maroondah Hwy, Ringwood
Phone 8870 4000
Open: 9am-4pm every day

www.wesley.org.au

YOUTH FOR CHRIST

37 Taunton St, Doncaster
Phone: 1800 776 186
Open: Monday to Friday 9am-5.30pm

www.yfc.org.au



COUNSELLING AND SUPPORT

Counselling may seem like a daunting process but it can be extremely helpful and beneficial once you find the right person to assist you. It is a confidential and non-judgmental environment where you are free to talk about what's on your mind and gain some perspective. Counsellors can provide support on a range of issues including anxiety and depression, bullying, relationships and money worries.

ANGLICARE

Youth and family counselling, foster and respite care.

7-11 Shipley St, Box Hill

Phone: 9896 6322

Open: Monday to Friday 9am- 5pm

www.anglicarevic.org.au

BOX HILL CITIZENS ADVICE BUREAU

Town Hall Hub, Suite 1,
27 Bank St, Box Hill

Open: Monday 11am-3pm,

Wednesday 9.30am-12.30pm,

Friday 11am-3pm

Phone: 9285 4801

EASTERN ACCESS COMMUNITY HEALTH (EACH)

46 Warrandyte Rd, Ringwood

Open: Monday to Friday 9am-5pm

Phone: 9871 1800

www.each.com.au

FAMILY ACCESS NETWORK (FAN)

Assistance for homeless youth
and those at risk of homelessness.

1030 Whitehorse Rd, Box Hill

Phone: 9890 2673

Open: Monday to Friday 9am-5pm

www.fan.org.au

GAY AND LESBIAN SWITCHBOARD

Counselling service.

Phone: 9663 2939

Open: 7 days

3pm-midnight

www.switchboard.org.au

KIDS HELP LINE

Phone: 1800 55 1800 (free call)

www.kidshelp.com.au

LIFELINE

Phone: 13 11 14

www.lifeline.org.au

RELATIONSHIPS AUSTRALIA (VICTORIA)

Relationship and family counselling.

83 Boronia Rd, Boronia

Phone: 9725 9964

or 1300 364 277

Open: Monday, Thursday and
Friday 9am-5pm

Tuesday - Wednesday 9am-8pm

www.relationshipsvictoria.com.au

SUICIDE HELP LINE

Phone: 1300 651 251

www.suiceline.org.au

UNITING CARE EAST BURWOOD COUNSELLING CENTRE

Counselling and emergency relief.

220 Burwood Hwy, Burwood East

Open: Monday to Friday

9.30-3.35pm (Counselling)

9am-5pm business hours

Phone: 9803 3400

www.ucebc.org

DISABILITY

There are a number of services available to people with physical or intellectual disabilities as well as their families and support networks.

ALKIRA CENTRE, BOX HILL

Services for people with intellectual disabilities.

3 Thurston St, Box Hill
Phone: 9890 1365

www.alkira.org.au

LIVING AND LEARNING AJANI

2/284 Thompsons Rd,
Templestowe Lower George St,
Doncaster East

Phone: 9850 3687
Open: Monday to Thursday
9.30am-4.30pm

www.livelearnajani.org.au

EACH EMPLOYMENT

Disability employment service.

Suite 2 & 3, 26-28 Prospect St,
Box Hill

Phone: 8892 4200
Open: Monday to Friday 9am-5pm

www.eachemployment.com.au

ECHO AUSTRALIA

Disability employment service.

Level 3, 2A Cambridge St, Box Hill

Phone: 9890 3088
Open: Monday to Sunday 9am-5pm

www.echoaustralia.com

DVJS

Disability employment service.

Suite 2/25-29 Prospect Street,
Box Hill

Phone: 1300 385738

www.dvjs.com.au

NEAMI

Mental health support service.

Suite 4, Level 2,
39 Railway Rd, Blackburn

Phone: 9890 9248
Open: Monday to Friday
8.30am-5pm

www.neami.org.au

OSTARA AUSTRALIA

Disability employment service.

Suite 102, Level 1, 19-23,
Prospect St, Box Hill

Phone: 9890 0922
Open: Monday to Friday 9am-5pm

www.ostara.org.au

DRUGS AND ALCOHOL

Drug and alcohol consumption can have very serious consequences to your physical and mental health, your relationships with friends and family, and can sometimes mean you come into contact with the law. Whether you are the one using or are affected by people who use, there are services available to help with counselling, advice, information and/or treatment (if necessary).

ALCOHOLICS ANONYMOUS AUSTRALIA (AA)

46 Porter St, Prahan
Phone: 9529 5948

www.aa.org.au

COMMUNITY HEALTH OUTREACH PROGRAM EASTERN REGION (CHOPER)

Mobile needle and syringe program.

Phone: 0414 266 203

Open: seven days a week
7.30pm- 11.00pm

Direct Line telephone counselling.

Phone: 1800 888 236

Open: 24 hours

EASTERN CONSORTIUM OF ALCOHOL AND DRUG SERVICES (ECADS)

Phone: 1800 778 278

Open: Monday to Friday, 9am-5pm

GET OFF DRUGS NATURALLY

Drug rehabilitation service.

1300 887 676

www.getoffdrugs.com.au

NARCOTICS ANONYMOUS

Meetings: 1030 Whitehorse Rd
(Monday nights at 7pm)

2-6 Oxford St., Box Hill

(Thursday nights at 7.30pm)

5 Ellingworth Pde, Box Hill

(Saturdays at 4.30pm,

Thursdays 12 noon)

Phone: 9525 2833

www.na.org.au

SYRINGE DISPOSAL HOTLINE (REMOVAL WITHIN 24 HOURS)

Whitehorse Community Health Service.

Phone: 0430 524 749

Open: 24 hours 7 days

(leave a message)

YOUTH SUBSTANCE ABUSE SERVICE (YSAS)

Level 1, 16 Ellingworth Parade,
Box Hill

Phone: 9890 7855 or 1800 014 446

(24 hour toll-free service)

Open: Monday to Friday 9am-5pm

www.ysas.org.au



EMERGENCY RELIEF AND MATERIAL AID

Times can be tough and sometimes we find ourselves in need of some help. There are services available that can assist with a range of practical emergency support. Cash assistance is not available but some services can assist with things like housing essential bills (like gas and electricity) and food. As there is a high demand for assistance, these services are usually only available as one offs.

There is also assistance available from some services for overdue rent and urgent medical scripts (particularly if you have a health care card). These services will do all they can to help out if you are genuinely in need.

BOX HILL BAPTIST CHURCH 'FOOD AT THE BARN'

Free lunch on Wednesdays
12pm-1pm.

3 Ellingworth Pde, Box Hill
Phone: 9890 1275

www.boxhillbaptist.org.au

BOX HILL CITIZENS ADVICE BUREAU

Service for people living in the City of Whitehorse (boundaries apply).

Town Hall Hub, Suite 1,
27 Bank St, Box Hill

Open: Monday 11am-3pm,
Wednesday 9.30am-12.30pm,
Friday 11am-3pm
Phone: 9285 4801

UNITING CARE EAST BURWOOD CENTRE

Service for people living in the City of Whitehorse (boundaries apply).

220 Burwood Hwy, Burwood East
Phone: 9803 3400

Open: Monday to Friday
9.30am-3.35pm

www.ucebc.org

SALVATION ARMY (SALVATION ARMY CHURCH)

Material aid by appointment.

Open: Tuesday to Thursday
10am-12pm. Free dinner third
Sunday of each month at 5pm.
17-23 Nelson Rd, Box Hill
Phone: 9890 2993

www.boxhill.salvation.army.org.au

GLEN PARK COMMUNITY CENTRE

Free coffee for young people.

30 Glen Park Rd, Bayswater North
Phone: 9720 5097

Café open:
Monday to Friday 9am-3pm,
Office open:
Monday to Friday 9am-4.00pm

www.glenparkcc.com.au

ACTIVATE CHURCH

2/82 Lewis Rd, Wantirna South
Youth Group meeting Friday
6.30-8.30
Phone: 9801 1650

www.activatechurch.com

HILLTOP FOUNDATION

Emergency food parcels.

171 Rooks Rd, Vermont
Phone: 9837 2900

www.hilltopfoundation.org.au

WESLEY EASTERN HOMELESS CRISIS SERVICE

Material aid.

291A Maroondah Hwy, Ringwood
Phone: 8870 4000

Open: Monday to Friday 9am-4pm

www.wesley.org.au

SALVOCARE EASTERN

Residential Youth Services
DHS referral.

31-33 Ellingworth Pde, Box Hill
Open: Monday to Friday 9am-5pm
Phone: 9890 7144

www.salvationarmy.org.au

ST VINCENT DE PAUL

Material aid.

43 Prospect St, Box Hill
Open: Monday to Friday 9am-5pm
Phone: 9895 5800

Welfare assistance line: 1800 305
330, Monday - Friday 10am-3pm

www.vinnies.org.au

EMPLOYMENT AND TRAINING

There are many ways to get into the workforce whether through VCE, university, TAFE, short courses or apprenticeships. Whatever your path, there are a range of services to assist you with looking for work or undertaking training. These services also cater for people who have been out of the workforce or education system for a while and need help with re-entry.

APPRENTICESHIPS MATTER

Level 2, 16-20 Grimshaw St,
Greensborough
Open: Monday to Friday 8:30am-5pm
Phone: 1800 005 355

www.appsmatter.com.au

CENTRELINK

Where: 3-13 Harrow St, Box Hill
Phone: 13 23 07
Open: Monday to Friday
8.30am-4.30pm

www.humanservices.gov.au

EASTERN ACCESS EMPLOYMENT SERVICE (EACH)

26-28 Prospect St, Box Hill
Phone: 8892 4200
Open: Monday to Friday 9am-5pm
(appointment highly recommended)

www.eachemployment.com.au

FAIR WORK AUSTRALIA

Level 4, 11 Exhibition St,
Melbourne
Phone: 13 13 94
Emergency: 0419 960 157
Open: Monday to Friday 8am-5.30pm

www.fairwork.gov.au

JOB WATCH

Telephone community legal service.
Phone: 9662 1933
Open: Monday to Friday 9am-5pm
(closed Tuesday 12pm-2pm)

www.jobwatch.org.au

KYM YOUTH CONNECTIONS

Outreach program.
5 Murray Pl, Ringwood
Phone: 8878 5900
Open: Monday to Friday 9am-5pm

www.kym.com.au

MEGT INSTITUTE

Skills training centre.
251 Maroondah Hwy, Ringwood
Phone: 8878 5444
Open: Monday to Friday 9am-5pm

www.megt.com.au

OSTARA AUSTRALIA

Disability employment services.
Suite 102, Level 1,
19-23 Prospect St, Box Hill
Phone: 9890 0922
Open: Monday to Friday 9am-5pm

www.ostara.org.au

TMG TRAINING AND CONSULTING

Training provider.
29 Ellingworth Parade, Box Hill
Phone: 9890 3350
Open: Monday to Friday
9am-5pm

www.tmg.edu.au

YOUTH CONNEXIONS

Drop-in centre for people
aged 12-25.
Suite 2, Level 1, Box Hill Centro
South, Box Hill
Phone: 9898 9340
Open: Monday to Friday 1pm-5pm

www.whitehorse.vic.gov.au

HEALTH AND WELLBEING

Your health should be a high priority and you should seek medical advice if you're not feeling well. There are many services available that are confidential and youth friendly so there is no need to feel scared or embarrassed to get things checked out. Young parents should also access the services below for regular health checks, advice and support for their children.

BOX HILL HOSPITAL

Health and mental health.

8 Arnold St, Box Hill

Phone: 1300 342 255

Open: Monday to Friday 6am-8pm,

Saturday 12pm-1pm/5-6pm,

Sunday 10am-4pm

www.easternhealth.org.au

CONNECTIONS UNITING CARE

Starting Out (support program for young mothers).

185 Mt Dandenong Rd, Croydon

Phone: 9724 2222

Open: Monday to Friday 9am-5pm

www.connections.org.au

EASTERN ACCESS COMMUNITY HEALTH YOUTH CLINIC (EACH)

Youth-friendly GP.

Building A, 46 Warrandyte Rd,
Ringwood

Phone: 9871 1800

Open: Monday 10am-3pm, Tuesday

3pm-5pm, Wednesday 10am-4pm,

Thursday 2pm-5.30pm and Friday

1pm-4pm

BOX HILL HOSPITAL CHILD & YOUTH MENTAL HEALTH CLINIC (CYHMS)

Youth-friendly GP and mental health assistance.

3/43 Carrington Rd, Box Hill

Phone: 1300 721 927

EATING DISORDERS FOUNDATION OF VICTORIA

Mental health and eating disorder assistance.

Collingwood Football Club

Community Centre, Level 2,

(cnr Lulie and Abbot St)

Abbotsford 3067

Open: Monday to Friday 9.30am-5pm

Helpline: 1300 55 02 36

www.eatingdisorders.org.au

EASTERN SUBURBS GP'S AFTER HOURS CLINIC

After-hours clinic.

36 Wellington Rd, Box Hill

Phone: 8820 7500

Open: Monday to Friday 6.30pm-11pm,

Saturday 1pm-6pm/6pm -11pm,

Sunday and public holidays 10am-3pm

www.ahgpc.com.au

FAMILY ACCESS NETWORK (FAN)

Services for homeless youth and youth at risk of homelessness.

1030 Whitehorse Rd, Box Hill

Phone: 9890 2673

Open: Monday to Sunday 9am-5pm

www.fan.org.au

VICTORIAN ABORIGINAL HEALTH SERVICES

Medical, dental, women and children's healthcare, counselling and financial support.

186 Nicholson St, Fitzroy

Phone: 9419 3000

Open: Monday to Thursday

9am-5pm, Friday 9am-4pm,

Saturday 9.30am-12.30pm.

After hours locum service: 132 660

www.vahs.org.au

EASTERN HEALTH MENTAL HEALTH PROGRAM

Child and youth mental health service.

Phone: 1300 721 927

CARRINGTON HEALTH

2/43 Carrington Rd, Box Hill

Phone: 9890 2220

Open: Monday to Friday 8.30am-5pm

www.carringtonhealth.org.au

LEGAL ADVICE AND SUPPORT

Legal matters can be complicated so it's best to seek advice and support from professionals to ensure you get the best result. There are a number of services available for legal aid as well as assistance with unfair treatment and discrimination.

EASTERN COMMUNITY LEGAL CENTRE

Suite 3, 27 Bank St, Box Hill
Phone: 9285 4822
Open: Monday to Friday 9am-5pm

EASTERN VICTIMS ASSISTANCE PROGRAM AND COUNSELLING

Warrandyte Rd, Ringwood
Phone: 1300 884 284
Open: Monday to Friday 9am-5pm
(appointment highly recommended).

www.each.com.au

YOUTH LAW

Free legal help.
19 King St, Melbourne
Phone: 9611 2412
Open Monday to Friday
9am-5pm

www.youthlaw.asn.au

FITZROY LEGAL SERVICE

Legal help.
Fitzroy Town Hall, Level 4
Phone: 9419 3744
After Hours: 0413 403 953
Open Monday to Friday
9am-5pm

www.fitzroy-legal.org.au

JOB WATCH

Employment rights
and legal help
Phone: 9662 1933
Open Monday to Friday 9am-5pm

www.jobwatch.org.au

LEGAL OMBUDSMAN

Phone: 9613 6222
Open: Monday to Friday 9am-5pm

www.ombudsman.vic.gov.au

MENTAL HEALTH

Mental health can affect your life dramatically as well as those around you. Some people don't even realise they have a mental health issue until it has taken control of their lives. If you suspect you or someone you know may have a mental health problem, contact the relevant service below.

ANXIETY DISORDER ASSOCIATION OF VICTORIA (ADAVIC)

Support, information and resources.

Phone: 9853 8089

Open: Wednesday to Friday
10.30am-4pm

www.adavic.org.au

EASTERN HEALTH MENTAL HEALTH PROGRAM

Child and youth mental health service.

Phone: 1300 721 927

CRISIS ASSESSMENT AND TREATMENT (CAT) TEAM

Box Hill Hospital Mental Health Department. The CAT team will come to you.

Phone: 1300 721 927

Open: 24 hours a day,
seven days a week

HEADSPACE KNOX OZONE

National youth mental health foundation.

Shop 3027, 2 Capital City Boulevard,
509 Burwood Hwy, Wantirna South
Phone: 9801 6088

Open: Monday 9am-6pm, Tuesday
9am-8pm, Wednesday 9am-6pm,
Thursday 9am-8pm, Friday 9am to 5pm

www.headspace.org.au

HEADSPACE HAWTHORN

Level 1, 360 Burwood Road
Hawthorn Victoria 3122

Phone: 9006 6500

Open: Mondays: 2pm-6pm

Tuesday - Friday: 10am-6pm

www.headspace.org.au

EHEADSPACE

eHeadspace is a confidential, free and secure space where young people 12-25 or their family can chat, email or speak on the phone with a qualified youth mental health professional.

Phone: 1800 650 890

www.eheadspace.org.au

KOONUNG COMMUNITY MENTAL HEALTH CENTRE

Psychiatrists, psychologists, social workers and case management.

Level 1/43 Carrington Rd, Box Hill

Phone: 9843 5800

Open: Monday to Friday 9am-5pm

MULTICULTURAL SUPPORT SERVICES

If you are a young person from a culturally and linguistically diverse background, there are a range of services to assist you. If you aren't confident with English, interpreters can be arranged to help you communicate with staff from the services below.

ADULT MIGRANT EDUCATION SERVICE (AMES)

For people aged 18+ years.

34-36 Prospect St, Box Hill

Phone: 13 26 37

Open: Monday to Friday 9am-5pm

AFIS (AUSTRALIAN FEDERATION OF INTERNATIONAL STUDENTS)

Ross House, 247 Flinders Lane, Melbourne 3000

www.afis.org.au

UNITING CARE HARRISON

1012 Little Burwood Hwy,

Wantirna South

Phone: 9871 8700

Open: Monday to Friday 9am-5pm

www.unitingcareharrison.org.au

LOUISE MULTICULTURAL COMMUNITY CENTRE

8/27 Bank St, Box Hill

Phone: 9285 4851

Open: Monday and Thursday 9am-3pm, Tuesday, Wednesday, Friday 9-4pm

www.louise.org.au

MIGRANT INFORMATION CENTRE

Suite 2, 27 Bank St, Box Hill

Phone: 9285 4888

Open: Monday to Friday 9am-5pm

www.miceastmelb.com.au

TRANSLATION AND INTERPRETATION SERVICES

To use an interpreter over the telephone.

Phone: 131 450

www.tisnational.gov.au

WHITEHORSE CITY COUNCIL - CRUZIN' STUDY

Multicultural youth homework and study support.

Box Hill Library

1040 Whitehorse Rd, Box Hill

Phone: 9898 9340

www.whitehorse.vic.gov.au



SEXUAL HEALTH AND SEXUALITY

There are a range of services for young people to seek assessment, screening, treatment, information and referral for sexual health issues including contraception, pregnancy and sexually transmissible infections. There are also services available to young people who are working through their sexuality and who may identify as lesbian, gay, bi-sexual or transgender (LGBT).

ACTION CENTRE (FAMILY PLANNING VICTORIA)

Level 1, 92-94 Elizabeth St,
Melbourne
Phone: 9660 4700
or 1800 013 952
Drop In Centre Open:
Monday to Friday 11am-5pm
Office Open:
Monday to Friday 10am-6pm

www.fpv.org.au

FAMILY ACCESS NETWORK (FAN)

EDG group (same sex attracted).

Youth ConneXions
Suite 2, Level 1,
Centro Box Hill, Box Hill
Phone: 9890 2673
Open: Thursdays 3pm-5pm

www.fan.org.au

FAMILY PLANNING VICTORIA

Women's health, contraception,
STI checks and pregnancy
choice counselling.

901 Whitehorse Rd, Box Hill
Phone: 9257 0100

Open: Monday to Friday
9am-12pm (appointments),
1pm-5pm (drop in)

www.fpv.org.au

MARIE STOPES INTERNATIONAL AUSTRALIA

Sexual and reproductive healthcare.

411/415 Dorset Rd, Croydon
Phone: 1800 003 707 (free call)

Open: Monday to Thursday
7am-7pm, Friday 7am-6pm,
Sat 9am-5pm, Sunday closed
(callback service only)

www.mariestopes.org.au

MELBOURNE SEXUAL HEALTH CENTRE

580 Swanston St, Carlton
Phone: 9341 6200

Open: Monday to Thursday
8.30am-5pm, Friday 1pm-5pm
(drop in). Appointment-only
evening clinic open
Thursday 5pm-7pm

www.mshc.org.au

YOUTH SERVICES

Young people are welcome to come down to the safe and friendly youth centres listed below to relax, use the internet and get advice and support from youth workers.

YOUTH CONNEXIONS

Suite 2, Level 1, Box Hill Centro
South, Main St, Box Hill
Phone: 9898 9340
Open: Monday to Friday 1pm-5pm
For people aged 12-25

www.whitehorse.vic.gov.au

FRONT YARD YOUTH SERVICES

19 King St, Melbourne
Phone: 9611 2411 or 1800 800 531
Open: Monday to Friday 9am-8pm,
Saturday and Sunday 10am-6pm

www.melbournecitymission.org.au

VIOLENCE AND ABUSE

If you are experiencing physical violence or threatening behavior at home or in a relationship, you should speak up. Talk to a friend, teacher, family member or make contact with the services below. These services are confidential and will provide support and advice to help you out of these difficult situations.

There are also services available to help people who feel that their actions are damaging to others. These services can help identify why the behaviour occurs and ways to control it.

Sexual abuse can be devastating and extremely hard to talk about. No matter what the situation, you are never at fault. There are services available to help support you for as long as you need. You can also seek help with legal matters, if that's what you would like to do.

AUSTRALIANS AGAINST CHILD ABUSE

Counselling services.

579 Whitehorse Rd, Mitcham

Phone: 9874 3922

or 1300 381 581

Open: Monday to Friday 9am-5pm

www.childhood.org.au

BOX HILL DEPARTMENT OF HUMAN SERVICES – CHILD PROTECTION

883 Whitehorse Rd, Box Hill

Phone: 9843 6000

State-wide after hours child protection emergency service: 13 12 78.

BOX HILL POLICE STATION

1 Kangerong Rd, Box Hill

Phone: 8892 3200

After hours/emergency: 000

EASTERN CENTRE AGAINST SEXUAL ASSAULT (ECASA)

17 Ware Cres, East Ringwood

Phone: 9870 7310

24 hour crisis line: 1800 806 292

Open: Monday to Friday 9am-5pm

www.easternhealth.org.au

EASTERN DOMESTIC VIOLENCE OUTREACH SERVICE

Phone: 9259 4200

After hours Women's Domestic

Violence Crisis Line: 1800 015 188
or 9322 3555

Open: Monday to Friday 9am-5pm

www.edvos.org.au

MENSLINE

24 hour phone assistance.

Phone: 1300 789 978

www.mensline.org.au

SEXUAL OFFENCES AND CHILD INVESTIGATION TEAM (SOCIT)

1 Kangerong Rd, Box Hill

Phone: 8892 3200

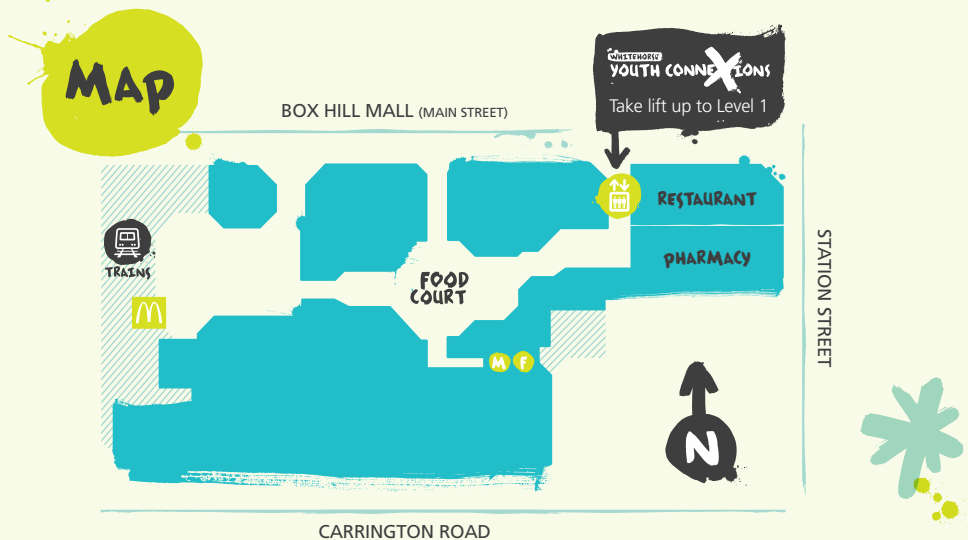
7 Days 8am-11pm

After hours/emergency: 000

VICTIMS REFERRAL AND ASSISTANCE SERVICE

Phone: 1800 819 817

www.victimsofcrime.gov.au



YOUTH CONNEXIONS IS WHITEHORSE CITY COUNCIL'S YOUTH INFORMATION, SUPPORT AND REFERRAL CENTRE BASED AT CENTRO BOX HILL SHOPPING CENTRE.

The centre offers a comfortable and supportive environment for young people aged 12–25 to find information and seek assistance on a range of issues. Services are free and include:

- ➔ Computers, internet, phone, fax and photocopier
- ➔ Table tennis, pool table, games and a relaxing couch area
- ➔ Hot and cold drinks
- ➔ Music equipment and recording facilities (bookings are essential)
- ➔ Friendly youth workers to chat to
- ➔ Assistance with studying, homework, employment and resume writing
- ➔ Personal support
- ➔ Referrals to a range of services including accommodation, health and wellbeing, drug and alcohol workers, legal and financial support.

Open from 1pm–5pm each week day, young people can drop into the centre – no appointments are necessary. Whitehorse Youth Connexions is located at Suite 2, Level 1, Box Hill Centro, Box Hill. For more information, phone Youth Connexions on 9898 9340 or email youth.worker@whitehorse.vic.gov.au

Like us on
Facebook

WHITEHORSE
YOUTH CONNEXIONS



CITY OF



WHITEHORSE

ACKNOWLEDGEMENT OF COUNTRY

In the spirit of reconciliation, Whitehorse City Council acknowledges the Wurundjeri people as the traditional custodians of the land. We pay our respects to their Elders past and present.

CONTACTING COUNCIL

Postal Address:

Whitehorse City Council
Locked Bag 2
Nunawading Delivery Centre 3131

Telephone: 9262 6333

Fax: 9262 6490

TTY: 9262 6325

(Service for deaf or hearing impaired people)

TIS: 131 450

(Telephone Interpreter Service. Call and ask to be connected to Whitehorse City Council)

Email: customer.service@whitehorse.vic.gov.au

Website: www.whitehorse.vic.gov.au

Service Centres:

Whitehorse Civic Centre
379-397 Whitehorse Road
Nunawading 3131

Box Hill Service Centre
Box Hill Town Hall
1022 Whitehorse Road
Box Hill 3128

Forest Hill Service Centre,
Shop 275,
Forest Hill Chase Shopping Centre
Canterbury Road
Forest Hill 3131
