

Whitehorse City Council

379–399 Whitehorse Road Nunawading VIC 3131 Locked Bag 2 Nunawading VIC 3131

ABN: 39549568822

Telephone: (03) 9262 6333

Fax: (03) 9262 6490

NRS: 133 677 TIS: 131 450

customer.service@whitehorse.vic.gov.au

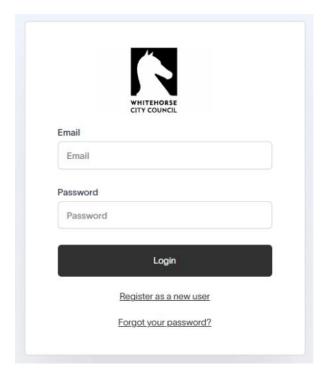
www.whitehorse.vic.gov.au

MOVING WITHIN WHITEHORSE

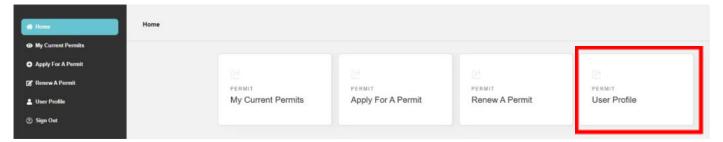
If you move addresses within Whitehorse and need parking permits at your new address, you will need to change the address in your ePermit account. This will automatically cancel any permits in your name at your old address. **Permits are not transferable between properties.**

Updating the address against your ePermit via a browser

1. Go to https://whitehorse-epermits.orikan.tech/ssp/ and enter your username/email and password.



2. Select 'User Profile'.





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3. Enter your new Whitehorse address. Ineligible addresses will be rejected by the system.



4. Select 'Save' to exit your profile.



5. You will receive a message advising that your account has been updated.

